

Return Form

Not quite right? Don't worry! You have 14 days to return your item.
Complete this form and pop it into your return parcel.

Mail your return by post

We recommend using registered mail to send your parcel. Etna is not responsible for any lost mail sent through non-traceable options.

- 1 Print out this return form and fill it up.
- 2 Place item(s) in a packaging of your choice with return form.
- 3 Close and tape the packaging securely.
- 4 Return the package to our office:

Etna
59F Duku Road, Singapore 429221

- 5 Your returns will be processed within 1-3 business days, once we have received your parcel. You will be notified accordingly.

Return Code

You can select multiple reasons.

- | | |
|---------------------------------------|--------------------------|
| A Colour doesn't suit me | I Too long/short |
| B Style doesn't suit me | J Neckline is too low |
| C Fabric is too thin | K Hip is too tight |
| D Fabric is too thick | L Chest is too tight |
| E Fabric is rough/scratchy | M In between sizes |
| F Unsatisfactory workmanship | N Not true to size guide |
| G Colour not true to image on website | |
| H Style not true to image on website | |

Other Important Bits

- All returns will be processed as store credit value
- Etna store credits will expire in a year
- To process all returns, you must have a customer account with us

Order No. _____

Order Date _____

I would like to return the following:

SKU	Product	Quantity	Return Code(s)

Contact us at etna.sg@gmail.com if you have any questions regarding your return.