

TERMS AND CONDITIONS

These terms and condition govern the ELBA's Merdeka 2024 Campaign on <https://elba.com.my/collections/merdeka-bonanza> and any other official channels including social media pages.

By participating, participants are deemed to have read, understood, accepted and agreed to be bound by these terms and conditions, including any amendments, variations, or updates. Participants unequivocally accept these terms in their entirety.

To participate in the campaign, participants have agreed to provide their contact details and to receive communications and promotional materials from Fiamma and its group of companies. Fiamma reserves the right to publish the photographs or videos of the participants taken during events, promotional activities, and/or prize presentations in relation to this campaign on printed materials, digital and social media channels, news media, and any other channels deemed relevant.

1. ORGANISER

Fiamma Sdn Bhd

2. NAME OF THE CAMPAIGN

ELBA's Merdeka 2024 Campaign – Merdeka Bonanza

3. CAMPAIGN PERIOD

From 17th August 2024 at 00:00:01 to 16th September 2024 at 23:59:59. The Organiser reserves the right to modify the campaign period without prior notice.

4. ELIGIBILITY CRITERIA

The campaign is open to all Malaysians, Permanent Residents of Malaysia, and non-Permanent Residents aged eighteen (18) and above. ("Participant")

5. INELIGIBILITY

The following persons are NOT eligible to participate:

5.1. Employees of Fiamma and its subsidiaries, including their immediate family members.

5.2. Representatives and agents of Fiamma and its subsidiaries, including relevant advertising and promotion agencies and vendors directly involved with the campaign.

6. CAMPAIGN MECHANISM

6.1. The entry procedure and mechanism can be viewed at the Facebook & Instagram pages of ELBA Malaysia. Participants must adhere to the entry procedure set by the Organiser.

7. CAMPAIGN CRITERIA

7.1. Participants are eligible to enter the Campaign with purchase of selected ELBA products during Campaign Period. A participant makes multiple purchases of selected products in a single receipt that qualify for the "Free Gift with Purchase" category, a free gift will be granted for each qualifying purchase. Participants must purchase selected ELBA product(s) from any authorized ELBA dealer, whether from an electrical appliance store online or in-store.

7.2. Participants must complete all required information and submit a copy of the purchase receipt and product warranty card at <https://elba.com.my/collections/merdeka-bonanza> before 30th September 2024 at 23:59:59. Duplicate entries will be considered as one entry only. All details provided from participants must be accurate, true and complete. Incomplete, inaccurate, or illegible forms will be disqualified.

8. DISQUALIFICATION

8.1. The Organiser reserves the right to disqualify any Participant and/or revoke the free gift at any stage of the Campaign, if: -

8.1.1. Participant becomes ineligible or does not meet any of the Eligibility Criteria.

8.1.2. The Participant breaches any of these Terms and Conditions or procedure and mechanism of the Campaign, or other rules and regulations of the Campaign, or violated any applicable laws or regulations.

8.1.3. The Organiser, in its sole discretion, believes that the Participant has attempted to undermine the operation of the Campaign by fraud, deception or cheating.

8.2. In the event of a disqualification, the Organiser reserves the right to demand for the return of the free gift in its original condition or payment of its value from the said disqualified Participant.

9. ELIGIBLE PRODUCTS

A participant is eligible to redeem a free gift upon purchasing a selected model that listed below:

Product	Model	Free Gift with Purchase*
Front Loading Washer Machine	EWf-J8020IN(WH)	Steam Generator EGS-N2258C(PP)
	EWf-J1040IN(WH)	
Front Loading Washer Drayer	EWDC-J8051IN(WH)	
	EWDC-J1061IN(GD)	
Professional Range Cooker	EPRC-A6456GE(SS)	
	EPRC-N9560D(SS)	
	EPRC-H9880ST(SS)	
	EPRC-Q9889TFT(GR)	
Designer Hood	EH-Q9690DC(BK)	
	EH-Q9693DC(BK)	
	EH-Q9390DC(BK)	
	EH-Q9695DC(BK)	
	EH-Q9359TFT(GR)	
	EH-Q9159TFT(GR)	
Side By Side Refrigerator	ESR-Q6286IN(GR)	Air Fryer EAF-J3213D(BK)
	ESR-Q7659IN(GR)	
Multi Door Refrigerator	EMR-N5547D(SV)	
	EMR-Q7760IN(GR)	
Designer Hood	EH-Q9327ST(BK)	Jug Kettle EJK-K1763D(SS)
	EH-Q9126ST(BK)	
	EH-Q9129ST(BK)	
	EH-Q9634ST(BK)	
	EW-Q9633ST(SS)	

*Purchase one unit of the product will entitle one unit of the free gift in a single receipt

9.1. Redemptions are available on a first-come, first-served basis and are subject to stock availability. The free gifts featured in the Campaign are subject to change and may be replaced at any time without prior notice. All free gifts are non-transferable and non-negotiable, at the sole discretion of the Organiser.

9.2. The gift redemption period is from 17th August 2024 at 00:00:01 till 7th October 2024 at 23:59:59. Any late submission will strictly not be entertained or allowed.

9.3. All free gift is given on an "As Is" basis and are not exchangeable, transferable or redeemable for cash, credit, other items or voucher, in part or in full.

9.4. The Organiser will not be responsible if the free gift is damaged after it is received by the Participant.

9.5. All costs, fees and/or expenses incurred or to be incurred by the Participants and/or in relation to the Campaign and/or to the free gift redemption, which shall include but not limited to the costs for transportation, postage/courier, personal costs and/or any other costs are the sole responsibility of the Participants.

10. DELIVERY SCHEDULE

Delivery of the free gift will take approximately 4-8 weeks for addresses in West Malaysia and 8-12 weeks for addresses in East Malaysia starting from 7th October 2024. Shipping is complimentary for addresses within Malaysia.

11. NOTIFICATION AND INELIGIBILITY

11.1. The Organiser reserves the rights to contact the Participant for checks and details verification when necessary. Keep the original receipt for verification. The redeemed item will not be processed until the Participant has completed the verification of details with the authorized agency.

11.2. The Organiser will notify successful Participants via WhatsApp, email or phone call. If a Participant cannot be reached within 7 days of the notification date using the contact details provided, the participant's eligible item will no longer be available.

12. MODIFICATION OF CAMPAIGN

The Organiser reserves the right to change, amend, delete, or add to the terms and conditions and campaign mechanism at its absolute discretion.

13. PRIVACY POLICY

By participating in the Campaign, Participants acknowledge and agree that the Organiser will gain access to, use, disclose, retain and otherwise process certain Personal Data and Privacy Policy is as set out at <https://elba.com.my/pages/privacy-policy> (as may be amended from time to time). In the event the Participants withdraw their consent to the access, use, disclosure, retention and process of their Personal Data, the Participants will be disqualified and ineligible for consideration for the Campaign and Prizes.