

# SISTAGLAM RETURNS & EXCHANGE

Orders should be returned in a resalable condition within 14 days with the original invoice  
Once received you should receive an email confirmation of a refund excluding delivery charge within 5 – 10 working days. Items not returned within 14 days, or a resalable condition with tags attached will NOT be refunded

CUSTOMER NAME	ORDER DATE	ORDER NUMBER

Product Name	Qty	Size	Refund	Exchange	Reason
<b>Reason For Refund</b>	1. Too Big   2. Too Small   3. Ordered more than one size   4. Faulty/ quality   5. Arrived too late   6. Incorrect Item				

*Damages: Please check all items carefully and inform us immediately if there are any problems. For items that are damaged in transit, the delivery company will only accept responsibility if informed within 24hrs of delivery.*

THIS IS NOT A PRE – PAID LABEL

SISTAGLAM LTD

4 BRAMPTON GROVE

HENDON

NW4 4AG