

CLASSES POLICY

CANCELLATION POLICY: TO RECEIVE A REFUND, CLASS CANCELLATION REQUESTS MUST BE RECEIVED ONE WEEK PRIOR TO THE CLASS DATE. CANCELLATIONS FOR STORE-CREDIT CAN BE MADE WITHIN THE WEEK, UP TO 48-HOURS BEFORE THE CLASS START-TIME. DUE TO THE NATURE OF PLANNING AND MATERIAL PREP, WE CANNOT OFFER A REFUND OR STORE-CREDIT FOR CANCELLATIONS WITHIN 48 HOURS OF THE CLASS OR FOR "NOSHOWS" THE DAY OF. PRE-REGISTRATION IS REQUIRED FOR CLASSES AND EVENTS.

WE TRY VERY HARD TO HOST A CLASS THAT YOU ARE REGISTERED FOR, HOWEVER SOMETIMES UNEXPECTED CLASS CANCELLATIONS DO HAPPEN. IN THE EVENT YOUR CLASS IS CANCELLED, WE WILL NOTIFY YOU IMMEDIATELY- WE TRY TO GIVE A 48 HOURS NOTICE. YOU WILL HAVE THE OPTION TO TRANSFER TO ANOTHER CLASS, RECEIVE A REFUND, OR WAIT UNTIL THE CLASS IS SCHEDULED AGAIN.

EMAIL IS THE PRIMARY FORM OF COMMUNICATION FOR ALL CLASS UPDATES.

FAQ's

Do you offer private classes for groups?
Yes, we love them! Please check out our information at:
https://www.paperseahorse.com/pages/private-parties. We
also do corporate wellness events, where we can come to
your office! Information can be found at:
https://www.paperseahorse.com/pages/corporate-wellness

WHO CAN ATTEND CLASSES? CAN | BRING MY KIDS?
ALL OF OUR CLASSES ARE SUITABLE FOR BEGINNERS, UNLESS IT INDICATES "INTERMEDIATE" OR "ADVANCED" IN THE TITLE. CLASSES ARE GREAT FOR KIDS I3 AND OLDER, UNLESS OTHERWISE NOTED. ALL CHILDREN MUST BE ACCOMPANIED BY AN ADULT. IF YOU ARE BRINING YOUR KIDS, WE KINDLY ASK THAT YOU PURCHASE A SEAT FOR THEM, AS WELL. DUE TO THE NATURE OF THE SPACE AND THE COMFORT OF

FOR CREATIVITY + MINDFULNESS



OTHER GUESTS, WE CANNOT HAVE OBSERVERS OR NON-PARTICIPANTS IN THE CLASS.

ARE MATERIALS INCLUDED? DO I NEED TO BRING ANYTHING?

ALL MATERIALS WILL BE PROVIDED FOR YOU AS PART OF YOUR CLASS FEE, UNLESS OTHERWISE NOTED. JUST BRING YOURSELF, AN OPEN HEART AND A MINDFUL ATTITUDE. YOU ARE WELCOME TO BRING SNACKS/BEVERAGES FOR YOURSELF.

Where are the classes held?

Classes are primarily held at our Flagship location at 211 South Howard Avenue. Please note, some special events may be at our Ybor location or at a different venue, which will be noted in the class description.

The Class is no longer available/sold out... Is there a waiting list?

PLEASE EMAIL US AT <u>CLASSES@PAPERSEAHORSE.COM</u> TO ADD YOURSELF TO OUR WAITING LIST AND TO BE NOTIFIED IF/WHEN THE CLASS BECOMES AVAILABLE IN THE FUTURE.