

LUCY QUARTERMAINE

Returns Form

1. Please fill out the form.
2. Place the return form in your package along with the jewellery.
3. Close the package and tape it securely. Place return label on the package.
4. Please note the return shipping address on the package.
5. Return at your nearest post office

Your Information

Order Number: _____

Name: _____

Email: _____

Telephone: _____

Address: _____

Post Code: _____ City: _____

I want to

Get a refund

Exchange for a different size _____

Reason for return or exchange

Did not fit/wrong size

Does not live up to expectation

Wrong item

Late delivery

Different from the picture

Other: _____

Send to

Lucy Quartermaine
8 Garden Lane,
Chester, CH1 4EN

Please note that

If you are not completely satisfied with your purchase, simply return the items) to us in their original condition within 14 days of receipt.

Make sure to get a receipt as a proof that you have returned the item(s). If the returned goods comply with our returns policy we will refund the relevant part of the purchase price for that order within 14 days after we receive your returned products. The item must be returned in its original packaging with any enclosed documentation. We will issue a full refund on receipt, or exchange the item for a different size/colour if preferred. If you wish to exchange an item, we send the exchanged item free of charge.

