



**ALL
TERRAINCYCLES
ONLINE**

ALL TERRAIN CYCLES
Shed 25, Salts Mill Road, Salts Mill
Saltaire, Shipley BD18 3LB

Telephone **01274 588488**
Option 1 – Mail Order Customer Services

Email sales@allterraincycles.co.uk
Order Online www.allterraincycles.co.uk

RETURNED GOODS FORM

CUSTOMER NAME

ADDRESS

CONTACT TELEPHONE No.

ITEMS RETURNED	REASON FOR RETURN

ACTION REQUIRED

PLEASE NOTE: ITEMS TO EXCHANGE OR REFUND MUST BE RETURNED IN A RESTOCKABLE CONDITION, UNUSED AND IN ORIGINAL PACKAGING, SO PLEASE ENSURE THEY ARE WELL PACKED ON RETURN. WE ADVISE YOU USE A FORM OF RECORDED DELIVERY TO RETURN EXCHANGE ITEMS. HELMETS AND SHOE BOXES MUST BE PROTECTED ON RETURN, DAMAGED BOXES MAY RESULT IN CREDIT BEING REFUSED.

SHIPPING IS AT YOUR EXPENSE UNLESS ATC SENT YOU THE WRONG ITEM, IN WHICH CASE WE WILL REFUND 1ST CLASS RECORDED POSTAGE COSTS, UNLESS WE GIVE PRIOR AUTHORISATION FOR ALTERNATIVE RETURN METHODS.