Specifications

424
Length: 87”
Width: 35”
Height: 29.5” - 54”
Shipping Weight: 500 Lbs.
No. Of Lamps: 24
Electrical: 12 AMPS @ 240 Volts
Circuit Required: 120/208 V, 2-Pole
120/240 V, 2-Pole
20 Amp Breaker

DANGER - ULTRAVIOLET RADIATION. FOLLOW INSTRUCTIONS. AVOID OVEREXPOSURE. AS WITH NATURAL SUNLIGHT, OVEREXPOSURE CAN CAUSE EYE AND SKIN INJURY AND ALLERGIC REACTIONS. REPEATED EXPOSURE MAY CAUSE PREMATURE AGING OF THE SKIN AND SKIN CANCER. WEAR PROTECTIVE EYEWEAR; FAILURE TO MAY RESULT IN SEVERE BURNS OR LONG-TERM INJURY TO EYES.

MEDICATIONS OR COSMETICS MAY INCREASE YOUR SENSITIVITY TO THE ULTRAVIOLET RADIATION. CONSULT PHYSICIAN BEFORE USING SUNLAMP IF YOU ARE USING MEDICATIONS OR HAVE A HISTORY OF SKIN PROBLEMS OR BELIEVE YOURSELF ESPECIALLY SENSITIVE TO SUNLIGHT. IF YOU DO NOT TAN IN THE SUN, YOU ARE UNLIKELY TO TAN FROM THE USE OF THIS PRODUCT.

THIS UNIT UTILIZES UVA LAMPS. REPLACE ONLY WITH GENESIS 120W F73-T12-HO-120W.

LIE ON ACRYLIC SURFACE AND LOWER TOP SECTION. TOP SECTION WILL STOP AT 12 INCHES (305 MM) FROM BOTTOM ACRYLIC SURFACE. THE USE OF ANY OTHER POSITION MAY RESULT IN OVEREXPOSURE.

RECOMMENDED EXPOSURE SCHEDULE

<table>
<thead>
<tr>
<th>SKIN TYPE</th>
<th>WEEK 1 1ST-3RD TREATMENTS</th>
<th>WEEK 2 4TH-6TH TREATMENTS</th>
<th>WEEK 3 7TH-10TH TREATMENTS</th>
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<tbody>
<tr>
<td>II - FAIR</td>
<td>3 MIN.</td>
<td>7 MIN.</td>
<td>15 MIN.</td>
<td>20 MIN.</td>
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</tr>
<tr>
<td>III - AVERAGE</td>
<td>3 MIN.</td>
<td>7 MIN.</td>
<td>15 MIN.</td>
<td>20 MIN.</td>
<td>20 MIN.</td>
</tr>
<tr>
<td>IV - BROWN</td>
<td>3 MIN.</td>
<td>10 MIN.</td>
<td>15 MIN.</td>
<td>20 MIN.</td>
<td>20 MIN.</td>
</tr>
<tr>
<td>V - DARK BROWN</td>
<td>3 MIN.</td>
<td>10 MIN.</td>
<td>15 MIN.</td>
<td>20 MIN.</td>
<td>20 MIN.</td>
</tr>
</tbody>
</table>

MAXIMUM EXPOSURE TIME IS 20 MINUTES.

TANNING CAN BEGIN ON A REGULAR BASIS. AN APPEARANCE OF TANNING NORMALLY APPEARS AFTER A FEW EXPOSURES AND MAXIMIZES AFTER FOUR (4) WEEKS OF EXPOSURE FOLLOWING THE RECOMMENDED SCHEDULE FOR YOUR SKIN TYPE.

USE PROTECTIVE EYEWEAR, SUPER SUNNIES,WHENEVER THE EQUIPMENT IS ENERGIZED. READ THE INSTRUCTION BOOKLET BEFORE USING THIS UNIT.

INSTRUCTIONS ACCOMPANYING THIS PRODUCT SHOULD ALWAYS BE FOLLOWED TO AVOID OR MINIMIZE POTENTIAL INJURY.

“THIS PRODUCT IS IN CONFORMITY WITH PERFORMANCE STANDARDS FOR SUNLAMP PRODUCT’S UNDER 21 CFR PART 1040.”
Warnings and Cautions

Certain drugs - particularly those that produce photosensitivity - may cause individuals under the influence of this type drug to experience adverse effects and those people should avoid exposure to UV sources of all kinds. Doctors will advise persons taking these drugs to possible adverse effects.

It is recommended that only one person at a time should use the tanning system while in use, and advises using protective eyewear while taking a tanning session. One pair of goggles is provided with each sunbed sold.

**WARNING**

If you have been diagnosed by a physician as being allergic to the sun or are currently taking photosensitive medications, consult your physician before using the tanning unit.

Occasionally, persons using the tanning system will experience a slight reddening of the skin - usually in small patches - after the second or third session. This redness is often accompanied by an itching sensation. This may be nothing more than a heat “rash” caused by heat from the lamps within the system.

It is generally very limited and caused by constant contact of the skin with the acrylic surface. It should go away within approximately 24 hours and should not reappear. This rashing can be lessened or prevented by applying moisturizer lotion to the affected area after the tanning session is completed.

**CAUTION**

While there is no immediate clinical evidence regarding UVA exposure and its effects upon expectant mothers, it is strongly advised that expectant mothers be discouraged from using tanning unit.

**Mandatory Reading**

Always read and follow all instructions for proper usage prior to using any tanning system.

**Remember:**

1. Follow the exposure schedule in accordance with your skin type. Failure to do so may result in overexposure.

2. A tanning system is not a toy. You cannot vary the strength of the lamps in your unit.

Should you have any questions regarding the proper use of your tanning system, contact Sun Ergoline at:

1-800-445-0624
8:00 a.m. to 5:00 p.m. (CST)
Care and Cleaning of Your Tanning Unit

After each session is completed, spray the acrylic surface with specially formulated UVT (ultraviolet transmitting) acrylic cleaner. Wipe the surface of the acrylic with a clean cloth. The acrylic should never be wiped with a dry cloth because this will generate a slight static charge which will attract dust. A mild liquid detergent and water solution can be used temporarily in place of Acrylic Cleaner.

For maximum efficiency of your tanning unit, periodic cleaning of lamps, reflectors and the inside of the acrylics is required. Refer to relamping instructions for acrylic removal.

CAUTION: Do not use excessive amounts of water, any abrasive cleaners, or any spray cleaners that carry label warnings regarding reactions to contact with skin!

DO NOT USE ALCOHOL OR AMMONIA

Electrical Safety:
The tanning unit should be disconnected from the power supply before cleaning or disinfecting the inside of the acrylic. Avoid water or solution entering the lamp compartment.

Operating Your Tanning Unit
The timer is used to pre-select the actual tanning time and switch the tanning unit on. The timer will automatically switch the tanning unit off when pre-selected time expires.

To operate timer, rotate timer knob clockwise to the desired tanning time. Timer can only be set up to a maximum of twenty (20) minutes.

Refer to Exposure Times and Frequencies for correct time setting.
After timer is set, unit is ready for immediate operation. Lie on acrylic surface and lower top section. Top section will stop at 12 inches (305) from bottom acrylic surface.

Relamping Instructions
1. Disconnect unit from power.

2. Remove acrylic from bottom unit. Locate acrylic fasteners, lift plunger and turn 1/4 of a revolution. Slide acrylic back until the front edge of the acrylic is exposed. Lift the front edge and slide the acrylic forward and lift out.

3. Push lamp toward footend of the unit to disengage lamp from stationary lampholder.

4. Replace lamp by inserting end of lamp into spring loaded lampholder at the footend of the bed and push until lamp will insert and properly seat the stationary lampholder at the head end of the bed.

5. Clean and replace acrylic sheet. To install acrylic, slide the entire length of the rear edge of the acrylic into groove in back rail. Align the acrylic with groove in the front rail and slide forward. Turn acrylic fastener 1/4 revolution. Plunger should snap down firmly when properly installed.

6. Reconnect unit to power.

7. Refer to Care and Cleaning Instructions for information on cleaning acrylic and ordering lamps.

CAUTION:
Replacement lamps must comply with 21 CFR 1040.20.
A: Replace only with Genesis 120W F73-T12-HO-120W.
B: When ordering lamps, include model and serial number.
Exposure Time and Frequencies

Melanin - The brownish pigment produced by special cells in the base layer of your skin determines the individual’s tan. As the skin is exposed to the ultraviolet light, the melanin is activated and combines with protein cells that rise to the skin’s surface, thus producing a tan.

The amount of melanin in your body determines how quickly and dark you tan. The more melanin produced and exposure time an individual has, the faster and deeper the individual will tan. Do not tan more than once in a twenty-four (24) hour period.

NOTE
The tan produced by the tanning unit is a deep, rich “COSMETIC” tan. However, regardless of how dark an individual may tan on this system, it will not provide adequate protection against overexposure to natural sunlight or UVB tanning systems.

SKIN TYPE II - This is the individual that usually burns easily and severely, tans minimally or lightly and peels.

SKIN TYPE III - Often referred to as “AVERAGE” complexion, burns moderately and tans about average.

SKIN TYPE IV - This individual burns minimally, tans easily and above average with each exposure.

SKIN TYPE V - This individual’s system rarely burns, tans easily and substantially.

RECOMMENDED EXPOSURE SCHEDULE

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MAXIMUM EXPOSURE TIME IS 20 MINUTES.

No two individual skin tones are the same. A tan to one person may be different to another and treatment length may vary.

NOTE
If the tanner lies stationary, the stomach and area will receive the majority of the tanning rays. Therefore it is recommended that an equal portion of the tanning session be devoted towards each side of the body. Thus, insuring an even, full-bodied tan.

NOTE: Adequate ventilation of the room or booth housing the tanning unit is required for proper and comfortable operation. Your tanning unit will perform best at the ambient temperature of 75° to 90° F.

Equally important many facial makeups have oil bases and should be removed prior to a session. It is recommended that, following a tanning session, a skin moisturizer be applied. This promotes a smoother, more even looking tan.

It is recommended you do not use tanning creams, oils or lotions intended for outdoor use.
Assembly Instructions

Step 1
Remove bottom unit carton and place with acrylic side down facing the floor.

Step 2
Remove legs and parts package from carton. Place legs into position and align with holes in bottom of unit. Place on 1/4" 20 X 3/4" trush head bolt into each hole and hand tighten. When all four (4) bolts are in position, tighten securely with Phillips head screwdriver. Repeat procedure of opposite leg. (See Illustration A)

Step 3
Return unit to upright position. Place support brackets on the end of bottom unit and align with holes in support bracket with the threaded holes in end cap of unit. Locate the 5/16" 18 X 1" hex bolts and fasten bracket to end cap. Do not tighten securely, brackets must be slightly movable to perform Step 4. Repeat procedure for opposite support bracket. (See Illustration B)

Step 4
Using additional adult assistance to lift top unit, place top unit into position between support brackets and align pivot studs through holes in the top of bracket. Once the canopy is aligned secure with the 3/8" acorn nuts. Do Not Over Tighten. (See Illustration C)

Step 5
Tighten 5/16" 18 X 1" hex bolts attaching bottom of support bracket securely at this time.

Step 6
Locate top unit lifting cylinders. Attach cylinder to ball stud on the bottom unit. Raise canopy and align top coupler with ball stud and attach. The larger end of the cylinder must always go up. Repeat procedure for opposite end. (See Illustration D)

After cylinders are attached, raise and lower top unit several times and check to insure all connections are sound. All connections must be firmly secured prior to any usage.
Relay Wiring Diagram

MAIN POWER IN 240 VAC 10HP
EMERGENCY ON-OFF
TO TIMER RECEPTACLE
TO TOP UNIT
TERMINAL BLOCK
FANS BALLAST
BALLOST
R
W
G
B
## Parts List 424

<table>
<thead>
<tr>
<th>Part Number</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. 011543</td>
<td>424 TOP SHELL</td>
</tr>
<tr>
<td>2. 006057</td>
<td>CYLINDER BALL STUD</td>
</tr>
<tr>
<td>3. 003570</td>
<td>BLACK HANDLE</td>
</tr>
<tr>
<td>4. 020773</td>
<td>TOP UNIT POWER CORD</td>
</tr>
<tr>
<td>5. 002114</td>
<td>ELAPSED HOUR METER</td>
</tr>
<tr>
<td>6. 002704</td>
<td>10 POSITION TERMINAL BLOCK</td>
</tr>
<tr>
<td>7. 002324</td>
<td>TOP POWER CORD RECEPTACLE</td>
</tr>
<tr>
<td>8. 002328</td>
<td>REMOTE TIMER RECEPTACLE</td>
</tr>
<tr>
<td>9. 002367</td>
<td>1/2&quot; FLEXIBLE CONDUIT CONNECTOR</td>
</tr>
<tr>
<td>10. 002229</td>
<td>EMERGENCY STOP SWITCH</td>
</tr>
<tr>
<td>11. 011527</td>
<td>TOP &amp; BOTTOM SIDE REFLECTOR</td>
</tr>
<tr>
<td>12. 011525</td>
<td>TOP MAIN REFLECTOR</td>
</tr>
<tr>
<td>13. 006001</td>
<td>HEAD CUSHION</td>
</tr>
<tr>
<td>14. 035151</td>
<td>424 ACRYLIC</td>
</tr>
<tr>
<td>15. 011540</td>
<td>TOP FOOT/BOTTOM HEAD LAMPCOVER</td>
</tr>
<tr>
<td>16. 011541</td>
<td>TOP HEAD/BOTTOM FOOT LAMPCOVER</td>
</tr>
<tr>
<td>17. 002033</td>
<td>GENESIS 120WB</td>
</tr>
<tr>
<td>18. 002070</td>
<td>STATIONARY LAMPHOLDER</td>
</tr>
<tr>
<td>19. 002069</td>
<td>TELESCOPIC LAMPHOLDER</td>
</tr>
<tr>
<td>20. 011320</td>
<td>ACRYLIC BRACE</td>
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<tr>
<td>21. 011509</td>
<td>BOTTOM MAIN REFLECTOR</td>
</tr>
<tr>
<td>22. 010422</td>
<td>LAMPCOVER BRACKET</td>
</tr>
<tr>
<td>23. 041095</td>
<td>FAN ACCESS PANEL</td>
</tr>
<tr>
<td>24. 011546</td>
<td>TOP FOOT/BTM HEAD LAMPCASSIS</td>
</tr>
<tr>
<td>25. 011552</td>
<td>TOP HEAD/BTM FOOT LAMPCASSIS</td>
</tr>
<tr>
<td>26. 003198</td>
<td>ACRYLIC PLUNGER</td>
</tr>
<tr>
<td>27. 002705</td>
<td>17 POSITION TERMINAL BLOCK</td>
</tr>
<tr>
<td>28. 002193</td>
<td>12 AMP RELAY</td>
</tr>
<tr>
<td>29. 002035</td>
<td>POWERCELL 1200 BALLAST</td>
</tr>
<tr>
<td>30. 006080</td>
<td>424 CYLINDER</td>
</tr>
<tr>
<td>31. 003029</td>
<td>5/16&quot; X 18 X 1&quot; HEX HEAD BOLT</td>
</tr>
<tr>
<td>32. 003245</td>
<td>3/8&quot; ACORN NUT</td>
</tr>
<tr>
<td>33. 011538</td>
<td>424 SL BOTTOM SHELL</td>
</tr>
<tr>
<td>34. 011306</td>
<td>424 SL LEG</td>
</tr>
<tr>
<td>35. 003041</td>
<td>1/4&quot; X 20 X 3/4&quot; THRUSH HEAD BOLT</td>
</tr>
<tr>
<td>36. 041557</td>
<td>424 FRONT FASCIA</td>
</tr>
<tr>
<td>37. 021423</td>
<td>INTELLITAN REMOTE TIMER</td>
</tr>
<tr>
<td>38. 011542</td>
<td>424 SUPPORT BRACKET</td>
</tr>
</tbody>
</table>
Label Diagram 424

Label Part Numbers

1. 005456
2. 005460
3. 005451
4. 005496
5. 005345
General Troubleshooting Guide

The following troubleshooting information is divided into two sections. Section A contains items in which the owner may check without the aid of a service person. Section B contains items which must be performed by QUALIFIED SERVICE PERSONNEL ONLY. If you have any questions other than the ones listed in your troubleshooting guide, contact your dealer or distributor.

(NOTE: All tanning units are not the same, therefore some of the causes may not apply to your unit.)

### General Troubleshooting (Section A)

1. **Tanning unit does not operate.**
   
   **CAUSE**
   - 1. No power to unit.
   - 2. Timer is not activated.

   **SOLUTION**
   - 1. Check circuit breaker servicing bed.
   - 2. Press up button, then start button.

   (Note: If there is power to the unit but the display on the timer is not lighting, you may need to replace the timer. Contact Sun Ergoline or your local representative for information.

2. **Lamps will not light or lamps flicker.**
   
   **CAUSE**
   - 1. Lamp not seated properly in lampholder.
   - 2. Faulty Lamp

   **SOLUTION**
   - 1. Remove lamp, inspect contact on amp, and reinstall lamp securely into lampholder.
   - 2. Replace lamp. (Refer to Instruction Manual for correct lamp.

3. **Top unit does not hold its position.**
   
   **CAUSE**
   - 1. Spring need to be adjusted

   **SOLUTION**
   - 1. Refer to spring adjusting in your Operation and Instruction Manual.

### General Troubleshooting (Section B)

All services in the following section are to be completed by a Qualified Service Technician. This section is to aid in isolating and correcting and problems which may occur and is not intended for the use by the owner. Refer to the assembly instructions included with each unit for reference in disassembling and wiring the tanning unit. Disconnect all power to the unit before servicing. Use only factory authorize components for replacement parts.

1. **Tanning unit does not operate.**
   
   **CAUSE**
   - 1. Incorrect connection of incoming power.
   - 2. Faulty timer.
   - 3. Faulty relay in bed
   - 4. Poor wiring connections

   **SOLUTION**
   - 1. Check electrical connection on wiring diagram and correct as necessary.
   - 2. Replace
   - 3. Replace
   - 4. Check wiring circuit against appropriate wiring diagram and correct as required.

2. **Lamps will not light.**
   
   **CAUSE**
   - 1. Poor wiring crimp at lampholder.
   - 2. Faulty or damaged lampholder.
   - 3. Incoming power to unit incorrect
   - 4. Faulty ballast
   - 5. Loose power wire to ballast

   **SOLUTION**
   - 1. Check for loose wire and repair.
   - 2. Replace
   - 3. Check incoming voltage and correct to requirements.
   - 4. Locate and replace
   - 5. Locate loose wire and repair.
Important Note

PREVENTIVE MAINTENANCE SCHEDULE

Your Endurance Tanning System consists of many movable parts that may require periodic adjustments and/or replacement.

It is imperative that you, the owner and/or operator, check all components for any signs of wear which may occur through normal use.

The frequency of your preventive maintenance schedules should be determined according to equipment usage. The minimum of a monthly inspection of all components is a good guideline, however, actual frequency and thoroughness of inspections is your responsibility.

Should you require any assistance or need additional information, please call our Service Department at 1-800-445-0624, Monday through Friday 8:00 a.m. - 5:00 p.m. CST

REPAIRS-SERVICE-REPLACEMENT
PARTS AND LAMPS-EYE PROTECTION

If you are in need of any of the above mentioned products or services, you should contact the dealer/distributor through whom you purchased your unit. In the event that you are unable to do so, please call our Service Department for assistance at: 1-800-445-0624.

NOTE: All repairs and replacement components including, but not limited to, protective eyewear, lamps, timers, acrylic and reflectors must be in compliance with CFR 21 1040.20.
SUN Ergoline
Limited Warranty

Sun Ergoline warrants its products to be free from defects in materials and workmanship under intended normal use as described in the unit’s Operation and Instruction Manual, for a period of one (1) year from date of sale.

This Limited Warranty applies only to the original purchaser of the equipment through Sun Ergoline or its authorized dealer or distributor, and is not transferable.

Sun Ergoline’s obligations under this warranty are limited to repair or replacement of any defective part without charge for that part to the original purchaser, with the following exceptions:

A. Fluorescent lamps are warranted against defects for a period of thirty (30) days from date of sale.

B. Only parts obtained through Sun Ergoline, its authorized dealers or distributors may be used. Transportation costs for parts shipped to the consumer and the return of defective parts to Sun Ergoline are not included.

C. Labor will be furnished without charge for ninety (90) days from date of purchase only. All labor and related charges must be authorized by Sun Ergoline prior to start of repairs, and must coincide with Sun Ergoline established rates and time allotment policy.

D. Acrylic: Refer to Manufacturer’s Acrylic Warranty Policy.

It is imperative that the original customer completes and returns the enclosed warranty card within 10 days after purchase to insure valid registration and coverage for potential claims.

If the warranty card is not registered, proof of purchase from Sun Ergoline or its authorized dealer or distributor will be required prior to any consideration on warranty claims. This could result in service delays.

This warranty is extended to the individual or legal entity, whose name appears on the warranty registration card filed with Sun Ergoline, or whose name appears on the original sale document and may not be transferred to any other individual or legal entity.

This warranty does not apply to any failure of the product, or any parts of the product due to alterations, modifications, misuse, abuse, accident, improper maintenance, improper installation, acts of God or if the serial number on the product has been removed, altered or defaced. Adequate packaging must be used for returned goods to prevent freight damage.

THERE ARE NO WARRANTIES WHICH EXTEND BEYOND THE DESCRIPTION ON THE FACE HEREOF. THERE IS NO EXPRESS OR IMPLIED WARRANTY OF FITNESS OR MERCHANTABILITY.

THE REMEDIES PROVIDED IN THIS LIMITED WARRANTY ARE THE EXCLUSIVE REMEDIES PROVIDED TO THE PURCHASER BY SUN ERGOLINE AND ARE PROVIDED IN SUBSTITUTION OF ALL OTHER REMEDIES. CONSEQUENTIAL AND INCIDENTAL DAMAGES ARE EXCLUDED.

No person, firm or corporation is authorized to obligate Sun Ergoline for any liability in connection with the sale or use of these goods.
Limited Acrylic Warranty

Sun Ergoline warrants its acrylic sheets to be free from defects in material and workmanship, under intended normal use, for a period of one (1) year from date of sale of the tanning bed. Due to the tanning lotions, cosmetics, disinfectant and improper cleaners used on tanning surfaces that cannot be controlled by Sun Ergoline, after the first thirty (30) days of warranty period. Acrylic will be subject to a prorated cost to the consumer on breakage.

Sun Ergoline’s obligations do not include transportation charges on replacement acrylic.

Sun Ergoline assumes no liability for the cost of removing defective sheets or installing replacement sheets, nor for damage to persons or property.

To make a claim, contact an authorized dealer or distributor of Sun Ergoline or Sun Ergoline Service Department with the model number, the serial number, and the date of purchase of the bed in which the acrylic will be used.

THERE ARE NO WARRANTIES WHICH EXTEND BEYOND THE DESCRIPTION ON THE FACE HEREOF. THERE IS NO EXPRESS OR IMPLIED WARRANTY OF FITNESS OR MERCHANTABILITY.

THE REMEDIES PROVIDED IN THIS LIMITED WARRANTY ARE THE EXCLUSIVE REMEDIES PROVIDED TO THE PURCHASER BY SUN ERGOLINE AND ARE PROVIDED IN SUBSTITUTION OF ALL OTHER REMEDIES - CONSEQUENTIAL AND INCIDENTAL DAMAGES ARE EXCLUDED.

Sun Ergoline
P.O. Box 2026
Jonesboro, Arkansas 72402
1-800-445-0624
870-935-1130 (in Arkansas)
Warranty Claims
Policy & Procedures

1. When to file a Warranty Claim:

In the event that your tanning system is not functioning properly under intended normal use as described in the unit’s Operation and Instruction Manual, you may then have established cause to file a Warranty Claim.

**NOTE:** Both the tanning system and legal registered owner must meet the criteria established under Sun Ergoline’s Limited Warranty as described in this manual before any Warranty Claim will be considered.

2. Where to call to place a Warranty Claim:

Sun Ergoline is supported nationwide by an extensive dealer/distributor network through whom the majority of our units are sold. These dealers/distributors are required by contract to stock sufficient parts to meet the various warranty and nonwarranty needs of their customers.

Therefore, in order for you to properly file a Warranty Claim, you must locate the name and phone number of the dealer/distributor through whom you purchased your unit. Normally this information can be easily located either on your paid invoice or other proof of purchase documentation that you received when taking delivery of the unit.

Next, notify the dealer/distributor of the serial number, model number and date unit was purchased. This will initiate the Warranty Claim process.

Upon determination of the problem, your dealer/distributor can then supply you with the part(s) and proper instructions to return your unit to working order.

Each dealer/distributor has their own internal procedure for handling Warranty Claims and credits.

**NOTE:** Sun Ergoline, the manufacturer, does not involve itself in the direct handling of a Warranty Claim except where mitigating circumstances apply and where required by law.
Parts Warranty Claim/Credit Review

1. Customer calls Sun Ergoline and notifies the Service Department of problem.

2. Sun Ergoline's Service Department determines course of action.

3. Sun Ergoline ships part and R.A.I. to customer freight collect and bills customer on net30 basis for part only.

4. Customer, within 15 days of receiving new part, returns defective part to Sun Ergoline along with R.A.I.

5. Upon receipt of defective part and R.A.I., Sun Ergoline issues customer a credit invoice which offsets original bill. Customer’s account is returned to zero balance concerning this claim.

**NOTE:** If part returned to Sun Ergoline proves to be operational and not defective, or if product code numbers on part do not correspond with individual unit date on file with Sun Ergoline, then a 30% restocking fee will be charged in addition to the retail purchase price of part.

Acknowledgment of the Agreement is not required for acceptance of the foregoing stipulations.

**LABOR WARRANTY CLAIM/CREDIT PROCEDURES**

Sun Ergoline furnishes labor without charge for a period of 90 days from date of purchase. All labor and related charges must be authorized by Sun Ergoline **prior** to start or repairs, and must coincide with Sun Ergoline’s established rates and time allotment policy.

Please contact our Service Department for authorization and billing procedures.
Sun Ergoline warrants specific individual components of the Endurance Tanning Systems against defects in materials and workmanship for the life of the product. Coverage is limited to units purchased after November 1, 1994.

This warranty is restricted by the following components only:

- Steel Back Panels
- Structural Steel Frame Components
- Exterior Steel Body

**NOTE:** Components are warranted on an individual basis and not as they may effect the complete product.

Warranty coverage does not include cosmetic abnormalities such as scratches, nicks, dents, oxidation of paint or other cosmetic changes that do not interfere with the designed function of the unit.

This warranty does not include failure of the product due to alteration, modifications, misuse, abuse, improper maintenance, improper installation or repair.

This warranty is not transferable and is only applicable to the original purchaser named on a completed and registered warranty record at Sun Ergoline headquarters.

Sun Ergoline obligations do not include transportation charged on the shipping of new components to the customer or on the return of defective components of the manufacturer. All freight charges must be paid by the customer.

**THERE ARE NO WARRANTIES WHICH EXTEND BEYOND THE DESCRIPTION ON THE FACE HEREOF. THERE IS NO EXPRESS OR IMPLIED WARRANTY OF FITNESS OR MERCHANTABILITY.**

**THE REMEDIES PROVIDED IN THIS LIMITED WARRANTY ARE THE EXCLUSIVE REMEDIES PROVIDED TO THE PURCHASER BY SUN ERGOLINE AND ARE PROVIDED IN SUBSTITUTION OF ALL OTHER REMEDIES - CONSEQUENTIAL AND INCIDENTAL DAMAGES ARE EXCLUDED.**
Notice: Any misuse, abuse, modification, alteration, improper maintenance, improper installation, etc. of this product or its intended use will subject said party to direct responsibility and liabilities for any and all consequences resulting from such action. Furthermore, such actions will void all warranties and may relieve Sun Ergoline of any liabilities relating to said product.