

Refresh Program - Refresh Form



Step 1:

Fill out this form.

Fill in the details of your repair below (use as many forms needed for # of items to refresh).

Step 2:

Purchase your Refresh

Purchase the <u>Refresh Your Clothing</u> product on our website.

Step 3:

Pack it up & ship it out!

Print this form and ship it with your items to the following address:

Anne Mulaire Repairs 303- 421 Mulvey Ave E Winnipeg, MB, R3L0R6, Canada

CUSTOMER INFO	RMATION		
First Name	Last Name	Refresh Your Clothing Order Nun	nber
Email		Phone	
*Your Refreshed ite	ms will be sent to the shipping	g address provided in your Refresh Your Clothing ord	ler.
REPAIR ITEM DETA	AILS		
Style Name (if known)	Size	Colour	
Style Name (ii known)	Size		
Please describe the	repairs/refresh needed:	Please mark an X for where repair/refresh is needed. If we are not able to match repair materials to your garment use the next closest colour.	, we will
Which Refresh Your Clothing Level did you purchase for this item?		We do our best, but sometimes we can't repair/refresh your i Please select what you would like us to do if we cannot repai your items:	
Level 1	Level 2	I would like my item back. Please recycle my item ar refund my Refresh item.	nd

AnneMULAIRE

Refresh Program - Refresh Form



Refresh Checklist:

□ I have purchased a Refresh Your Clothing item.
□ My garments are freshly washed, ironed and are free of pet hair.
□ I have completed this Refresh form.
□ I have shipped my garments with this Refresh form to Anne Mulaire Repairs.

Please Note:

*At this time, we are only refreshing Anne Mulaire & VOILÀ items.

*Please allow 3-4 weeks for the repairs once your items are received at our manufacturer. If custom repairs are needed, we will provide an estimated time of completion, depending on the labour and resources required for the repair. (Note: If the work required is beyond the scope of the purchased service, additional costs may be required.)

*We ask that all garments are freshly washed and free of pet hair before sending to us. Please be advised that due to health & safety concerns, our team reserves the right to decline repairs on items that are unclean. We appreciate your cooperation.

*Customer is responsible for shipping costs to and from Anne Mulaire. Please ship your package with a carrier that can provide tracking and insurance as Anne Mulaire is not responsible for lost packages. Shipping is non-refundable.