

Challenger – Service Request Form

Please complete all sections of this form to submit a warranty claim. Once completed, email the form along with any supporting documents to info@challenger.co.nz.

Customer Details

Company Name: _____

Contact Person: _____

Phone Number: _____

Email Address: _____

Shipping Address: _____

Product Information

Product Type (Safe / Lock / Other): _____

Model Number: _____

Serial Number: _____

Date of Purchase: _____

Supplier / Retailer: _____

Fault Description

Please describe the fault in detail:

CHALLENGER

Proof of Purchase

Please attach a copy of your purchase invoice or receipt when submitting this form for Warranty Claims only.

Return Instructions

If requested by Challenger, please securely package the product and return it to the address provided. Return freight costs are the responsibility of the customer unless otherwise agreed.