



ROYALTEA
User Manual

Homend
Serving life



BRITISH TECHNOLOGY
TURKISH DESIGN

We know that you've purchased your new tea machine with excitement and can't wait to use it. However, we kindly request that you take a look at the user manual we've prepared for you before brewing a delightful cup of tea. Afterwards, you can enjoy your tea with comfort and confidence.



**In the user manual, we've tried our best to provide clear instructions. We hope that reading it once will be sufficient. To be prepared for any questions that may arise in the future, we recommend keeping this manual in an easily accessible location.*

ROYALTEA 1795UK

PRIOR TO INITIAL USE

First and foremost, please read this user manual. In just 10 minutes, you'll become acquainted with your cool touch tea maker. Afterwards, unpack the components of your tea machine from their packaging.

Underneath the body of your tea maker and the base unit, you will find values indicating the voltage level suitable for use. Please check whether these values are compatible with your main electrical network.

If you notice any damage to any of the parts of your tea maker, please call our live support hotline at **08000 448181** immediately. While inspecting the parts, we kindly request that you pay special attention to the cable.

Once you've confirmed that there are no issues or missing parts in your tea maker, fill it with water up to the maximum level, shake it gently, and pour the water out. Then, boil tap water in the water heater and pour it out. Be careful to use the maximum water level while doing this. Your tea maker is now ready for use.



THE COMPONENTS OF YOUR TEA MACHINE



WHAT WILL ROYALTEA DO FOR YOU?

Hot water, cold machine

Your tea maker's CoolTouch technology makes sure that while the water gets warm, your machine stays cool to touch.

No rust, yes long-term use

Royaltea's double-wall steel bowl keeps it rust-free so that you can use it for a long time. Unlike others, we don't want to sell you the same product every quarter.

Showing you how warm the water is

The digital display gives you all the information you need: how warm the water is. Why don't all kettles have this feature?

Decide how warm you want the water to be and keep it there

Preparing food for the little one? Warm it to 40°C. A tasty cup of herb tea? 80°C. Brewing black tea? Boil it.

Use the Homend Smart App to control it from your couch

A luxury you never knew you wanted.

And... It talks!

No chit-chat, yes letting you know when the tea is brewed for perfect taste.

Britain's leading technology empowers safety and sustainability

Thanks to Strix technology, this tea maker is safe and sustainable to use.

HOW TO USE YOUR TEA MACHINE?

Your Royaltea Cool Touch tea maker consists of two main components: the teapot and the kettle. To fill it with water, remove the container from the base unit and add the desired amount of water. Be sure to place water in the tea maker between the "Minimum" and "Maximum" levels.



On the bottom of the container, there is an On/Off and mode selection buttons.

The On/Off button is located at the top, indicated by this "⏻" symbol.

To activate the functions for preparing baby food, brewing herbal tea, or making tea, press the On/Off button first, and then use the "+" and "-" buttons to set your desired temperature.

The 40°C baby food preparation button is designated by the "+" and "-" signs.

Select 40°C (you will see 40°C on the temperature display panel, indicating that you have made your selection). When the water temperature reaches 40°C, your tea maker will notify you, saying "Your water is ready, bon appetite to the little one."



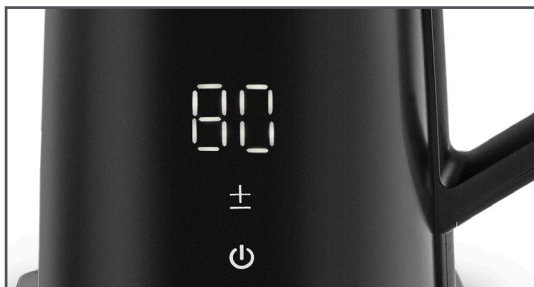
Please be aware:

Even though your machine can bring the water temperature to 40°C, we recommend being cautious and checking the water temperature before preparing baby food.

The 80°C herbal tea/coffee preparation

button is designated by the "+" and "-" signs.

Select 80°C (you will see 80°C on the temperature display panel, indicating that you have made your selection). When the water temperature reaches 80°C, your tea maker will notify you that "your water is ready, enjoy."



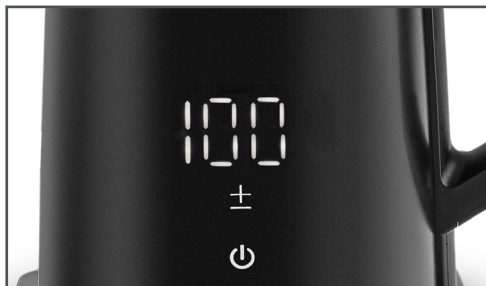
Please be aware:

Your tea maker has a dual safety system that activates when it runs out of water or becomes too hot, automatically shutting off the tea maker.

Tea brewing button:

To brew tea, open the teapot lid, remove the stainless steel tea filter, add the desired amount of tea to the filter, and place it in the teapot.

Select 100°C with the "+" and "-" signs (you will see 100°C on the temperature display panel, indicating that you have made your selection). When the water temperature reaches 100°C, your tea maker will notify you that "your water is ready, enjoy."



Please be aware:

When the water level under your machine decreases and you add fresh cold water, your machine will automatically start heating according to your selection. You don't need to press any buttons.

Please be aware:

After pressing the "⏻" button, don't forget to press the relevant button (40, 80, and 100°C) for your tea maker to function. If you forget, your tea maker won't work.

WHAT TO CONSIDER WHEN CLEANING YOUR TEA MAKER?

Before you begin cleaning your tea maker, please disconnect the power. First, press the Off button, and then unplug it from the socket. You can wash the filter of your Homend tea maker by hand or in the dishwasher. Do not immerse other parts in water. If necessary, you can wipe them with a dry cloth.

Empty the water in the tea maker's water heater and teapot and wipe the outside with a dry or damp cloth. Do not clean any part of your tea maker with harsh cleaning materials or chemical cleaners.

Do not wet the cable or plug of your tea maker.

WHAT SHOULD YOU DO AGAINST**LIMESCALE?**

Limescale and sediment will accumulate in the water heater of your tea maker over time. This is a normal occurrence depending on the hardness of the water. You can easily get rid of the sediment and limescale with a simple procedure.

If the limescale and sediment in your water heater are soft:

Add 100 ml (a little less than half a cup) of vinegar to your water heater along with half a litre of water. Then, run your water heater with the mixture and let it cool. Finally, after letting the mixture sit overnight, shake it thoroughly and pour it out. You will see that the limescale and sediment residues have completely disappeared.

If the limescale and sediment in your water heater are stubborn:

Add 300 ml (a little more than a cup) of vinegar to your water heater along with half a litre of water. Then, run your water heater with the mixture and let it cool. Finally, after letting the mixture sit overnight, shake it thoroughly and pour it out. To eliminate the vinegar smell, empty the vinegar and rinse your machine 2-3 times with clean water.

Do not endanger yourself:

After finishing the cleaning process, we recommend ensuring that the electrical connections are dry before using your tea maker. Otherwise, you may cause damage to yourself or your tea maker.

Your safety is in your hands.

In the following situations, you should unplug the plug from your tea maker:

- Before filling the water
- Before cleaning
- After using your tea maker
- Before emptying the water in your tea maker
- When you leave your tea maker unattended for an extended period

Do not immerse any part of your tea maker (especially the plug, cable, and base unit) in water or any liquid.

Before you start using the Homend Royaltea Cool Touch tea maker, please check whether the voltage on the product matches the voltage in your location. In case of any discrepancies, any malfunctions that may occur will not be covered by our company's warranty, and the malfunction will be considered outside the scope of the warranty.

Your tea maker is designed for household use and should not be used for commercial purposes. Keep the tea maker out of the reach of children. Be sure to plug it into a grounded outlet.

Do not use extension cords that provide insufficient current to avoid damaging your machine. Do not place your tea maker directly on or very close to direct heat sources like stoves or hotplates. Place your tea maker on a sturdy and flat surface. Do not place it on the edge of a table or countertop as it may fall with a slight bump, potentially causing harm to you or a child.

Ensure that the cable does not hang over the edge of a table or countertop or come into contact with other devices.

Avoid actions that could damage the cable. When moving, hold the cable but do not use it to carry the tea maker. When unplugging it, hold the plug, not the cable.

Make sure that the tea maker's cable does not touch sharp edges, corners, or hot surfaces.

If your tea maker is damaged for any reason, do not use it and contact customer service. Only use your Royaltea tea maker with its own base unit. Do not use it with the base unit of other devices.

Protect your hands from the steam when the water is boiling.

Never allow small children, physically or mentally disabled individuals to use the tea maker without your supervision and control.

When there is no water in your tea maker or when it is not in use, the plug must be removed from the socket.

Do not immerse your tea maker, its cable, or base unit in water or any liquid. Do not wash it in a dishwasher. Do not use it in bathrooms or places with high humidity. Be careful not to place your tea maker on the base unit when adding water.

Please use only water in your water heater; do not use any other liquid.

Ensure that your tea maker's base unit and electrical terminals are not wet. If they are wet, do not plug the plug into the socket or operate the device without thoroughly drying it.

Before cleaning the device, turn off the on/off switch, unplug it from the socket, and wait for the device to cool down.

Please be aware:

When emptying the boiling water from the water heater, do so slowly rather than in a hurry. Rapidly emptying boiling water can cause splashes and lead to burns, especially on your hands and arms.

If you encounter any issues with your tea maker's operation, please contact us at our live phone line at **08000 448181** to inform us. Do not attempt to repair any problem yourself, no matter how small it may seem, as it may lead to more significant issues.

If you notice that any part of your tea maker, especially the power cord, has been damaged, please refrain from using your water heater.

This situation can pose serious life-threatening risks, especially in products that consume high amounts of electricity, such as tea makers. Never allow small children or individuals with physical or mental disabilities to use the tea maker without your supervision and control.

Tips:

It is normal for water droplets to accumulate under the teapot. We recommend that you serve by sliding the base onto the body when removing it.

If you want your tea to stay fresh for a long time, remove the filter with the tea granules from the teapot after brewing. Brewed tea remains fresh for hours.

After putting tea in the filter, pass cold water through the tea and then place the filter in the teapot. This way, you remove any dust or particles from the tea.

If you use the sterilising mode and want your water to cool more quickly after boiling, we recommend keeping the lid open while waiting. For your reference, you can find the approximate waiting times in the two scenarios below.

First, boiling, and then 40°C cooling time:

With the lid open, approximately 1 hour 10 minutes.

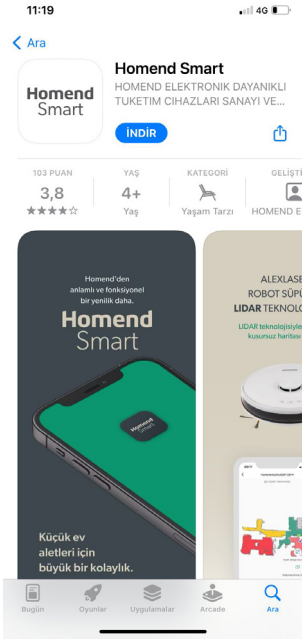
With the lid closed, approximately 2 hours 10 minutes.

First, boiling, and then 80°C cooling time:

With the lid open, approximately 35 minutes.

With the lid closed, approximately 55 minutes.

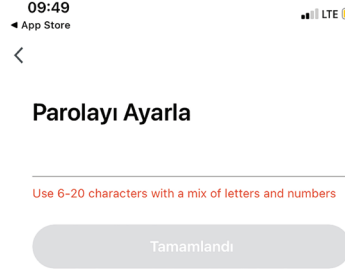
To connect your Royaltea Cool Touch Tea Maker with the Homend Smart Application, follow the steps below:



Step 1: Download the "HOMEND SMART APPLICATION" to your mobile device. You can download the application from the App Store or Google Play.

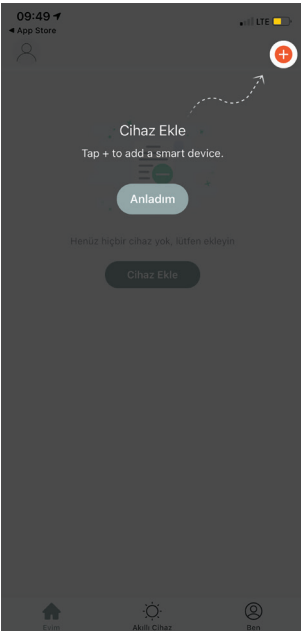


Step 2: Register in the application and enter the verification code sent to you via email.

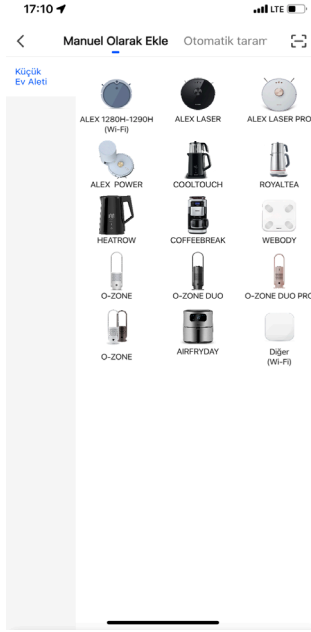


Step 3: Create a password for your application account.





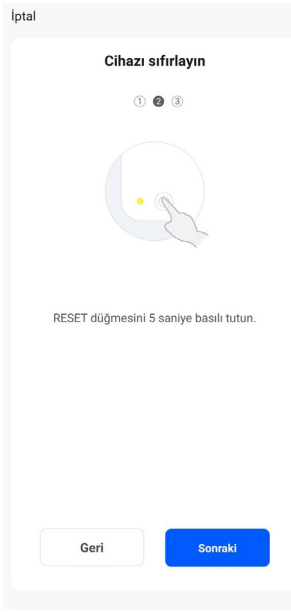
Step 4: By clicking on the "Add Device" option, you can connect your kettle to your mobile device.



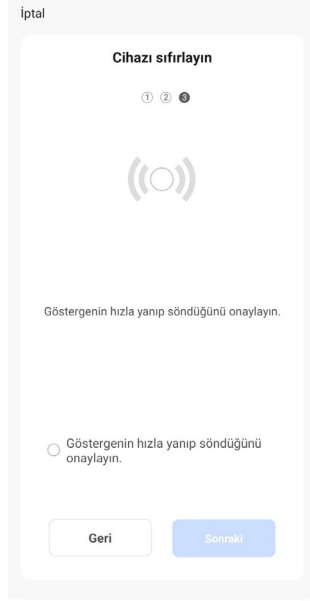
Step 5: Select your Cool Touch tea maker from the relevant tab. Enable the Bluetooth and location functions on your mobile device. Your Cool Touch tea maker will use the Bluetooth connection, whenever possible, to perform the setup process and connect to your mobile device.



Step 6: Unplug your device. Plug your device back in after 10 seconds. Click on the next option.



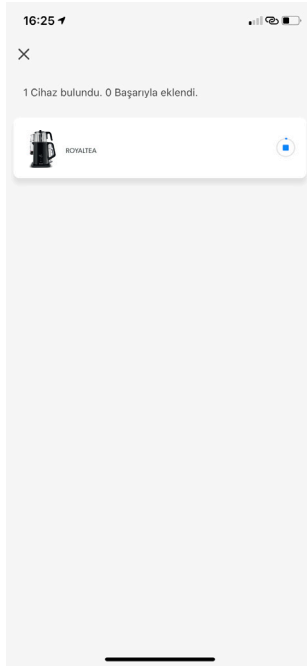
Step 7: While your Cool Touch kettle is turned on, press and hold on the digital display of your Cool the "+ -" button for 5 seconds. After holding it for 5 seconds, click on the next option.



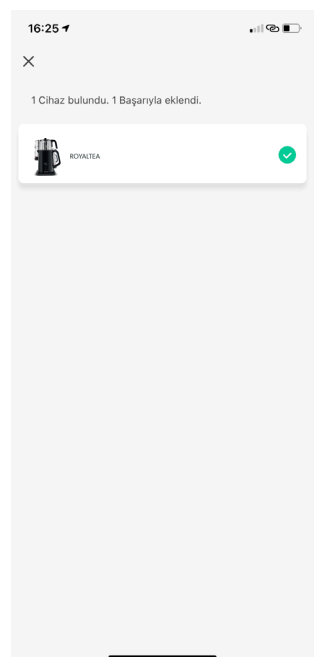
Step 8: Check if the green light Touch kettle is flashing. If the green light is flashing, confirm the relevant checkbox and click on the next option.



Step 9: Check the name of the Wi-Fi network your phone is connected to, enter the password for your Wi-Fi network, and click on the next option.



Step 10: Click on the "+" option to add your Cool Touch kettle.



Step 11: Your Smart kettle has been successfully added

ROYALTEA COOL TOUCH APPLICATION

Başlatmak için sıcaklık seçiniz.

40°C 80°C 100°C

Mod

HEDEFE ISIT KAYNAT VE SOĞUT

Sesli Uyarı

KAPALI AÇIK

Sıcak Tutma Süresi · 90 Dakika

15 Dakika 180 Dakika

Çalışma Planı

Your Cool Touch tea-maker brings your water to the desired temperature.

You can turn the volume of your Cool Touch tea-maker on and off here.

You can program your Cool Touch tea-maker to start on any day and at any time.

Cool Touch can bring your water to the target temperature after boiling it at 100°C.

You can determine the duration of your Cool Touch tea-maker to keep the tea warm

09:49

Program Ekle Kaydet

06	46
07	47
08	48
09	49
10	50
11	51
12	52

Tekrarla Sadece bir kez >

Not >

Mod - >

Select the time period you want the appliance to start.

Select the day when you want to operate the appliance.

Select the temperature value.

Mode/ Function	40 °C	80 °C	100 °C
Heat to Target	<p>If the water temperature is below 40 degrees, it activates the heating element to reach 40 degrees. When it reaches 40 degrees, it gives a warning and maintains the water at 40 degrees during the keep-warm period. If this mode is selected and the water temperature is above 40 degrees, it waits for the water to cool down to the target temperature. When the water temperature reaches 40 degrees, it gives a warning.</p>	<p>If the water temperature is below 80 degrees, it activates the heating element to reach 80 degrees. When it reaches 80 degrees, it gives a warning and maintains the water at 80 degrees during the keep-warm period. If this mode is selected and the water temperature is above 80 degrees, it waits for the water to cool down to the target temperature. When the water temperature reaches 80 degrees, it gives a warning.</p>	<p>In this mode, regardless of the initial water temperature, the heating element is activated until the boiling point is detected through the smart function, ensuring the water boils. When the boiling point is detected, it gives a warning and maintains the water at that temperature during the keep-warm period.</p>
Boil and Cool	<p>When this mode is selected, the heating element is activated for the water to boil. When boiling is detected, the heating element is turned off to cool the water down to 40 degrees. When the water temperature reaches 40 degrees, it gives a warning.</p>	<p>When this mode is selected, the heating element is activated for the water to boil. When boiling is detected, the heating element is turned off to cool the water down to 80 degrees. When the water temperature reaches 80 degrees, it gives a warning.</p>	<p>In this mode, regardless of the initial water temperature, the heating element is activated until the boiling point is detected through the smart function, ensuring the water boils. When the boiling point is detected, it gives a warning and maintains the water at that temperature during the keep-warm period.</p>

EVERY QUESTION IN LIFE HAS AN ANSWER.

Our primary wish is for you to have no problems while using your tea maker. Nevertheless, we have prepared a list of minor issues that you can address with small interventions. We hope it will be helpful.

PROBLEM	POSSIBLE CAUSE	SUGGESTED SOLUTION
The tea-maker doesn't operate.	The tea-maker may be off.	Press the On / Off button.
	The plug may have come out of the socket.	Make sure that the appliance is plugged.
	The waterless start protection system may have been activated.	Unplug the device and restart it after it has cooled down.
The power goes out before the water boils, the device turns off and the indicator light goes off.	There may be excessive sedimentation.	After the sediment and residues are cleaned, the kettle will perform its normal function.
	Water may be below the normal level.	Add water.
During boiling, water overflows from the tea-maker.	You may have filled more than the Max level.	You can reduce the water to max level or below.
It does not boil the water.	After pressing the on /off button, you may have forgotten to press one of the 40, 80, 100 degrees, or the tea brewing buttons.	After pressing the on/off button, press one of the 40, 80 or 100 degrees buttons.
Water does not reach the desired temperature.	After pressing the on / off button, you may have forgotten to press one of the 40, 80, 100 degrees, or the tea brewing buttons.	After pressing the on/off button, press one of the 40, 80, 100 degrees buttons.

Model no	Royaltea CoolTouch 1795UK
Voltage	220-240 V ~ 50 Hz
Power	1800 W
Kettle max capacity	1,7 L
Teapot capacity	1 L

Homend UK Limited

Company number 14162914

VAT number 431756496

Unit 10B Viscount Way

South Marston Park

Swindon

Customer Services: 08000 448181

www.homend.uk

You will not be able to remain indifferent to what we are about to tell you.

Congratulations, by purchasing this product you are entitled both to a better looking kitchen counter and to a great service. You can reach us at **08000 448181**.



100% SATISFACTION WARRANTY

Experience Homend products for 60 days. If you're not 100% satisfied, return them for a full refund. Yes, we trust our exceptional products this much.



FREE COLLECTION AND DELIVERY

We collect and deliver every product with defects from your home for free within the warranty period. You only need to sign up at [homend.uk/sign-up](https://www.homend.uk/sign-up). Or you can drop and collect from nearest shop in our logistics partner's network.



NO PAPERWORK

You don't need to keep a warranty certificate or frantically search for an email to get the customer service you need. The product is the certificate.



TWO YEAR GUARANTEE

We make sure that all our products are flawless. But things can sometimes go wrong. That's why all our products come with a two-year guarantee. You'll get a full refund or replacement for any production related problem.

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