

YOUR ORDER DETAILS

ORDER NUMBER: _____

NAME: _____

EMAIL: _____

PLEASE TICK

☐ RETURN / REFUND (WITHIN 10 DAYS)

☐ EXCHANGE/ STORE CREDIT

ITEM NAME	REASON CODE

[REASON CODE]

1. INCORRECT ITEM 2. STYLE DOESN'T SUIT 3. DAMAGED ITEM 4. EXCHANGE

FAULTY ITEM? If you have received an item you believe to be faulty, please contact our customer service team at info@shevoke.com so that we can resolve the issue for you.

IMPORTANT EXCHANGE / RETURN INFORMATION

Please **notify** Shevoke or **send back** within **10 days** of receiving.

ALL SALE ITEMS ARE FINAL AND NOT ELIGIBLE FOR A REFUND.

In all cases, the items returned must be in their original condition. Any item in unsuitable condition will be sent back to you

CHANGE OF MIND: We do not cover shipping cost for change of mind items.

After 30 days, all sales are final, unless the item is proven faulty, and the customer has followed the above requirements.

Once we receive your returned parcel, we will inspect and process the items within 48 hours to ensure you receive your refund/exchange as quickly as possible.

PLEASE SEND TO:

SHEVOKE RETURNS
PO BOX 16
ROSE BAY, 2029
NSW, AUSTRALIA