

Returns/Exchanges/Refunds:

Exchanges can get complicated and can be time consuming. So, instead we will help you process a return for a refund. That way you can re-order a planner right away and not wait for delivery and processing times. Return instructions are below.

Return Policy and Instructions:

- Refunds are only given for products that are still in a **new and unused** condition.
- Refunds will only be issued if products are returned within 30 days of purchase date.
- Refunds are issued to the credit card used for the original purchase only.
- Original shipping costs are non-refundable and return shipping is not provided.
- Free shipping specials are subject to minimum order amounts, hence a refund will be issued less the actual shipping cost.
- No refunds/returns on BOGO offers or “free” items unless all items in the order are returned.
- Please insure return packages for the full value of your items.
- Returns may take 7 – 10 days to process.
- If you send a package for return please keep the tracking number for delivery verification. Return packages that are lost or damaged in transit are non-refundable.

Restocking Fee:

For orders with shipping charged on the order:

- A \$3.00 restocking fee is applied on a return.

For returns on orders with free shipping or upgraded shipping:

- **Full order return:** A restocking fee is applied equal to the original “actual” cost of shipping on the order and an additional \$3.00 restocking fee.
- **Partial order return:** If part of an order is returned that then makes that order ineligible for the free shipping promotion then the original “actual” shipping cost of the order and an additional \$3.00 restocking fee is applied.

The \$3 restocking fee will be waived if you have already re-purchased a replacement in an exchange situation. (ie: you returned a planner because you wanted a different size or color).

Include your “re-order” order number here to get the \$3 restocking fee waived. (Approval at our discretion)

Commit30 Returns Form

Order Number: Today's Date:

Your Name: Email Address:

Reason For Return:

Return to:

Commit 30

Attn Returns

10 Town Plaza #212

Durango, CO 81301

Complete this form and put it inside your return package. Add additional information or email correspondence if necessary. Please ship returns in original packaging or similar to protect the contents during shipping.