

Maintenance

ULTRADEFEND & ULTRADEFEND PRO SPC

MAINTENANCE RECOMMENDATIONS FOR RESIDENTIAL RIGID CORE VINYL FLOOR CARE

FOR BEST RESULTS:

- When moving appliances or heavy furniture, lay a plywood panel on your floor and "walk" the item across the panel. This
 process protects your floor from scuffing and tears. Never slide furniture or appliances directly over your floor.
- Rolling casters may damage the floor. Therefore, we do not recommend them. If you choose to use rolling casters, the
 double wheel types are the best option.
- Place a walk-off mat at outside entrances to reduce the amount of dirt brought into your home. We strongly recommend
 mats without a latex or rubber backing because these backings may cause permanent discoloration.
- When using a vacuum cleaner, disengage the beater bar or use the "bare floor" setting to avoid damaging your floor.
- Highly abrasive scrubbing tools should not be used as they can damage your floor.
- Do not use detergents, abrasive cleaners or "mop and shine" products. These products may leave a dull film on your floor.
- Paste wax or solvent-based polishes are not recommended.
- Use floor protectors on furniture to reduce indentation. The heavier the item, the wider the floor protector needed.

Immediately after installation

Maintain a minimum room temperature between 50°F (10°C) and 140°F (60°C) for 48 hours before, during and after installation is completed, then maintain temperatures between 50°F (10°C) and 140°F (60°C) thereafter

INITIAL FLOOR CARE:

- Remove any dried adhesive residue with a clean white cloth dampened with low odor mineral spirits, carefully following warnings on container. (Glue down installation)
- Sweep, dust mop or vacuum thoroughly to remove all loose dust, dirt, grit and debris.
- Floors installed with adhesive should not be washed for the first five days after installation. Waiting to wash helps prevents excessive moisture from interfering with the adhesive bond and/or seam treatments. All other floors can be damp mopped immediately, using Resilient Floor Cleaner such as Bruce® MultiSurface Cleaner.

DAILY FLOOR CARE:

- Sweep, dust mop or vacuum thoroughly to remove all loose dust, dirt, grit and debris. Clean walk off mats frequently.
- Wash your floor regularly with a Resilient Floor Cleaner concentrate or ready to use Resilient Floor Cleaner with trigger spray such as Bruce® Multi-Surface cleaner.
- Vinyl flooring like other types of smooth floors may become slippery when wet. Allow time for the floor to dry after washing.
- Immediately wipe up wet areas from spills, foreign substances, or wet feet.

PERIODIC FLOOR CARE:

- For heavy duty cleaning use a Deep Cleaning Floor Stripper as recommended on the bottle, to remove dirt and residues that may be ground into the floor.
- If the shine on your floor begins to dull, use a Resilient Low Gloss Floor Finish for low gloss floors. And a Resilient High gloss Floor Finish for medium to high gloss floors.
- Do not use Mop and shine products on your floor. A quality Acrylic polish will work best for your flooring.

MAINTENANCE RECOMMENDATIONS FOR COMMERCIAL RIGID CORE VINYL FLOOR CARE

FOR BEST RESULTS:

- For glue down installations, do not allow any traffic on the floor for 24 hours after installation. Newly installed flooring should not be exposed to rolling load traffic for at least 72 hours after installation to allow setting and drying of the adhesive
- It is important to protect the floor during the installation and construction phase. If it becomes necessary to move any heavy fixtures or appliances over the flooring on casters or dollies, the flooring should be protected with 1/4" or thicker plywood, hardboard or other underlayment panels. If other on-site work is continuing, consider using a protective covering such as plain, undyed kraft paper to guard against damage to the new floor.
- For glue down installations, do not wet wash, machine scrub, or strip the floor for at least five days after installation. This is to prevent excess moisture from interfering with the adhesive bond and/or seam treatments.
- For glue down installations, the use of aggressive strippers such as mop-on/ mop-off, no-scrub and no-rinse strippers is not recommended on tile floors less than 2 years old because they may affect the adhesive bond.
- · When performing wet maintenance, always use proper signage and prohibit traffic until the floor is completely dry.
- The use of scrubbing brushes is recommended to reach into the textured surface to remove dirt, particles and residues.
- Do not dry buff or burnish the unpolished surface. Floors which are to be dry buffed or high-speed burnished should have a sufficient base of polish (5 to 7 coats). Floors must also be clean and dry before burnishing. Any residual soil present while burnishing will be ground into the finish, resulting in discoloration.
- Do not use excessive amounts of liquid during maintenance.

PREVENTIVE CARE AND MAINTENANCE

Controlling grit and soil is crucial to prolonging the attractive appearance of any floor. Grit or soil is any material—including dirt, stones, sand and clay—that is deposited onto the floor by normal commercial traffic. The best way to control grit is by using appropriate walk-off mats.

Recommended walk-off mats should:

- Have a high-friction, open surface design to knock grit particles from the bottoms of shoes and then trap the particles.
- Be used at every entrance, inside and outside, should be at least as wide as the doorway and 8´ to 12´ long.
- Have a backing that won't stain the floor.
- Be cleaned regularly, vacuumed, shaken and/or hosed off frequently.

While walk-off mats will retain a substantial amount of this grit and soil, some will still find its way into the building. Regular vacuuming, sweeping and dustmopping will help to further control this type of grit.

FURNITURE RESTS (FEET, GLIDES, CASTERS, ETC.)

Proper selection and care of furniture rests is important in the maintenance and appearance retention of all types of floor coverings. Following are some guidelines to consider:

- The contact area should be large enough to distribute the load evenly without damaging the floor.
- The contact area should be smooth and flat to provide full contact and free of small protrusions, irregularities, roughness, depressions, mold lines, embedded 1 dirt, and grit, etc.
- All edges should be slightly rounded to prevent damage if briefly turned on edge.
- Rests should be manufactured from non-staining materials.
- Rests should be properly maintained. Worn, damaged and missing furniture rests should be replaced.

Furniture, appliances, equipment, etc., should be properly leveled so that all rests are fully and firmly on the floor at all times.

Rigid Core Vinyl Flooring is manufactured with a high performance, UV cured urethane finish that provides improved maintenance characteristics and maintenance options for the end user. Where applicable, the finish will requires scrubbing with a Stripping solution to promote adhesion of fieldapplied acrylic floor polishes/finishes.

LOW MAINTENANCE OPTION: NO POLISH - NO BUFF

Initial Maintenance and Preparation for Commercial Traffic

Sweep, dust mop or vacuum the floor thoroughly to remove all loose dust, dirt, grit and debris.

- 1. Remove any dried adhesive residue with a clean, white cloth dampened with mineral spirits, carefully following warnings on the container.
- 2. Damp mop the floor with a properly diluted stripping solution.
- 3. When necessary, scrub the floor using a single disk swing machine or auto scrubber (300 rpm or less) with a properly diluted neutral detergent solution of a Commercial Floor Cleaner and the appropriate scrubbing brush (aggressiveness equivalent to 3M[™] red pad for light scrub, 3M[™] blue pad or equal for a deep scrub). Thoroughly rinse the entire floor with fresh, clean water. Remove rinse water and allow the floor to dry completely.

Daily / Regular Maintenance

- Sweep, dust mop or vacuum the floor daily to remove dust, dirt, grit and debris that can damage the floor and become ground into the surface.
- 2. Spot mop, as needed. Any spills should be cleaned up immediately.
- 3. Damp mopping of the floor should be performed on a regular or daily basis, depending upon traffic and soil levels in the area. Use a properly diluted neutral detergent solution of a Commercial Floor Cleaner.

Periodic Maintenance

- 1. When needed, after sweeping, dust mopping or vacuuming, scrub the floor using a single disk swing machine or auto scrubber (300 rpm or less) with a properly diluted neutral detergent solution of a Commercial Floor Cleaner and the appropriate scrubbing brush (aggressiveness equivalent to 3M™ red pad for light scrub, 3M™ blue pad or equal for a deep scrub).
- 2. Thoroughly rinse the entire floor with fresh, clean water. Remove rinse water and allow the floor to dry completely.

LOW MAINTENANCE OPTION: NO POLISH - NO BUFF

Initial Maintenance and Preparation for Commercial Traffic

- 1. Sweep, dust mop or vacuum the floor thoroughly to remove all loose dust, dirt, grit and debris.
- 2. Remove any dried adhesive residue with a clean, white cloth dampened with mineral spirits, carefully following warnings on the container.
- 3. Scrub the floor using a rotary machine or auto scrubber with a properly diluted neutral detergent solution Of a Commercial Floor Cleaner and the appropriate scrubbing pad or brush (aggressiveness equivalent to 3M[™] red pad for light scrub, 3M[™] blue pad or equal for a deep scrub).
- 4. Thoroughly rinse the entire floor with fresh, clean water. Remove rinse water and allow the floor to dry completely.

Daily / Regular Maintenance

- 1. Sweep, dust mop or vacuum the floor daily to remove dust, dirt, grit and debris that can damage the floor and become ground into the surface.
- 2. Spot mop as needed. Any spills should be cleaned up immediately.
- 3. Damp mopping of the floor should be performed on a regular or daily basis, depending upon traffic and soil levels in the area. Use a properly diluted neutral detergent solution of a Commercial Floor Cleaner.

Periodic Maintenance

- When needed, after sweeping, dust mopping or vacuuming, machine scrub the floor with a properly diluted neutral detergent solution of a Commercial Floor Cleaner and the appropriate scrubbing pad (3M™ red or equal for light scrub, 3M™ blue or equal for a deep scrub) or equivalent brush.
- 2. Thoroughly rinse the entire floor with fresh, clean water. Remove rinse water and allow the floor to dry completely.

Restorative Maintenance - Stripping of Existing Floor Finish/Polish

- 1. Mix stripping solution to the appropriate dilution, depending on floor finish build-up.
- Cordon off areas to be stripped.
- Use proper signage and prohibit traffic until restorative maintenance procedures are completed.
- Apply liberal amounts of solution uniformly on floor with mop.
- Let stripping solution soak for the appropriate amount of time recommended by the stripper manufacturer.
- Keep areas to be stripped wet. Rewet if necessary.

- 2. Machine scrub the floor (300 rpm or less) with a scrubbing pad (3M™ blue or equal) or equivalent scrub brush to break up the polish film. Do not allow stripping solution to dry on the floor.
- 3. Remove dirty stripping solution with a wet vacuum or mop. TIP: Drizzling fresh, clean rinse water onto the dirty stripping solution will assist with more thorough removal.
- 4. Thoroughly rinse the entire floor with fresh, clean water. Remove rinse water and allow the floor to dry completely.
- 5. Spray buff using a rotary machine (175 to 1000 rpm) with the appropriate pad and spray buff solution.

Rigid Core Vinyl flooring is manufactured with a high-performance, UVcured urethane finish that provides improved maintenance characteristics and maintenance options for the end-user. Where applicable, the finish will require scrubbing with a stripping solution to promote adequate adhesion of field-applied acrylic floor polish/finishes.

POLISH OPTION

Initial Maintenance and Preparation for Commercial Traffic

- 1. Sweep, dust mop or vacuum the floor thoroughly to remove all loose dust, dirt, grit and debris.
- 2. Remove any dried adhesive residue with a clean, white cloth dampened with mineral spirits, carefully following warnings on the container.
- 3. To promote polish wet out and adhesion, the floor must be thoroughly scrubbed with a properly diluted neutral detergent solution of a Commercial Floor Cleaner, using a single disk swing machine (300 rpm or less) equipped with a 3M[™] blue pad scrubbing pad or equivalent brush
- 4. Remove scrubbing solution using a wet vacuum or mop.
- 5. Thoroughly rinse the entire floor with fresh, clean water. Remove rinse water and allow the floor to dry completely.
- 6. Apply 3 to 5 coats of high-quality commercial floor polish, of commercial Floor Polish. In areas where the flooring will be exposed to heavy traffic and/or staining agents, the application of 1 or 2 coats of a stain-resistant sealer prior to the application of polish, is recommended.

Daily / Regular Maintenance

- 1. Sweep, dust mop or vacuum the floor daily to remove dust, dirt, grit and debris that can damage the floor and become ground into the surface. Spot mop as needed. Any spills should be cleaned up immediately.
- 2. Damp mopping of the floor should be performed on a regular or daily basis, depending upon traffic and soil levels in the space. Use a properly diluted neutral detergent solution of a Commercial Floor Cleaner.

Periodic Maintenance

When needed, scrub the floor using a single disk swing machine or auto scrubber (300 rpm or less) with a properly diluted neutral detergent solution of a Commercial Floor Cleaner and the appropriate scrubbing brush (aggressiveness equivalent to $3M^{TM}$ red pad for light scrub, $3M^{TM}$ blue pad or equal for a deep scrub).

- 1. Thoroughly rinse the entire floor with fresh, clean water. Remove rinse water and allow the floor to dry completely.
- 2. If needed, additional coats of floor polish may be applied at this time. If there is sufficient base of polish remaining (3 to 5 coats), buff, spray buff or burnish to restore gloss.

Restorative Maintenance - Stripping of Existing Floor Finish/Polish

- 1. Mix stripping solution to the appropriate dilution, depending on floor finish build-up.
 - a. Cordon off areas to be stripped.
 - b. Use proper signage and prohibit traffic until restorative maintenance procedures are completed.
 - c. Apply liberal amounts of solution uniformly on floor with mop.
 - d. Let stripping solution soak for the appropriate amount of time recommended by the stripper manufacturer.
 - e. Keep areas to be stripped wet. Rewet if necessary.
 - Machine scrub the floor (300 rpm or less) with a scrubbing pad (3M[™] blue or equal) or equivalent scrub brush to break up the polish film. Do not allow stripping solution to dry on the floor.
 - Remove dirty stripping solution with a wet vacuum or mop. TIP: Drizzling fresh, clean rinse water onto the dirty stripping solution will assist with more thorough removal.
 - Thoroughly rinse the entire floor with fresh, clean water. Remove rinse water and allow the floor to dry completely.
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 heavy traffic and/ or staining agents, the application of 1 or 2 coats of a stain resistant commercial
 sealer prior to the application of polish, is recommended.