

# Surfex Interior Film Warranty



## Product & Use

Surfex Interior Film (the "Product(s)"), are self-adhesive, surface decorative finishes for interior applications in over 500 premium collections.

## Shelf Life & Storage

Apply the Product within 3 years of the date of production. The storage conditions specified in this document must be maintained for full shelf life.

## Storage Conditions



5°C - 35°C



Away from direct sunlight and high humidity, keep in a clean and dry area



Original carton with end caps, in a plastic sleeve, stored horizontally



Stack a maximum of 6 cartons high



Bring the Product to room temperature for 24 hours before use

## Warranty

### 01 Surfex Basic Product Warranty

The Product is a self-adhesive architectural film and is warranted to be free of manufacturing defects in materials.

### 02 Surfex Limited Warranty

(1) For Products used in interior applications, Surfex warrants for the period specified herein which will start from earlier date between (a) Product installation date and (b) six months after Surfex Product shipment date. The Product will have no significant discoloration, cracking or other similar visual defects for the period specified below.

<b>Applications</b>	Interior applications under no direct UV exposure, heat or moisture free areas
<b>Warranty Period</b>	10 years

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**(2)** For a buyer's convenience, Surfex may provide general technical information, installation instruction, and other information relating to Product. **(3)** Surfex has no obligation under Surfex Limited Warranty as to Product that has been: (a) altered, modified, or processed in any manner (b) failure to follow Surfex recommendations in the Warranty, Technical Data Sheet and Installation Manual (c) misuse, accident, neglect, or other action by anyone other than Surfex (d) being improperly installed or used including installation after the expiration of Product's shelf life or without proper surface preparation (Warranty applies only if Surfex or equivalent primer is used. For any defect in adhesion when using the equivalent primer, the Buyer shall inform Surfex of the brand, product name and the composition/information on Ingredients of the primer used.) (e) being exposed to excessive heat, humidity, dirt or UV light **(4)** Surfex must receive any Surfex warranty claim in writing no later than 10 business days after (a) the end of the Warranty Period or (b) the discovery of the Surfex warranty claim, whichever is earlier.

## 03 Limited Remedy

IF ANY PRODUCT IS PROVEN NOT TO HAVE MET THE SURFEX BASIC PRODUCT WARRANTY OR THE SURFEX LIMITED WARRANTY DURING THE WARRANTY PERIOD, THEN THE BUYER'S EXCLUSIVE REMEDY, AND SURFEX'S SOLE OBLIGATION, WILL BE, AT SURFEX'S OPTION, TO REPLACE THE NONCONFORMING PRODUCT OR TO REFUND THE NONCONFORMING PRODUCT'S PURCHASE PRICE.

## 04 No Extension of Warranty

IN THE CASE OF AN APPROVED WARRANTY CLAIM, THE REPLACEMENT PRODUCT WILL CARRY ONLY THE REMAINING TERM OF THE ORIGINAL WARRANTY PERIOD.

## 05 Limitation of Liability

.SURFEX WILL NOT UNDER ANY CIRCUMSTANCES BE LIABLE TO A BUYER FOR DIRECT (other than the Limited Remedy stated above), SPECIAL, INCIDENTAL, INDIRECT OR CONSEQUENTIAL DAMAGES (INCLUDING, WITHOUT LIMITATION, LOSS OF PROFITS) IN ANY WAY RELATED TO THE PRODUCT, THE TECH DATA SHEET OR OTHER PRODUCT INFORMATION, REGARDLESS OF THE LEGAL OR EQUITABLE THEORY ON WHICH SUCH DAMAGES ARE SOUGHT.