



Product Warranty

2 year limited warranty provided free on all Cylinder Quick Limited (CQL) products.

Consumer rights:

Please note, the benefits provided under this Product Warranty, are in addition to any rights and remedies that you may have under consumer law including the Consumer Guarantees Act 1993 (CGA) and are provided voluntarily by CQL.

If a supply under this Product Warranty is a supply of goods or services to a consumer within the meaning of the CGA, nothing contained in this Product Warranty excludes, modifies or restricts the application of any provision within CGA.

What does this Product Warranty cover:

CQL warrants that the product shall be free from defects in materials and workmanship when used normally in accordance with CQL's instructions for a two year period from the date of purchase.

What is provided when a Product Warranty claim is approved:

CQL will, at its own election:

1. Replace the product at its own sole cost; or
2. Repair the product at its own sole cost.

Who is covered under the Product Warranty:

The original end-user purchaser of the product. The end-user must have purchased and installed the product in New Zealand.



What is not covered under the Product Warranty?

CQL provides no warranties whatsoever concerning any related or connected equipment to the product (for example the hot water cylinder), the costs for installation, water damage from leaking plumbing valves and the hot water cylinder or any consequential loss stemming from product failure.

When does the Product Warranty not apply:

The Product Warranty will not apply where:

1. There is no proof of purchase;
2. The product has not been installed, operated or maintained in accordance with CQL's instructions;
3. The product has been damaged through means not related to a defect in the materials or workmanship of the product (for example a burst hot water cylinder);
4. Where the product has been physically damaged (intentionally, accidentally or through neglect);
5. Where a Product Warranty claim is made by a misrepresentation or through fraud; and
6. If a claim is made outside the two year period from the date of purchase.