



LIMITED WARRANTY

7.21" WIDE, 78.74" LONG
9.2 MM THICK, 0.6 MM HARDWOOD WEAR LAYER

Congratulations on your purchase of Silvan Resilient Hardwood™. Your premium resilient hardwood floors are designed to exceed industry standards. They should provide decades of easy maintenance and service.

This warranty covers Flooret's engineered wood flooring with Woodura® Surface Technology purchased after March 2022 for residential or commercial interior use in the USA. The warranty extends to the first consumer purchase and the original installation only, or upon resale, transfer or relocation (after installation) of the product. Coverage will be lost if the original purchaser fails to strictly follow all installation and maintenance instructions and recommendations as provided by Flooret to the consumer.

LIFETIME RESIDENTIAL WARRANTY

Flooret® warrants its engineered wood flooring to be free from manufacturing defects in residential environments for 80 years from the date of purchase.

10-YEAR COMMERCIAL WARRANTY

Flooret warrants its engineered wood flooring to be free from manufacturing defects in commercial environments for 10 years from the date of purchase.

FREE FROM DEFECT IN MATERIAL AND WORKMANSHIP WARRANTY

Flooret warrants its first-grade engineered hardwood floors with Woodura® Surface Technology, in their manufactured condition, to be free from defect in material and workmanship in grading, dimension, profiling and assembly. Flooret

warrants that your Flooret floor with Woodura® Surface Technology and the 5G® Dry™ installation system will not swell, cup, or crack due to normal cleaning practices (see the Care and Maintenance instructions for additional information).

The purchaser must carefully inspect the flooring panels before installing them in accordance with the installation instructions to be covered by this part of the limited warranty. Flooring panels that have been installed are considered as inspected and accepted by the purchaser under this limited warranty.

Waste factor is an industry term that refers to an allowance for manufacturing defects in flooring and is represented by a percentage. Accordingly, it is warranted that no more than 5% of the total square footage of your purchase will exhibit any manufacturing defects.

LIMITED WARRANTY FOR STRUCTURAL DURABILITY

Flooret warrants the durability of the multilayer product structure relating to the pressing and fusing the single layers with one another. This means that these engineered hardwood floors will not delaminate when properly installed and maintained according to Flooret's installation and

maintenance procedures, as enclosed with the product.

LIMITED WARRANTY FOR WATERPROOFNESS

Silvan Resilient Hardwood floor with Woodura® Surface Technology and the 5G® Dry™ installation system has undergone and passed testing according to current applicable industry standards to test the floor's (in particular the joints') resistance to moisture over time. This means that topical spills ("everyday household spills"), as long as the spill does not flow over the edge of the surface (edge of the room, cut boards, etc.), left for up to 24 hours, will not cause your Silvan Resilient Hardwood floor with Woodura® Surface Technology and the 5G® Dry™ installation system to crack or delaminate. There will be no swelling (i.e. less than 3%) when the floor has been left to dry for 24 hours and the floor will suffer no visual defects due to the topical spill such as discoloration, change in finish or warping. To best ensure the floor's long-lasting condition however, it is recommended that any spillage is removed as soon as possible.

All sources of subfloor moisture should be remedied prior to installation. In case of standing water or flooding, Silvan Resilient Hardwood flooring with Woodura® Surface Technology and the 5G® Dry™ installation system will not act as a waterproofing



barrier for the subfloor and/or any surrounding structure. For example, casualty events involving water coming in contact with your floor or damages due to failures normally covered by homeowners insurance, including but not limited to flooding or standing water from leaky pipes, faucets or household appliances are excluded from this limited warranty or damage to the subfloor and/or surrounding structure that is caused by standing water or flooding. Damage resulting from mold and/or mildew growth due to prolonged exposure to moisture is not covered by this limited warranty.

LIMITED WARRANTY FOR RESIDENTIAL WEAR RESISTANCE

The Woodura® Surface Technology ensures a durable and wear resistant surface. Every plank is ready to install right out of the carton. There is no need for sanding or staining. With our Woodura® Surface Technology you are assured excellent durability and wear-ability.

Flooret warrants that the wear layer based on the Woodura® Surface Technology, including the veneer layer, will not wear through or peel off of the hardwood flooring, provided the floor is used under normal residential conditions and installed and maintained in accordance with the Installation and Care instructions, in each case as enclosed with the product.

Under this limited warranty, wear defects are considered as visible wear through the wear layer which cover a surface of at least 1 square inch.

WHAT IS NOT COVERED

Because all products with a wood surface undergo colour changes when exposed to UV-light from the sun, visual damage such as joints, changes in colour due to exposure to light and the deformation of individual planks caused by seasonal, room climate conditions are not covered by this warranty.

The surface coating (oil or lacquer) is a protective layer for the wooden wear layer underneath and is subject to

normal wear. This warranty does not cover wear of the surface coating or any damage caused to the wear layer underneath caused by delayed or improper repair of the surface coating.

This warranty is only intended to cover floors used in what Flooret considers normal conditions, i.e., an indoor relative humidity level between 35% and 65%. Although flooring with Woodura® Surface Technology may tolerate shorter periods of extreme conditions, extended and frequently reoccurring exposure may cause cupping of individual planks.

The warranty does not cover any damage caused by incorrect treatment. In particular, the warranty does not cover damage resulting from sanding or use of other abrasive materials; damage caused from excessive exposure to moisture including but not limited to excessive wet mopping, spills and standing water; acts of God; damage resulting from weight or wear on the floor which is exceeding 500lbs/plank; damage caused by furniture and other heavy pieces (including but not limited to pianos) not provided with protective furniture pads; mechanical damage (including without limitation reduction in gloss, marks, scuffs, scratches, gouges, dents or cuts) from sharp objects (including without limitation pets' claws, spikes or high heeled shoes), or damage resulting from insect infestation.

The floor with Woodura® Surface Technology must further be properly cared for and maintained according to the care instructions enclosed with the product. If the installation or care instructions are missing and/or incomplete, the purchaser is obligated to request this information from Flooret Flooring directly or at www.flooret.com before installing the flooring.

The above statement of warranty is the only warranty provided by Flooret for its flooring products with Woodura® Surface Technology and the 5G® Dry™ installation system. This warran-

ty is exclusive and in lieu of any and all other warranties whether oral or written, or express or implied.

In no event shall Flooret be liable or in any manner responsible for any claim, including but not limited to compensation claims for the removal/fitting or installation of the flooring, costs for furniture removal, substrate materials and supplies, any loss or damage arising from the purchase, use or inability to use its products or from any form of special, indirect, incidental, or consequential damages, including, without limitation, lost profits, emotional, multiple, punitive or exculpatory damages or attorneys' fees, even if Flooret or its representatives have been advised of the possibility of such damages before sale.