

MICHAEL PHELPS SWEATY GOAT LIMITED WARRANTY

5 YEARS ELECTRICAL COMPONENTS: Master Spas warrants to the original retail purchaser that the electrical components (electrical control system and heaters) will not fail or malfunction due to defects in material and workmanship for a period of 5 years from the date of the original retail purchase (parts only to repair or replace the components).

WORKMANSHIP

Master Spas warrants to the original retail purchaser that the cabinet panels and hardware supplied are free from material defects beyond use prior to assembly as a result of defects in material or workmanship (parts only to repair or replace the cabinet panels and hardware). The cabinet components of the sauna are subject to fading and discoloration, and such are not defects and are not warranted.

EXCLUSIONS

This limited warranty is enforceable only by the original retail purchaser from the date of original retail purchase. Labor costs for repair, replacement, disassembly, reassembly and/or reinstallation are specifically excluded from this limited warranty. Broken glass and light bulbs are specifically excluded from this limited warranty. Any installed accessories are specifically excluded from this limited warranty. All warranties are void if the sauna is placed in commercial service. The sauna is intended for indoor use only and any damage caused by the sauna getting wet is specifically excluded from this limited warranty. Normal wear and weathering of finishes and components are not defects and specifically excluded from this limited warranty. In the event it is necessary to remove the sauna from the residential premises to repair or replace any warrantable item, all cost of sauna disassembly, removal and replacement including but not limited to removal of the original sauna and transportation/freight of the replacement sauna.

LIMITATIONS

This limited warranty is voidable if the sauna has been subject to misuse, alteration or attempted alteration, repairs or attempted repairs not approved by Master Spas or if a failure or malfunction is due to improper installation, improper maintenance or lack of normal maintenance as prescribed in the Master Spas Owner's Manual, an act of God, weather conditions or other damage from causes beyond the control of Master Spas. Misuse or abuse shall mean operation of the sauna other than in conformity with the Master Spas Owner's Manual.

WARRANTY REGISTRATION AND WARRANTY CLAIM PROCEDURE

In the event of a warranty claim of a defect or malfunction covered under the provisions of this limited warranty, the original retail purchaser must notify, in writing, the retail dealer or Master Spas Customer Service department within ten (10) days of the initial malfunction or discovery of defect. If the retail dealer does not provide support, then the purchaser should contact Master Spas Customer Service department, via the web site, or provide written notice of the malfunction or defect at the address below. The retail purchaser must provide proof of original retail purchase, with their claim, for warranty validation and consideration. Upon notice of the warranty claim, the retail dealer or Master Spas Customer Service department will work with the retail purchaser to troubleshoot and determine if the claimed malfunction or defect is a covered malfunction or defect under this limited warranty. This limited warranty covers parts only to repair or replace applicable components. If the retail purchaser does not feel comfortable, knowledge and/or skill, with troubleshooting or making repairs, the retail purchaser should hire a local contractor to assist in replacement or repair of the non-conforming part. In the event of sauna replacement, the replacement sauna will carry the balance of the original sauna limited warranty from the original retail purchase date. This limited warranty is extended only to the original retail purchaser and is not transferable. This limited warranty becomes void upon the transfer of ownership of the sauna or moving of the sauna to a different location.

DISCLAIMERS

MASTER SPAS LLC, NEITHER ASSUMES NOR DO WE AUTHORIZE ANY OTHER PERSON TO ASSUME FOR US, ANY OTHER LIABILITY IN CONNECTION WITH THE SALE OF SAUNA'S MANUFACTURED BY MASTER SPAS. THIS LIMITED WARRANTY SHALL BE THE EXCLUSIVE REMEDY AVAILABLE TO A PURCHASER AND MASTER SPAS SHALL NOT BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES RESULTING FROM MISUSE OF THE SAUNA OR CAUSED BY ANY DEFECT, FAILURE OR MALFUNCTION OF THE SAUNA, WHETHER A CLAIM IS BASED UPON WARRANTY, CONTRACT, NEGLIGENCE OR OTHERWISE. SOME STATES DO NOT ALLOW THE EXCLUSION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THIS LIMITATION MAY NOT APPLY TO YOU. TO THE EXTENT PERMITTED BY APPLICABLE LAW, THIS LIMITED WARRANTY SPECIFICALLY EXCLUDES ANY AND ALL IMPLIED WARRANTIES OF MERCHANTABILITY AND/OR FITNESS FOR A PARTICULAR PURPOSE, OTHERWISE ALL IMPLIED WARRANTIES ARE LIMITED IN DURATION TO TWO (2) YEARS FROM THE ORIGINAL DATE OF RETAIL PURCHASE. SOME STATES DO NOT ALLOW THE LIMITATION OF THE DURATION OF IMPLIED WARRANTIES, SO THIS LIMITATION MAY NOT APPLY TO YOU. THERE ARE NO OTHER WARRANTIES, EITHER EXPRESSED OR IMPLIED, OF ANY KIND OR NATURE WHICH EXTEND BEYOND THE DESCRIPTION ON THE FACE HEREOF. SOME STATES DO NOT ALLOW THE LIMITATIONS OF REMEDIES SO THESE LIMITATIONS MAY NOT APPLY TO YOU

Master Spas, LLC
6727 Lincoln Parkway, Fort Wayne, IN 46804
800.860.7727
Masterspas.com

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