



# Returns Form

Qty	Size	Item Code	Description	Reason for return

## Your Details

Order Number: \_\_\_\_\_

Phone: \_\_\_\_\_

Name: \_\_\_\_\_

State: \_\_\_\_\_

Address: \_\_\_\_\_

Postcode: \_\_\_\_\_

\_\_\_\_\_

Email: \_\_\_\_\_

\*Please note that you must enter your details in order for your return to be processed.

You can return items that you have purchased from CDU Bookshop back to us via post or to our store located at the Casuarina Campus in accordance with our returns policy.

We also reserve the right to charge you for any postage costs incurred for returns, should a return be declined or if you've changed your mind.

Once we've received the goods, we'll assess the products and determine whether the return will be accepted and if a refund will be offered. If you have any questions please you can call on (08) 8946 6497 between 8:30am and 4:00pm Monday to Friday.

### Returns:

You can return items that you have purchased within 14 days of the purchase date for an exchange or refund, but you must present proof of purchase. Our store team members will assess the items and determine whether a refund or exchange will be offered in accordance with our Returns Policy. Refunds will be issued in the same form of tender.

\*Please note that our Returns Policy applies to the return of all products purchased from our online store.