

PRODUCT RETURN FORM

PLEASE COMPLETE THIS RETURN FORM AND INCLUDE IN YOUR RETURN SHIPMENT TO BIO SEAWEED GEL.

RETURN DETAILS

- Returns are accepted for all eligible items purchased online at bioseaweedgel.com, www.bioseaweedgel.ca or in-stores at the BSG Store.
- We offer refunds to original method of payment or in the form of an e-Gift card credit.
- Proof of purchase or order number must be provided for a return.
- Customers are responsible for the cost to ship products back with exception to damaged or defective items; The cost is \$10 for a prepaid return label that will be deducted from the final refund or e-Gift card credit.
- Bio Seaweed Gel is not liable for any return packages that may become lost or stolen in transit.

RETURN ELIGIBILITY

15 Days Satisfaction & Risk-Free Guarantee

- Customers can return opened or unopened products within 15 days from the date of receipt for a full refund back to original payment method or e-Gift card credit.

Past 15 Days but Within 30 Days

- If it's past the 15 days satisfaction & risk-free guarantee but within 30 days from the date of receipt, customers can still return product
- **Returning Unopened & Unused Products:** Full refund back to original payment method or an e-Gift card credit.
- **Returning Opened & Used Products:** Refund with a 30% restocking fee back to original payment method or an e-Gift card credit.

PLEASE SHIP THIS COMPLETED RETURN FORM AND RETURN PRODUCT(S) TO:

FOR USA
CUSTOMERS

Bio Seaweed Gel Limited
Attn: Product Returns
13331 Garden Grove Blvd, Ste C
Garden Grove, CA 92843

FOR CANADA
CUSTOMERS

Bio Seaweed Gel Limited
Attn: Product Returns
151 Nashdene Rd, Unit 51
Toronto, ON M1V 4C3

DATE OF RETURN:

CUSTOMER INFORMATION

First & Last Name:

Address

Email:

Telephone Number:

ORDER INFORMATION

Date of Purchase:

Place of Purchase:

Order#:

RETURN INFORMATION

List of Product(s) in Return:

Condition of Return: (Please select one)

Brand New, Unused Product(s)

Opened and Used Product(s)

Warranty Replacement Product(s)

Weight (lbs):

Package Dimensions (cm):

L:

W:

H: