

# Trouble-shooting: Software - LabelView

## **'Click Print' directory failure**

***Q. I am trying to use 'Click Print' but it fails to run because of a Directory failure.***

A. All labels accessible to 'Click Print' must be in the folder called: C:\LVWIN70\Samples. If this folder does not exist it must be created.

## **£ (pound sign) doesn't print**

***Q. Why does the £ sign preview correctly but not print? Instead I get the letter ú (accented u)***

A. This problem occurs only when using the printer's internal font and appears to be a limitation of the character set. Use a Windows True-Type font.

## **Picture file unobtainable**

***Q. I am using LabelView software and want to import a picture file. Why can't I find it on the LabelView browser?***

A. LabelView can import picture files from only one directory. To import a picture file do either of the following:

1. Move the picture file to the default directory specified within LabelView

or

2. Click 'Options' > 'Directories' > 'Path of Picture File' and use the browser to specify the default directory in which you wish to keep your picture files, making them accessible to LabelView.