



Care & Maintenance

Maintenance is required for all outdoor gazebo/ pergola/ pavilion. Inspect hardware thoroughly before use and during the season to make sure bolts are securely fastened. Remove fabric canopy from soft top gazebo and store out of the elements when not in use or during hazardous weather conditions (wind, rain, snow, etc.). Remove all snow from the hard top gazebo/ pavilion. Failure to maintain the gazebo/ pergola/ pavilion will void warranty.

Steel/Aluminum Frame: Clean frames with a mild soap and warm water. Do not use abrasive materials, cleaners or bleach. Rinse with clean water and dry thoroughly.

Wood Frame: The wood contains a water sealant. Over time direct sunlight and outdoor elements will dry and potentially create slight cracks in the wood. A stain or water sealant must be applied annually to extend the life of the wood frame and for warranty.

Fabric: Clean fabric by hand with a mild solution of soap and water. Rinse thoroughly and allow to drip dry. Do not machine wash or tumble dry, as fabric may shrink. Do not use bleach or solvents on fabric.

Accessories

Privacy Curtains, Winter Covers, Winter Support Poles, and Replacement Mosquito Netting are available for select items. Please visit your retailer's website or contact service@shadenshelters.com for more information.

Customer Service Contact Information

Hours: Monday – Friday, 8 AM – 5 PM

Phone: 1-888-607-4417

Email: service@shadenshelters.com