

## Installation Instructions

The following provides step by step instructions for installing the Time Timer Desktop App on your computer. These are high level instructions that provide the overall steps to be followed, and there may be variations depending on the operating system and version for each type of computer on which the software is installed. If you have questions or need assistance, please contact [support@timetimer.com](mailto:support@timetimer.com).

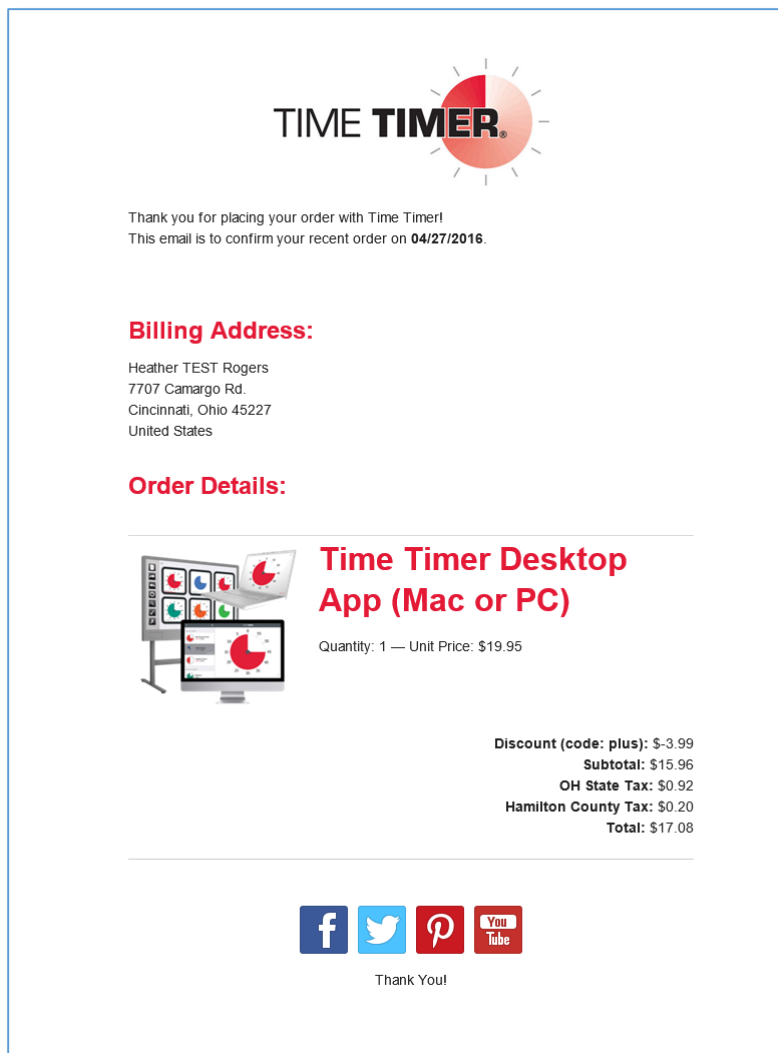
### Minimum System Requirements to Install

PC: Windows 7 or later, plus at least 1GB of available RAM disk space

Mac: Mac OS 10.9.200 or later, plus at least 1GB of available RAM disk space

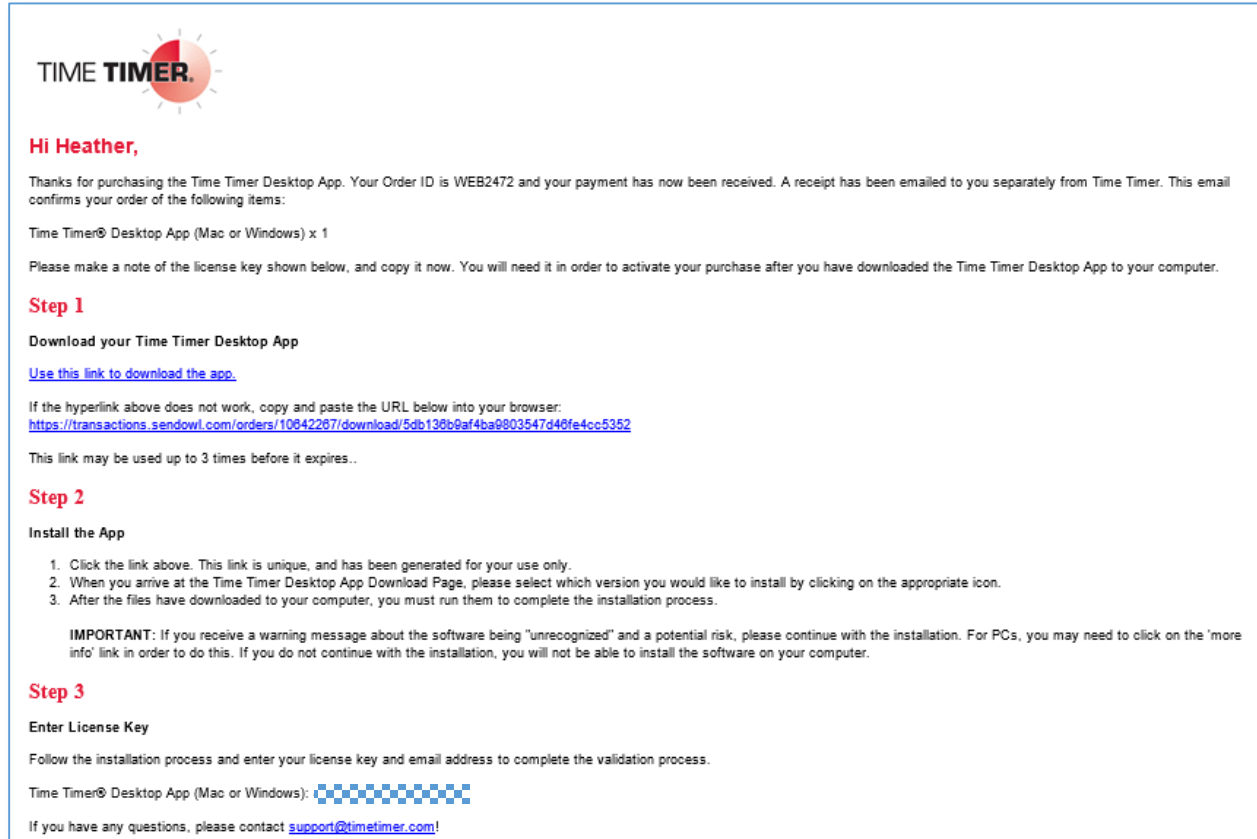
### Steps to Install the Time Timer Desktop App

1. Complete a purchase of the Time Timer Desktop App at [www.timetimer.com](http://www.timetimer.com).
2. After the purchase has been made, the purchaser will receive two emails:
  - a. Order confirmation from Time Timer that includes the receipt for the purchase and the order number.





- b. Desktop App purchase email from Time Timer that includes installation instructions, the download link and the license key(s).

A screenshot of an email from Time Timer. The email header includes the Time Timer logo and the name "Hi Heather,". The body of the email contains a thank you message, an order ID (WEB2472), and a list of items: "Time Timer® Desktop App (Mac or Windows) x 1". It provides a license key and a download link. The email is divided into three steps: Step 1 (Download your Time Timer Desktop App), Step 2 (Install the App), and Step 3 (Enter License Key). Step 2 includes a list of instructions and an important warning about unrecognized software. Step 3 includes a license key and a contact email (support@timetimer.com!).

**TIME TIMER.**

**Hi Heather,**

Thanks for purchasing the Time Timer Desktop App. Your Order ID is WEB2472 and your payment has now been received. A receipt has been emailed to you separately from Time Timer. This email confirms your order of the following items:

Time Timer® Desktop App (Mac or Windows) x 1

Please make a note of the license key shown below, and copy it now. You will need it in order to activate your purchase after you have downloaded the Time Timer Desktop App to your computer.

**Step 1**

**Download your Time Timer Desktop App**

[Use this link to download the app.](#)

If the hyperlink above does not work, copy and paste the URL below into your browser:  
<https://transactions.sendowl.com/orders/10642267/download/5db136b9af4ba9803547d46fe4cc5352>

This link may be used up to 3 times before it expires..

**Step 2**

**Install the App**


1. Click the link above. This link is unique, and has been generated for your use only.
2. When you arrive at the Time Timer Desktop App Download Page, please select which version you would like to install by clicking on the appropriate icon.
3. After the files have downloaded to your computer, you must run them to complete the installation process.

**IMPORTANT:** If you receive a warning message about the software being "unrecognized" and a potential risk, please continue with the installation. For PCs, you may need to click on the 'more info' link in order to do this. If you do not continue with the installation, you will not be able to install the software on your computer.

**Step 3**

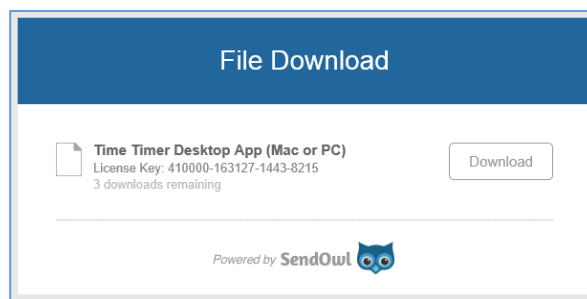
**Enter License Key**

Follow the installation process and enter your license key and email address to complete the validation process.

Time Timer® Desktop App (Mac or Windows): 

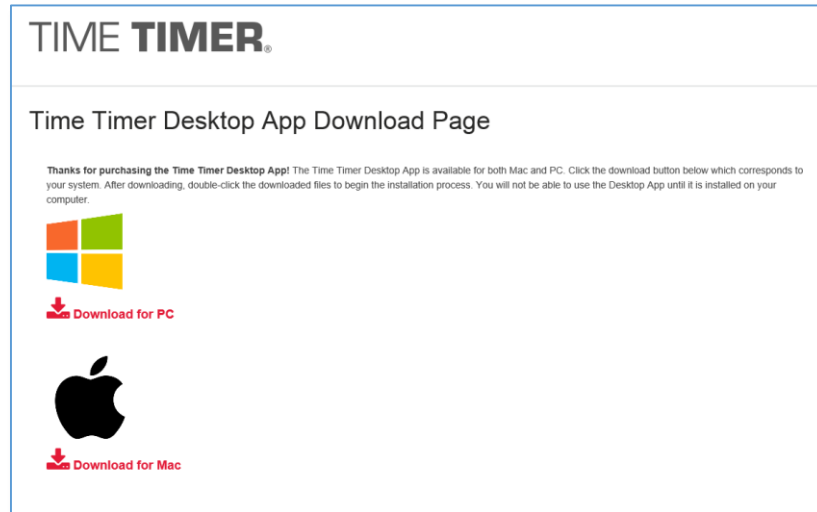
If you have any questions, please contact [support@timetimer.com](mailto:support@timetimer.com)!

3. Click on the link provided in the Desktop App purchase email.
4. A window will pop up from Send Owl (Send Owl is the software used to provide automated downloads of the Time Timer Desktop App; it is safe to use) to start the download process. Click Download.



## Installation Instructions

- The user is then directed to the download page that is hosted in Shopify. They will then click the link for the OS that they want. We call this the Time Timer Desktop App Download Page.

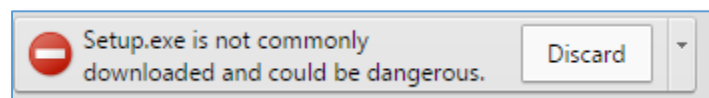


- After clicking on the correct link, the user must click Run when prompted.

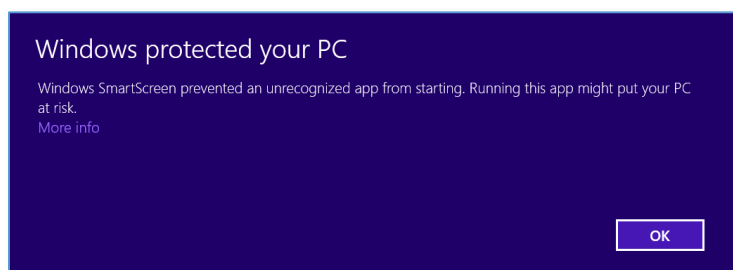


- After the files have downloaded, a warning will pop up about safety of the software – for windows, click more info, then click Run Anyway.

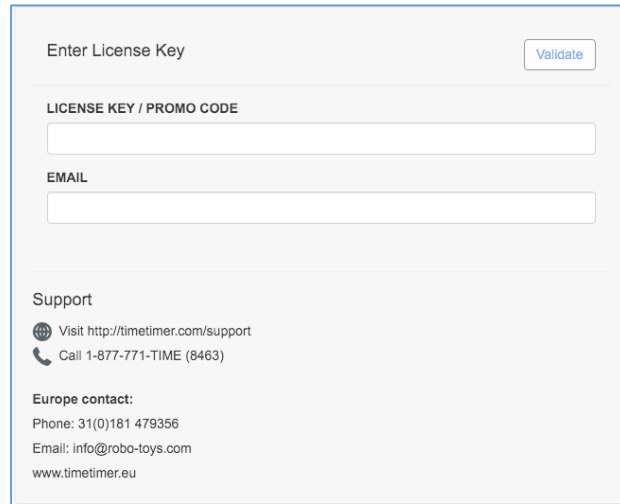
**For this warning (using the Chrome browser), click on the downward arrow, and select “Keep”**



**For this warning (using Internet Explorer browser), click More info to continue.**



8. Another window will open to prompt the use to enter their license key and the email address to validate the download.

A screenshot of a software installation window titled "Enter License Key". The window has a light gray background and a blue border. At the top left, it says "Enter License Key" and at the top right, there is a "Validate" button. Below this, there are two input fields: the first is labeled "LICENSE KEY / PROMO CODE" and the second is labeled "EMAIL". At the bottom of the window, there is a "Support" section with a globe icon, a phone icon, and text providing contact information: "Visit <http://timetimer.com/support>", "Call 1-877-771-TIME (8463)", "Europe contact:", "Phone: 31(0)181 479356", "Email: [info@robo-toys.com](mailto:info@robo-toys.com)", and "www.timetimer.eu".

9. Now, the software should be installed and functioning on the computer.