

Welledia

USER GUIDE



WELLSPRING

AROMA DIFFUSER
ULTRASONIC

#WEL-847

CONGRATULATIONS ON YOUR PURCHASE OF WELLSRING ULTRASONIC AROMA DIFFUSER (#WEL-847) BROUGHT TO YOU BY WELLEDIA!

Your new Wellspring Aroma Diffuser is the perfect way to enliven your home with aroma, light, combining the multifunctional benefits of an aromatherapy diffuser, humidifier, air purifier, all into one easy-to-use product. Its features and benefits are optimized to deliver the most satisfying experience from the diffusion of essential oils, morning noon and night, thereby creating a relaxing, spa-like atmosphere in your home or office.

Aroma

The essence of Aromatherapy diffusion is dispersion of therapeutic essential oils throughout your space, gently eliminating odors and removing lingering smells without resorting to synthetic air fresheners, while at the same time safeguarding and protecting your family's health and wellness.

Ultrasonic

This diffuser uses modern ultrasonic technology that generates waves, at 2.4 million times per second, releasing the mixture of essential oils and water, into millions of micro-particles, dispersing them as vapor into the air, activating the powerful plant constituents found in therapeutic essential oils, and incorporating it into the atmosphere, spreading evenly throughout the room, calming the mind, body and soul.

Humidity

The added benefit of humidified air, through the dispersion of cool water mist, increases air moisture for easier breathing, additional comfort and relieve of many symptoms like cough, cold, flu, nasal congestion, dry cough, sinus irritation, nose bleeds. It will also help moisten dry skin to keep it moisturized preventing dry itchy skin, and chapped lips; leaving you feeling refreshed and invigorated.

Light

Visually enhancing LED night light which lights up a subtle soft illumination; this will affect the mood in your environment and transform your surroundings for the better. Plus its light-weight design allows you to enjoy these benefits in any room of your home.

SECTION 1: Product Features

- ✘ This aesthetically pleasing diffuser will transform your room into a wellspring of relaxation with the full benefits of Aromatherapy & Light therapy.
- ✘ A 100 ML / 3.38 Fl Oz reservoir and multiple mist settings, allowing you to customize the diffusion of essential oils for up to 6 hour (at the rate of about 30ml/h frequency can be adjusted to reflect your personal needs, in continuous or intermittent misting).
- ✘ The beautiful natural porcelain cover, will be pleasing in any setting and fit right into your decor.
- ✘ Ultrasonic vibrations no heating or burning means the therapeutic properties of the oil are not broken down.
- ✘ Convenient, automatic misting shut-off, when minimum water level is reached.
- ✘ Perfect for use at night time for peaceful sleep, lights can be turned off while the diffusion of your chosen essential oil continues. Alternatively, there is a no mist option, which allows you to enjoy just the light feature.

Let us finish off by saying Thank You for your purchase of this diffuser. We are confident that you will enjoy it. The scents and lights will create an ambient and soothing atmosphere.

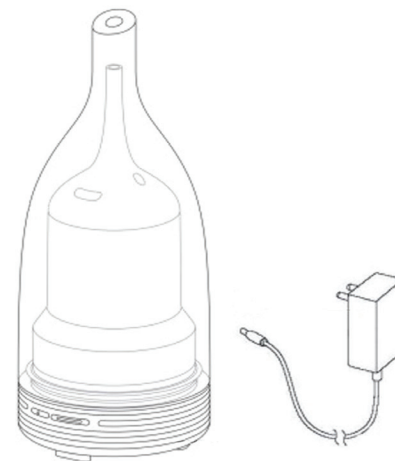
A Better Atmosphere™ awaits you! We wish you well!

Team Welledia

Your satisfaction is extremely important to us. If you have any questions, comments or ideas please write to us at:

e-Mail: info@welledia.com. Also visit our website for more great products and tips

SECTION 2: Product Overview



PARTS LIST: Diffuser with Base, Tank Lid, Ceramic Cover, Power Adapter, Cleaning Brush, Essential Oil Glass Dropper, User Guide.

SECTION 3: Product Safety Guidelines

Please read and follow this User Guide to operate the diffuser in an effective and safe way.
Save this User Guide for future reference and maintenance.
Save the box for off-season storage.

General Guidelines

- Aromatherapy works by bringing the body into balance, thus helping the body's natural defenses to restore and reinvigorate. This Aroma Diffuser does not intend or claim to treat, cure, prevent any illness, disease or condition, nor is it intended to replace proper medical help, always consult professional advice beforehand and use with care.
- This diffuser is for indoor use only.
- Keep the diffuser on a flat and stable surface at all times.
- Do not shake or store any objects on the diffuser.
- Always place the diffuser in a safe place, out of the reach from young children and pets, to avoid risk of any injury.
- To avoid the danger of suffocation, keep plastic bag wraps and small parts away from young children and pets.
- Never wrap the adaptor or diffuser with cloth or paper, as blocking the ventilation could increase in damage to the diffuser, or the risk of a fire.
- Unplug the diffuser when refilling, cleaning, or moving the diffuser, as well as when it's not in use.
- Use only the original adapter provided by the manufacturer to operate the diffuser.
- Any non-operational or intentional damage caused by the user may void the warranty.
- In the event of any abnormal observations such as smoke, peculiar smells or noise, shut off and unplug the diffuser immediately and discontinue use.
- Do not disassemble or attempt to repair the diffuser; as this may void the warranty. Repairs should be carried out only by a qualified service center.

Water & Moisture Guidelines

- Never touch or operate the adaptor or diffuser with wet hands; electric shock or injury may occur.
- Only use room temp., lukewarm, or tap water (If you have a lot of minerals in your tap water, it is recommended to use distilled or filtered water), do not use cold, hot or hard water.
- Do not fill the diffuser with water directly from the tap; always use a filling cup, or another suitable method.
- Never fill the diffuser above the water level marker. Over-filling may cause spillage, thus damaging the diffuser.
- Take care not to tilt the unit while filled with water, to avoid spillage.
- Plug in the power supply only after filling the unit with water.
- Do not place or remove any objects or your fingers in the water reservoir during operation; this may result in injury.
- Due to the mist output of the diffuser, use caution on surfaces that are sensitive to water. Do not aim the device at walls, ceilings, furniture surfaces, as excess moisture could cause water damage.
- Before moving the diffuser to a different location, be careful to pour out excess water.
- When removing the top cover from the base, it is a good idea to keep a towel handy, just in case some water or moisture drips from the cover.

- When removing excess water from the reservoir, pour from the rear of the diffuser to avoid spilling on the operating buttons or getting water in the air outlets. If water leaks into the air outlets, it will damage the diffuser.
- In case of accidental spillage, or if the unit was knocked over during operation, be careful as water may have entered the mechanism, in which case, let the unit stand at least 24-48 hours to dry.
- Before long term storage of the diffuser, pour out excess water, clean, wipe dry, remove tank cover and let stand overnight to dry the tank. (Water accumulated over long periods may create bacteria and mildew.)

Cleaning & Care Guidelines

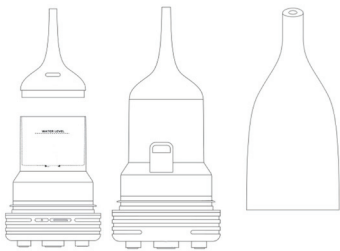
- Your Diffuser should be cleaned regularly, and kept clean and dry, when not in use.
- Do not use detergents, acidic or alkaline chemicals, cleaning abrasive agents or corrosive solvents to clean the diffuser.
- Do not wash this diffuser with a dishwasher, power washer, or garden hose.
- Never immerse the diffuser in water or let water enter the air outlet or any other openings.
- Do not use any metal or similar tools to clean the ultrasonic plate, this may damage the diffuser and will void the warranty.

Essential Oils Guidelines

- This diffuser is designed to work only with 100% therapeutic essential oils. Make sure to get your essential oils from a reputable source.
- Always put water first in the tank, and then add a few drops of essential oils.
- Do not use any other liquids such as vegetable oils, massage oils or blends, synthetic fragrance oils, or perfumes; they may contain synthetic or corrosive chemicals that can damage your diffuser.
- Take note to add only 2-3 drops of essential oil per 100ml of water, adding too much oil can overwhelm the diffuser.
- When using corrosive oils such as Citronella or Citrus, cleaning the diffuser after each use is a necessity; as the residue left overtime in the reservoir may cause damage to the ceramic disc.
- We do not recommend using steam distilled essential oils with a thick consistency, like patchouli, sandalwood, vanilla etc, as their thicker consistency will result in a clogged up diffuser (other essential oils are thinner, having mostly a water-like consistency), if you want to use them, make sure they are well blended with a carrier essential oil.
- Do not use other aroma products like absolutes, balsams, resins and other botanical aromatics.
- Most therapeutic grade essential oils used in aromatherapy are safe to use, however when using a diffuser for infants, pregnant women, nursing mothers, elderly, people with severe allergies (some people might be allergic to certain essential oils), or for people with severe medical conditions, always consult professional advice beforehand, and use with care.

SECTION 4: Product Directions

Place the diffuser on a stable platform (sturdy solid surface such as a table, etc)



- 1) Remove the top ceramic cover from the base, then remove the tank lid.
- 2) Plug in the adaptor into the power input (on the bottom base of the unit).
- 3) Pour water into the tank with a cup (up to 100 ml max as indicated by the MAX water line).
- 4) Splash 2-3 drops of Pure Essential Oil directly into the tank (mix into the water).
- 5) Replace the tank lid, then the top ceramic cover on the base. Make sure it fits snugly on the base.
- 6) Plug the adaptor into your electrical socket and turn on the diffuser using the following buttons.



Mist. (This button controls the mist function) =

- Press Mist button once for continuous operation.
Green light indicator will turn on, mist will automatically stop after approx. 3 hours
- Press a 2nd time for intermittent operation of 30 seconds intervals.
Orange light indicator will turn on, mist will automatically stop after approx. 6 hours
- Press a 3rd time to turn off misting
Light indicator will turn off, misting will shut off



Light Button

Press Light once to turn changing LED lights On, press again to turn lights Off.

The amount of mist output gradually decreases as the water goes about 1/3 of the water level line, this is normal and should not cause any concerns.

Refer to the Product Safety Guidelines section for additional usage and operating tips

SECTION 5: Product Maintenance & Care

Regular care and maintenance will extend the life and proper function of your diffuser and allow you to use a wider range of aroma blends and essential oils. Essential oils may contain small amounts of natural plant waxes or resins. These may build up over time, unless removed by occasional cleaning. Some essential oils i.e. clove oil or cinnamon bark oil, may cause discoloration of the diffuser (however this will not affect the functionality of the diffuser). Some essential oils such as Citronella or Citrus are corrosive and can cause damage to plastic parts over time, this necessitates frequent cleaning for proper care.

We recommend a quick dry/damped cleaning after each use and a more thorough cleaning once a week, or more often depending on the intensity of use or type of essential oils used. This regular maintenance will help to preserve the operation of your diffuser. Your Diffuser should always be kept clean and dry when not in use.

Before any cleaning operation:

- 1. Turn off the diffuser and unplug it.**
- 2. Pour away excess water.**
- 3. Clean the diffuser.**
- 4. Wipe Dry.**

Note: Do not use detergents, acidic or alkaline chemicals, cleaning abrasive agents or corrosive solvents to clean the diffuser. Never immerse the diffuser in water or let water enter into the air outlets or any other openings. Refer to the Safety Precautions section for additional tips

Diffuser Cleaning Methods:

Cleaning requires wiping down the outer cover, tank lid, inner vault, ceramic disc, sides and the back of diffuser.

• Damped Soft Cloth/Brush Wipe (for regular cleaning)

Gently clean and rub down with a damped cleaning sponge, soft cloth, soft brush or cotton swab. Pay special attention to carefully clean the ultrasonic plate/vibrating disc (on the bottom middle) to remove any sticky residue and prevent clogs regularly for best performance. Next buff all parts dry to remove any excess humidity.

• Alcohol/ Vinegar Wipe (to remove essential oil residue)

Gently wipe the diffuser using a cleaning sponge, soft cloth, soft brush or cotton swab dipped in rubbing alcohol or distilled vinegar. Next carefully rinse the diffuser with pure water and then wipe dry.

• **Vinegar-Water / Mild Dish Soap-Water Mix** (for corrosive oil or occasional cleaning) Use equal parts mild dish detergent and water, or distilled vinegar and water, to remove mineral deposits or essential oil residue. Let the mixture sit inside the base for 15-20 minutes to help break up the oils or minerals that may have accumulated inside the diffuser. Alternatively fill the diffuser with water till the max line and add a few drops of mild dish detergent or distilled vinegar. Run the diffuser for a few minutes, empty the tank and rinse with pure water. If there's still any residue left, rub down with a cleaning sponge, soft cloth, soft brush or cotton swab, then rinse again, when done wipe dry.

SECTION 6: Product Troubleshooter

(Refer to the Safety Precautions section for additional usage and operating tips, refer to our website for more help or contact us)

Symptom	Possible Cause	Solution
Will not switch on-switch off early	<ol style="list-style-type: none"> Is there enough water in the tank? Is the power cord connected properly? 	<ol style="list-style-type: none"> Add water to the tank Disconnect, check that cable is securely connected in unit socket and wall socket, re-connect carefully, <u>then</u> press the power button to turn on or off.
No mist or abnormal mist	<ol style="list-style-type: none"> Not enough water? Too much water? Dirt on the Ultrasonic plate or Oil build-up on the ceramic disc? Cover and inner cover are not installed properly? Dirt on the air suction port on the underside of the base? Mist outlet is blocked Water is too cold or hot 	<ol style="list-style-type: none"> Refill the tank with suitable amount of water Water must never be filled over (MAX) line Carefully pour out the excess water via the discharge <u>groove</u>. Please refer to Maintenance instructions for cleaning guide Remove and re-secure covers and nozzle correctly, so vapors can be released freely Restricted airflow will affect mist. Clean the air suction port of any dust (or clean filter depending on your model). Clean the mist outlet by thoroughly cleaning the inside of the cover with clean water Change to clean room temperature water

Water leakage from product	<ol style="list-style-type: none"> Cover and inner cover are not installed properly? Has the unit been tipped over? Low temperature or high humidity? Water is leaking from the top of the diffuser. Water is leaking from the bottom of the diffuser. 	<ol style="list-style-type: none"> Remove and reinstall correctly, so vapors can be released freely Follow accidental leakage instructions Under these conditions, the mist may condense quickly into water droplets Make sure that the lid is properly covering the top opening of the diffuser. If it is not, adjust the lid properly to ensure a secure fit to prevent the diffuser from leaking. Water may have entered into the air inlets causing the water to exit through the drain holes at the bottom of the diffuser. Water will not damage the diffuser. Wipe off the diffuser and follow the pouring notice found under the cleaning instructions.
Lights do not work	Bulb or wiring might have burned out or short-circuited	Press the "On" button to verify that the lights are not functioning. If the lights do not work, call Customer Care for further instructions.
I added more Essential Oil but don't feel it	You added too much essential oil	Use no more than 2-3 drops of essential oil per 100 ML in your diffuser. If you use more, chances are all of the essential oil will not diffuse by the time the water is diffused and the machine turns itself off. If you see oil residue in the remaining 2-3 oz of water, that oil was not diffused and you are using too much oil. This can damage the director nozzle, lid, and the transducer seal in the bottom of the tank.

(continued on following page)

SECTION 7: Product Specifications

Product Name	Wellspring Ultrasonic Aroma Diffuser
Product Model #	WEL-847
Power Supply/Rated Voltage	(Input) AC100-240V 50/60Hz : (Output) 24V
Rated Power	12W
Auto-off when waterless	Yes
Suitable Area /Coverage	10-15 Sq Meters
Materials	Housing: Porcelain Base: ABS/PP (BPA Free)
Product Dimensions	90 x 90 x 232mm / 3.5" x 3.5" x 9"
Product Weight	about 560g / 20 Oz
Type	Ultrasonic
Water Tank Capacity	100ml / 3.38 Fl Oz. (MAX)
Max Water Level	up to mark, 100 ML
Operation Frequency	2.4 MHZ
Atomizing Rate / Mist Volume	30 ml/hr (max)
Particle Size /Atomized Molecule Diameter	Approx 5 micro-meter
Noise Level	35 dB (at 10 cm)
Run Time	Up to 6 Hours

SECTION 8: Product Warranty

What is covered by this warranty?

Welledia Inc. warrants the Product you have purchased from Welledia Inc. or from a Welledia Inc. Authorized Reseller, to be free from defects in materials or workmanship, under normal use, during the warranty period. This warranty extends only to you, the original Purchaser. It is not transferable to anyone who subsequently purchases, leases, or otherwise obtains the Product from you.

What is not covered by this warranty?

This Limited Warranty does not extend to any Product not purchased from Welledia Inc. or from a Welledia Inc. Authorized Reseller. This Limited Warranty does not extend to any Product that has been damaged or rendered defective (a) as a result of use of the Product other than for its normal intended use, failure to use the Product in accordance with the User's Guide that accompanies the Product, or other misuse, abuse, accident or negligence to the Product; (b) by the use of parts not manufactured or sold by Welledia Inc.; (c) by improper testing, operation, maintenance, installation, adjustment, or any alteration or modification of the Product; (d) as a result of improper transportation or packing when returning the Product to Welledia Inc.

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How long is my warranty?

Welledia Wellspring Ultrasonic Aroma Diffuser - Year from the date or the original purchase: Repair or Replace

The warranty period commences on the date of purchase. Your original purchase invoice (sales receipt) showing the date of purchase of the Product is your proof of the date of purchase. The warranty period is not extended if we repair or replace a warranted product or any parts. Welledia Inc. may change the availability of limited warranties, at its discretion, but any changes will not be retroactive.

How do I obtain warranty service?

Welledia Inc. service is here to help you. Simply email us at: info@welledia.com.

Please retain your original purchase receipt and invoice number. In the event of a warranty claim or return for repair, a copy of the purchase receipt should accompany the diffuser when shipped to Welledia.

Our Welledia Inc. technicians will help you diagnose the issue. If our technician believes the Product does or may exhibit a defect in material or workmanship within the warranty period, Welledia Inc. will provide the warranty services applicable to the Product. If the product needs to be repaired or replaced we will instruct you on how to ship it. If it is determined that the diffuser is to be shipped back to Welledia, the customer will need to send the product back in its original packaging (if available) as well as proper shipping and packing materials and include a description of the Product symptom, proof and date of purchase. The RMA (Return Merchandise Authorization) number, which will be provided, must be placed on the exterior shipping box.

If Welledia has determined, based on an evaluation and inspection of the diffuser, that the defect or malfunction is covered under warranty, Welledia will send a replacement Diffuser at no additional cost.

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