

# KEEPING NY EVERYWHERE

K N Y E W

## RETURN AUTHORIZATION FORM

**CONDITIONS:** Returns must be made within 14 days of receiving the shipment. We will gladly accept unworn, unwashed, unaltered, and unused merchandise in resalable condition with original tags attached. We reserve the right to refuse a return on any product that does not meet these requirements. **Sale items are excluded from all returns.**

**RETURNS:** An online store credit is issued for any unwanted product returns (there are unfortunately no refunds). A custom discount code will be issued to you for a one time use only and will never expire. Customers are responsible for all return shipping charges but we can provide return labels upon request for any returns made in the US only (please note that the return shipping charges range from \$7.50 to \$12 and will be deducted from your store credit). Returns can be subject to a possible 30% restocking fee depending on the condition of the product(s) being returned. Damaged or defective items must be reported to us within 2 days of receipt (if it is not reported, a credit cannot be issued). please email us at [orders@knyew.com](mailto:orders@knyew.com) immediately.

**EXCHANGES:** Unfortunately we are unable to accommodate any exchanges by mail. Once we've received your return, we will issue you a custom discount code that can be used towards the correct item/size.

**PROCESSING:** Once your request has been received with the requested information filled out below, please allow 3-5 business days for us to process your return/exchange. Any excessive returns showing signs of fraudulent activity or wardrobing can result to refusal of service. Thank you...

*Please use the return label and shipping bag provided or ship directly to:*

**KNYEW**  
**6280 Pride Lane**  
**Las Vegas, NV 89103**

*For further assistance, please email us at [orders@knyew.com](mailto:orders@knyew.com) with your order no. in the subject line.*

**Order No:** \_\_\_\_\_ **Order Date:** \_\_\_\_\_ **Email:** \_\_\_\_\_

**First Name:** \_\_\_\_\_ **Last Name:** \_\_\_\_\_ **Phone:** \_\_\_\_\_

**Street Address:** \_\_\_\_\_

**City, State:** \_\_\_\_\_ **Zip Code:** \_\_\_\_\_

### Items To Return

Date Received	Item Name	Color	Size	Reason Code

### Reason Codes

<b>FL - Fit too Large</b>	<b>DM - Damaged/Defective</b>	<b>FB - Did not like fabric</b>	<b>ST - Did not like style</b>
<b>FS - Fit too Small</b>	<b>WI - Received Wrong Item</b>	<b>CR - Did not like color</b>	<b>OT - Other Reasons</b>