

Warnings and safety instructions

Please keep this quick reference guide in a safe place as it contains important information about the product and its handling.

Your Toniebox is manufactured in such a way that it is very robust and can withstand rough play. Please note, however, that it is still an audio device with complex technologies – so sadly, it is not suitable for playing football with. The Toniebox is splash-proof, but not waterproof. The optimal temperature range for use is between +5 and +35 degrees Celsius. The Toniebox is not suitable for children under 3 years.

Safety instructions for using the charging station:

The Toniebox may only be charged with the corresponding charging station included in the Starter Set. Misuse of the charging station may result in an electric shock. The charging station must be checked regularly for damage to the cable, plug, casing and other components. In the event of damage, the charging station may only be reused after it has been professionally repaired. The charging station must not be cleaned with liquids. The charging station is not a toy and should therefore only be used by adults. The batteries in the device, which allow mobile use of the Toniebox, are permanently installed. Replacement or battery replacement by the user is therefore not intended.

Care instructions: The Toniebox is robust, durable and made for children's hands and ears. To ensure that you enjoy your Toniebox for a long time, please note the following care instructions. The Toniebox must be disconnected from the charging station before cleaning. Clean the fabric and the top of the Toniebox regularly with a damp microfibre cloth and warm, mild soapy water. Please do not use solvents, chlorides or chemical cleaning agents. Do not leave your Toniebox near a heat source for long periods of time.

EC Declaration of Conformity:

Boxine GmbH hereby declares that the Toniebox complies with the essential requirements and other relevant provisions of Directive 2009/48/EC. You can download the declaration of conformity here:

tonies.com/conformitydeclaration

- Starter Set – Light Blue – item no. 10000053
- Starter Set – Green – item no. 10000054
- Starter Set – Grey – item no. 10000055
- Starter Set – Pink – item no. 10000056
- Starter Set – Purple – item no. 10000057
- Starter Set – Red – item no. 10000058
- Charging Station – item no. 50000103

Manufactured and imported by Boxine GmbH, Grafenberger Allee 120, 40237 Düsseldorf.

WARNING!



Small parts.

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Contact/service:

For more information on troubleshooting, please visit:

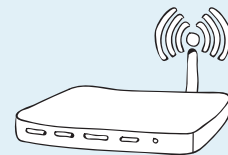
tonies.com/support

Email address: support@tonies.com

Quick troubleshooting tips

Nobody is perfect. In case something goes wrong ...

Machines are not perfect because they are (still) built and operated by humans. So it might be the case that something won't work right away. Here are our most important tips for solving possible problems.



No connection to the internet? Router problems?

Maybe the Toniebox is too far away from the router. Move it closer to the router and check the connection again.

Check if the internet is working properly.

Does it work on your smartphone, for example? If other devices don't have a connection either, try restarting the router.

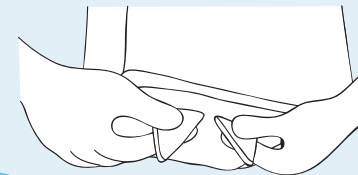
The built-in support code

For some errors that cannot be dealt with right away, your Toniebox will give you a code word. You can find out what it means and the instructions telling you what to do here: tonies.com/support

The classic restart method

If the Toniebox is having a hard time and nothing works or you do not know what to do next, then try restarting the Toniebox. To do this, turn the Toniebox on its head and press both ears (on the Toniebox, not your own) for approximately 10 seconds until you hear a sound.

Please note: When you restart the Toniebox, make sure it is not on the charging station!



Reset the Toniebox back to its factory settings.

The last straw: setting everything back to zero.

To do this, turn the Toniebox with the connected charging station upside down and press both ears for about 10 seconds until you hear a sound.

Attention: All network connections, contents and settings will be deleted!

Help from the Tonie-Team

We are also happy to help you personally, as quickly as we can. Here you can find all the ways you can get in touch with our support team:

tonies.com/support



Simple & intuitive Using your Toniebox

1

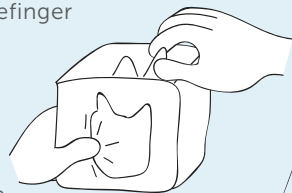
Turning your Toniebox on and off

Turn on Use your thumb and forefinger to press one of the ears or place the box on the charging station.

Turn off Even easier: if nothing happens for 10 minutes, the box switches off automatically.

Restart Turn the Toniebox upside down and press both ears for 10 seconds.

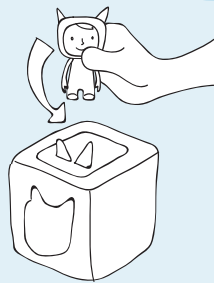
Warning: The Toniebox must not be on the charging station.



2

Playing and pausing

When the LED on your Toniebox lights up green, you can place a Tonie on it. A flashing blue light indicates that content is being downloaded from the Toniecloud. Once the download is complete, your new audio is stored on your Toniebox so you can play it anywhere – even without an internet connection. Want to pause the story? Simply take the Tonie off the box. When you put it back on, it will start again from the same place – as long as another Tonie hasn't been played in between.

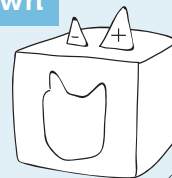


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Turning the volume up and down

Press the big ear to turn up the volume on the Toniebox. Use the little ear to turn it down.

Warning: Children's ears can be very sensitive. You can set the maximum volume in your Toniecloud account.

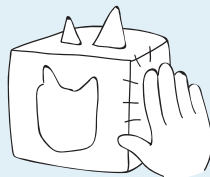


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Skip back and forth

To skip back and forth between chapters, tap your Toniebox on the side. To fast-forward or rewind, simply tilt the box to one side.

Note: Right forward, left back? Or the other way round? You can set which side is used to skip forward and which is used to skip back in your Toniecloud account. Whatever feels best for you.



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Charging your Toniebox

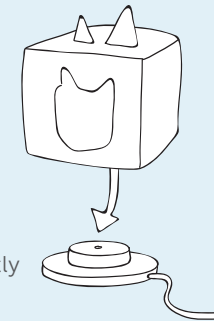
Even a Toniebox needs a little rest and relaxation now and then. If the battery is sufficiently charged, the LED lights up green. If it's low, the LED lights up orange.



Time to charge



Battery sufficiently charged

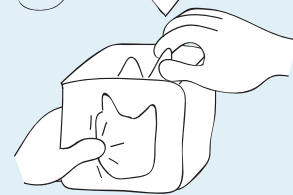


3 Sec.

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Check for new content

Not hearing the latest content? Take your Tonie off the box first, then squeeze one of the Toniebox ears for three seconds. Let go when you hear a sound, and then put the Tonie back on!



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LED DISPLAY OVERVIEW

Colour	LED Display Meaning	
Green light		Everything's good to go. The battery is sufficiently charged and the Toniebox is ready to play.
Pulsing blue		The Toniebox is in connection mode and can now look for new wireless internet connections.
Flashing blue		This may mean the following: a. The Toniebox is connected to the internet and is downloading new Tonie content. b. The Toniebox is looking for available wireless internet connections before it switches into connection mode (lasts approximately 20 seconds).
Orange light		Warning – low battery! Place your Toniebox on the charging station to recharge the battery.
Flashing red		Oops! An error has occurred. Your Toniebox will tell you which error it is in a voice message.