

<b>Order Date:</b>	<b>Order Number:</b>

Name: \_\_\_\_\_

Address: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

Email: \_\_\_\_\_ Tel: \_\_\_\_\_

**HOW TO RETURN ITEMS TO US:**

1. Print and complete this form and enclose it with your return.
2. Post your returns to us at:

**Returns – Sensory Smart**  
 Unit E, Concorde House, Union Drive, Sutton Coldfield, West Midlands B73 5TE

**ITEMS I WANT TO RETURN OR EXCHANGE**

QTY	Description	Size	Refund Y/N	Store Credit Y/N	Reason Code	Exchange Y/N	New Size	New Colour	Reason for Return Codes
									<ol style="list-style-type: none"> <li>1. Item doesn't fit.</li> <li>2. Wrong Item received.</li> <li>3. Ordered to try but not suitable.</li> <li>4. Item not as expected.</li> <li>5. Poor quality/faulty</li> <li>6. Item doesn't suit.</li> <li>7. Item arrived damaged.</li> <li>8. I need help with a more suitable item.</li> </ol>

Sale items are only eligible for store credit.

For hygiene reasons, we are not allowed to accept returns in the usual way for intimate underwear, but we do want to help, so can offer store credit if you need to return any that have been opened.

This does not affect your statutory rights.

For full Terms and Conditions, visit [www.sensorysmart.co.uk](http://www.sensorysmart.co.uk)

If you need any help with your returns, need some advice or want us to help you choose a replacement item, just drop us a line at: [help@sensorysmart.co.uk](mailto:help@sensorysmart.co.uk) and we will be very happy to help.

