

**CONGRATULATIONS
ON YOUR PURCHASE!**



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CONGRATULATIONS ON YOUR PURCHASE!

1

This user manual will help you assemble and operate your new electric bike. Be sure to read all the information in this manual before riding.

2

NOTE TO ALL RIDERS UNDER 18 YEARS OF AGE: It's very important that you get parental permission before riding your electric bike.

3

If there is any assistance needed, please feel free to contact VICTRIP Support

Product Safety Notice



Always wear a helmet when riding your electric bike.



Keep the two keys properly. If the unique keys are lost, you will not be able to turn on the bike or replace the battery. If necessary, you should get more spare keys (We don't have a backup key).



Make sure your electric bike has a full battery before taking it out to ride.



Always be aware of local road laws, and follow them.



Do not ride the bike under the influence of drugs or alcohol.



Always respect pedestrians.



Do not ride under wet conditions. The electric bike may slide from under your feet causing injury. Wet conditions may damage the electronics and void the warranty.

DON'T RIDE UNTIL YOU READ THIS:

Warning Message

- **Avoid prolonged exposure** to sun or rain and avoid storage in places with high temperatures or corrosive gas.
- **Abuse** - We do not cover physical damage due to negligent care and extreme riding.
- **Whenever you ride** the VICTRIP Electric Bike, you risk severe injury or even death from loss of control, collisions, and falls. Use caution and ride at your own risk.
- **Do not modify** the product from manufacturer's original design.
- **Do not exceed** the posted speed limit and obey all traffic laws.
- **Avoid touching** the charging port directly and do not let it make contact with a metal object.
- **Keep hands and all body parts away** from moving parts while operating the electric bike.
- **Before riding** - be sure to check the electric bike over and make sure the electric bike is operating correctly before each use.
- **Before riding** - be sure to check that the braking system is functioning properly; also be sure to check that all safety labels are in place and you understand the safety warnings.
- **Before riding** - be sure that any and all axle guards, chain guards, or other covers or guards supplied by the manufacturer are in place and in serviceable condition.
- **Before riding** - be sure to check that the tires are in good condition, inflated properly, and have sufficient tread remaining.
- **Never exceed** the **330 lbs (150 kg)** maximum load rating.
- **The electric bike should never** be used by children under the age of 18.
- **Maximum Speed** - Your electric bike goes at a maximum speed of 30 mph.
- **Make note that additional insurance may be required to** cover situations you encounter while riding an electric bike. It is recommended that you contact an insurance company or broker for advice and consultation.
- **To conserve electricity**, use assist mode, frequent braking, driving against the wind, carrying heavy loads including other people and riding with insufficient air pressure



Assembly



Scan QR code to download assembly video:

Congratulations on your purchase of a VICTRIP Mimas electric bike! The instructions that follow are intended to serve as a guide in unboxing and getting familiar with your new bike. Please visit www.victripebike.com for additional help with assembly, including a step-by-step video. Or you can Scan the code to download the tutorial about how to assemble the bike.

If you do not feel comfortable assembling the bike yourself, we recommend taking your new bike to a bike shop for assembly and inspection. If you are willing to assemble the bike yourself, be sure to follow all instructions, properly adjust gears and brakes, and set tire pressure.



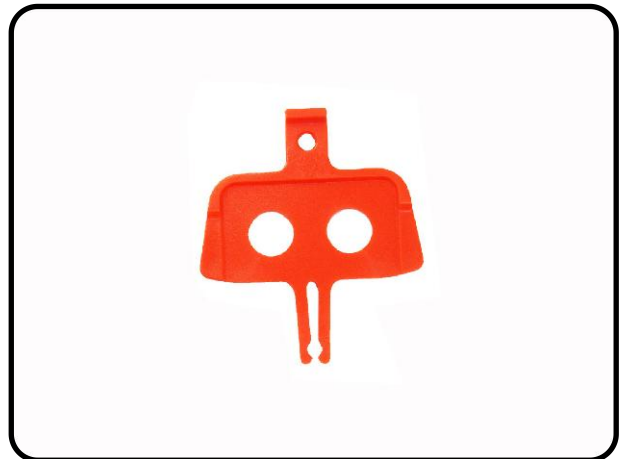
Assembly

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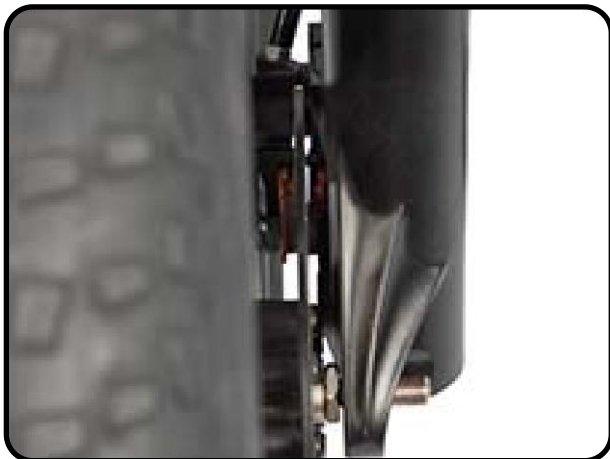
1

Unscrew the nut and teardrop spacer on the wheel.



2

Take out the red plastic clip in the middle of the front wheel brake.



3

Attach the front wheel to the front fork.
Note: The brake disc must go through the brake.



4

Put teardrop-shaped spacers on both sides.
Place hooks face down.



Assembly



5

Screw the nut on each side



6

Use the nut sleeve tool to reinforce the tightening.



7

Assemble the headlight and fender in the order shown in the picture.



8

Install the spacer and nut on the back side and tighten it.



Assembly



9

The fender bracket is assembled with screw and spacer on both sides.



10

Unscrew the four screws of the handlebar



11

Install the handlebars and put on the screws.

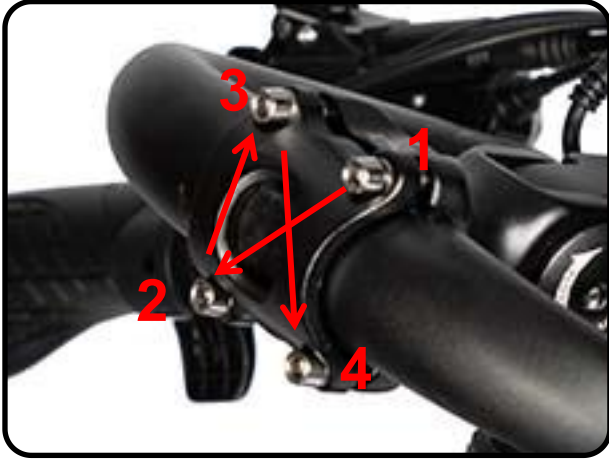


12

Use the diagonal way to install the screws.
Note: Screws do not need to be tightened



Assembly



13

The screws are initially tightened in the above order



14

Angle the handlebar correctly. Tighten the screws using the tool in the order of step 13.



15

The right pedal is mounted on this side of the chain.



16

Note: The screw holes must first be rotated into place by hand. Use a wrench to tighten after installation.



Assembly



17

The left pedal is also installed manually rotating first.



18

Finally tighten with a wrench

Handlebar Comfort Adjustment



Loosen this screw can adjust the front and rear of the handlebar and height



The angle of the handlebar can be adjusted by loosening the four screws on the head of the bike.

Brake Disc Friction Adjustment



1

Loosen the two screws that connect the brake to the fork a little. Allow the brakes to move. Note: It is not need to remove the screws.



2

Tighten the screw between the brake handle and the handle sleeve.



3

Tighten the two screws that have just been loosened.










4

Loosen the brake lever screw back to the previous position. Complete the brake adjustment.

Start-up Procedure

After the bike has been properly assembled according to the assembly video, all components are secured correctly, a certified, reputable mechanic has checked the assembly, and you have read this entire manual, turn on the bike and select a pedal assist level following the steps below:



- Turn on the battery. Hold down  for approximately 3 seconds until power is delivered to the LCD display and turned on. Turn off the bike. Hold down  for approximately 3 seconds.
- Press  to change **TRIP, ODO, AVG or MAXS**.
- Turn on/off the headlight. Press the switch to .
- Select the desired level of pedal assistance (**PAS**) between levels 0~5 using the  and  on the **LCD** display. Level 1 corresponds to the lowest level of pedal assistance, and level 5 corresponds to the highest level of pedal assistance. Level 0 indicates pedal assistance is inactive. Start in PAS level 0 or 1 and adjust from there.
- Long press the  button to start the Walking Mode. The e-bike will travel at 6 km/h (3.73 miles/h), easy to push.
- Begin riding carefully. With the proper safety gear and rider knowledge, you may now operate your bike. On a flat surface, in a low gear (1 or 2), most riders should be able to begin pedaling the bike with pedal assist level 0 or 1. You may also use the throttle to accelerate and maintain your desired speed.
- The throttle is used by slowly and carefully rotating the throttle backward toward the rider. Do not use the throttle unless you are on the bike. Do not use the throttle while dismounted. Avoid accidental application of the throttle while dismounted; anytime you are moving the bike while dismounted, ensure the bike is powered off to prevent the accidental application of the throttle.



Do not use the throttle while dismounted. Avoid accidental application of the throttle while dismounted; anytime you are moving the bike while dismounted, ensure the bike is powered off to prevent accidental application of the throttle.

(The display will auto shut off if the bike is not used for more than 10 minutes)



Remove the Battery



1

Turn the key in the direction of the arrow to the bottom. This time the battery pops out.



2

The battery is removed from above in the direction of the arrow.



3

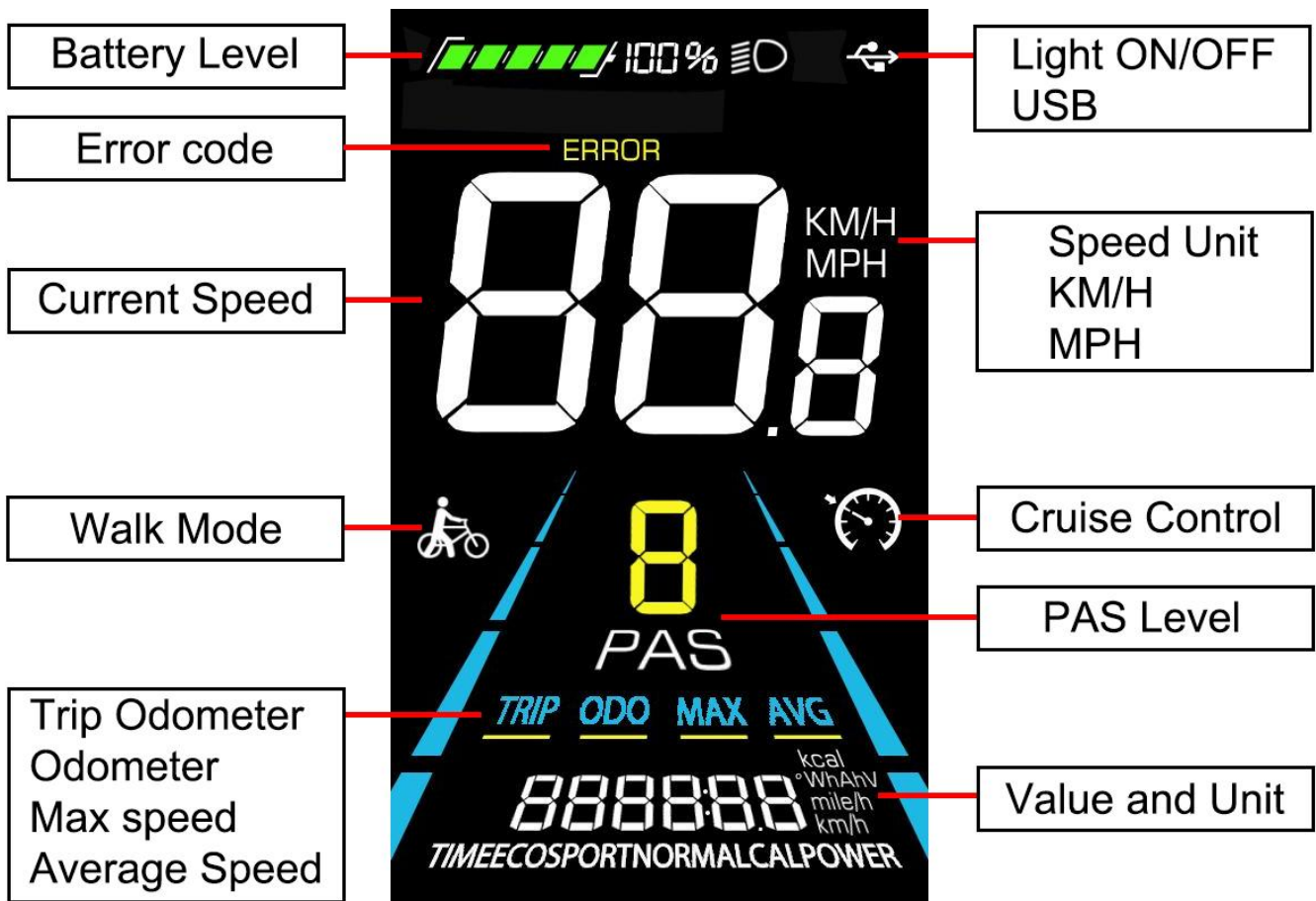
Before installing the battery, you need to turn the key to the far right according to the arrow.



4

The battery is installed at the bottom first, then press the top. Hear the sound of the battery jamming.

Display and Setting





- **ODO:** These numbers show odometer data(i.e., cumulative distance).
- **MAX:** These numbers show maximum speed data for a single trip.
- **AVG:** These numbers show average speed data for a single trip.
- **Battery Level:** This icon indicates how much battery life you have left

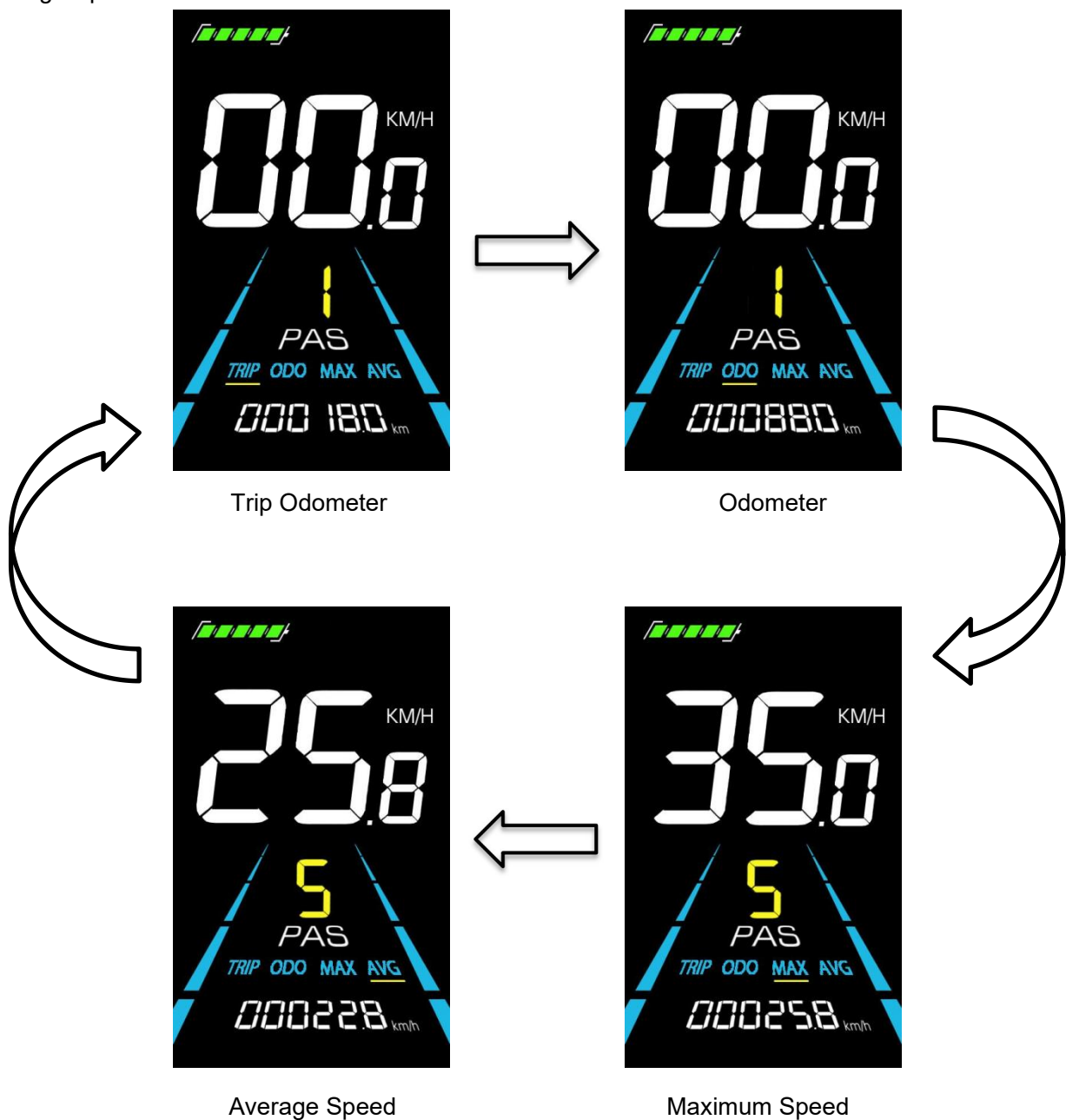


Display and Setting

⚠ Each setting needs to be done with the bicycle stationary!

• Display interface switching

When the display is turned on by pressing and holding the  button, it shows the Current Speed and Trip Odometer by default. Short press the  button to switch between Trip Odometer, Odometer, Maximum Speed, and Average Speed.



Enter the personalized parameter setting interface to operate:

- (1) Long press the \oplus and \ominus buttons for more than 2 seconds to enter the personalized settings screen.
- (2) Press the \oplus / \ominus button for personalized setting selection.
- (3) Press $\dot{\mathbf{i}}$ button to enter the parameter change.
- (4) Long press \oplus / \ominus button for parameter changes. (Long press \oplus / \ominus to continuously add/subtract values)
- (5) Press $\dot{\mathbf{i}}$ to save the parameter settings and return to the personalized settings screen.
- (6) Long press the $\dot{\mathbf{i}}$ button to save the parameter settings and exit the personalized setting interface.

----- Km/h or Mile/h unit replacement

01P is the metric unit setting option



00 for Km/h



01 for Mile/h

Operation: Press the $\dot{\mathbf{i}}$ button to enter the parameter; Press the \oplus / \ominus button for parameter selection; Press the $\dot{\mathbf{i}}$ button to save the parameter setting and return to the personalized setting interface.

----- Number of levels setting

03P is the number of levels setting. The display can choose the following power-assist levels: 0~3, 1~3, 0~5, 1~5, 0~7, 1~7, 0~9, 1~9.

Operation: Press the $\dot{\mathbf{i}}$ button to enter the parameter; Press the \oplus / \ominus button for parameter selection; Press the $\dot{\mathbf{i}}$ button to save the parameter setting and enter the speed ratio value setting screen of the level.



Number of levels setting interface (Level: 0-5)

*Speed ratio setting of levels

By setting the ratio value, the speed size of each level can be adjusted to meet the needs of different riders.



Default ratio of 50% in 1st level

Operation: Press the \oplus / \ominus button for parameter selection; Press the \mathbf{i} button to save the parameter setting and enter the next level of the speed ratio value setting screen of the level.

----- Speed limit setting

06P is the speed limit setting.

The maximum value of the speed limit is determined by the power of the motor. No higher speed will be reached because the value is changed.

The maximum speed that can be used can be limited by changing the speed limit.



Speed limit interface (25Km/h)

Operation: Press the **i** button to enter the parameter; Press the **+** / **=** button for parameter selection; Press the **i** button to save the parameter setting and enter the speed ratio value setting screen of the level.

----- Power-on password setting

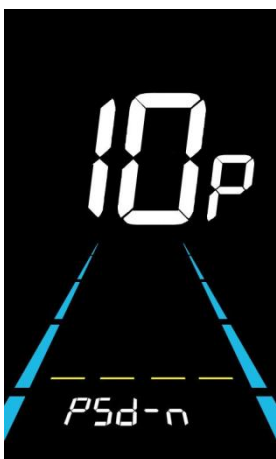
10P is the power-on password setting option

The factory default password is 1212, customers can set other four-digit passwords.

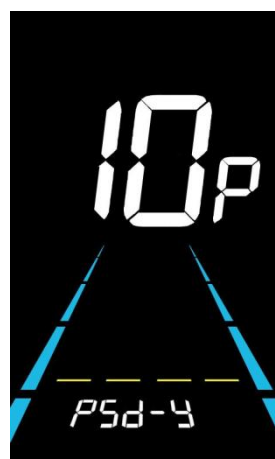
Be sure to remember your password after changing it or you will not be able to use the meter!!!



Operation: Press the **i** button to enter the parameter; Press the **+** / **=** button for parameter selection; Press the **i** button to save the parameter setting and return to the personalized setting interface.



Password not open interface



Password opening interface

*Password Setting

Press the \oplus / \ominus button to select the digit, press the \mathbf{i} button to save the digit and enter the next digit setting, press and hold the \mathbf{i} button to save and return to the personalized parameter setting item selection interface after setting four digits in turn

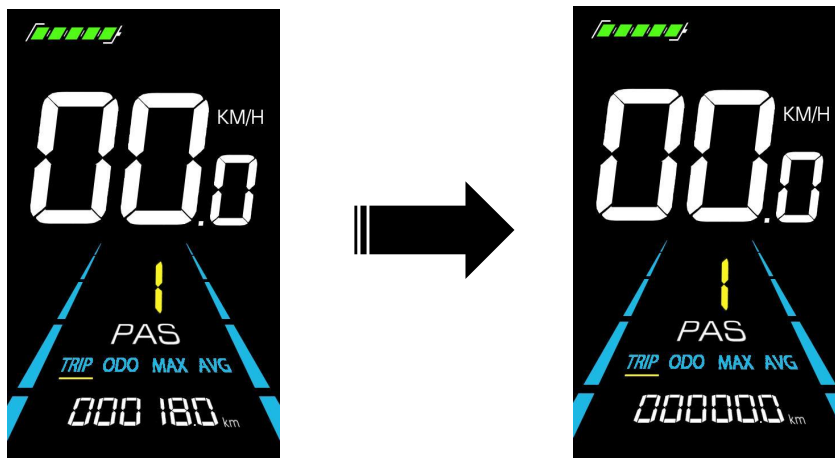


Password setting interface (default 1212)

----- Clear single mileage record

The single mileage is not automatically cleared after the meter is turned off, so you need to clear the single mileage manually if you want to clear it. The total mileage of the meter does not support zeroing.

Press and hold the \ominus and \mathbf{i} button for more than 2 seconds while the speed of the main interface is 0 to perform a single mileage clearing, and the main interface will flash for a while during the clearing process.



Single mileage record clear screen

FAQS

Q1: What if the e-bike arrived missing accessory or broken part?

A1: A1: Please take a photo and contact VICTRIP Support, then VICTRIP Support Team will reply you soon and send correct accessory or part replacement.

Q2. Will my bike arrive assembled?

A2: Your bike will arrive mostly assembled. We' ll also provide the tools and a comprehensive assembly video for the rest part.

Q3 . What can I do if something goes wrong with my e-bike during the warranty?

A3: We believe that communication is the best way to solve the problem. Please contact us in time. To help you solve the problem as quickly as possible, please describe the problem in detail and provide photos/ videos with your order ID.

Error Code

Error Code	
E021	Current issue
E022	Throttle issue
E023	Power motor issue
E024	Power motor signal issue
E025	Braking handle issue
E030	Communication issue

Limited Warranty

VICTRIP e-Bikes should be operated in accordance with the VICTRIP e-Bikes owner's manual provided with the bike.

VICTRIP e-Bikes warrants to the original registered purchaser that VICTRIP e-Bikes shall be free from all defects in material and workmanship for a period of 12 months from the date of shipment, when used in accordance with the owner's manual and for the purpose intended. All other obligations and conditions or liabilities, including obligations for consequential damages, are hereby excluded. The warranty is non-transferable and only applies to the original owner. This warranty gives you specific rights and purchasers may also have other rights, which may vary by location. Damage caused by failing to adhere to instructions and warnings issued by VICTRIP electric bike is not covered under warranty. Warranty parts will only be shipped within the continental United States and China. Parts covered by the warranty: **frame, forks, stem, handlebars, headset, seat post, saddle, brakes (excluding brake pads), rims, wheel hub, freewheel, cassette, derailleur, shifter, motor, throttle, controller, wiring harness, LCD display (excluding damage due to water)**. The battery warranty does not include damage from power surges, use of 3rd party charger, improper maintenance or other such misuse, normal wear, or water damage (including rust). Accessories sold on are not covered under warranty (except in cases of shipping damages). Over 30 days: Return is not acceptable; Accept exchange new product or partial refund.

Stolen bikes are not covered under warranty. Necessary precautions must be taken to ensure the bike and battery are not exposed to severe weather conditions. Exposure to very wet, hot or cold conditions may void the warranty. We will replace any parts deemed to have been, damaged during shipping. Shipping damage must be reported to VICTRIP e-Bikes within 14 days of shipment arrival. This applies to all products including bikes and accessories.

You will NOT be refunded as compensation for your time or efforts replacing damaged parts. Replacement parts will not be sent until photographic evidence has been provided to VICTRIP electric bike.

VICTRIP e-Bikes may request additional documentation (such as video) to assist with accurately diagnosing the problem and processing the warranty claim. Most warranty parts are fulfilled 1-10 business days after the request is put into our system by a customer service representative. Warranty parts are sent using USPS, or FedEx depending on the size of the part. Warranty parts will not be expedited. Items including the chain, tires, wheels, tubes, battery handle, brake pads, cables and housing, grips, and spokes are considered wear items. These items wear down with normal use and are not covered under warranty. You are responsible for replacing

and maintaining these wear items. Any unauthorized alterations or repairs are not covered and may void this warranty. For warranty services, please contact VICTRIP electric bike online support by email at Bikes or parts returned without proper documentation may result in delayed service or denied warranty coverage. Warranty return shipping costs along with duties and taxes are the responsibility of the claimant. All unauthorized returns will be refused.

Note that your insurance policies may not provide coverage for accidents involving VICTRIP e-Bikes. To determine if coverage is provided, you should contact your insurance company or agent. Damage as a result of an accident is not covered under this warranty, and VICTRIP e-Bikes is not responsible for repair or replacement of damaged bikes or parts.

VICTRIP electric bike reserves the right to change its warranty at any time and without notice.

Bike Performance Disclaimer

The bikes listed range and top speed are estimates (not guarantees) of expected performance. Performance will vary with rider weight, cargo weight, rider /cargo shape (both contribute to drag), terrain, tire pressure, brake adjustment, throttle vs PAS usage, pedal power, battery charge level, ambient temperature and wind conditions. Under certain conditions it is possible to get ranges and top speeds that are different from the listed estimates.

Liability Disclaimer

Riding any kind of bicycle comes with inherent risks and dangers that cannot be predicted or avoided. These dangers could result in a serious accident, injury, or death of the rider. It is the sole responsibility of the rider to become properly educated and prepared to ride safely. Once in possession of the bike, VICTRIP e-Bikes strongly encourages and recommends that all customers have a certified and reputable bicycle mechanic complete a full inspection of each component on the bicycle to ensure it is safe for operation. VICTRIP electric bike makes no claims or guarantees that the brakes, battery, frame, motor, motor controller, LCD display, electrical cables, electrical cable housings, fasteners, grips, fork, stem, shifter, headset, seat post, seat post clamp, handlebar stem clamp, saddle, wheel hubs, handlebars, spokes, rims, tires, tubes, derailleur, freewheel, cassette, throttle, kickstand, lights, reflectors, hardware, bottom bracket, or any other part or accessory, will be properly secured and adjusted upon arrival. Before every ride fully inspect your bicycle to ensure everything is secured and adjusted properly. Under no circumstances is VICTRIP e-Bikes responsible for any damage resulting from damaged, defective, or improperly secured parts. This includes, but is not limited to, damage to personal property, personal injury, or death.

Contact Us

Contact us if you experience issues relating to riding, maintenance and safety, or errors/faults with VICTRIP

 www.victripebike.com

 Info@victripebike.com