

Zetsuco - Return Policy

At Zetsuco, we are committed to providing you with products that exceed your expectations. If for any reason you are not entirely satisfied with your purchase, we've got you covered with our straightforward return policy.

30-Day Money Back Guarantee: We offer a 30-day money back guarantee on all Zetsuco products. If you are not satisfied with your purchase within the first 30 days from the date of delivery, you are eligible for a full refund.

Return Process: To initiate a return, please follow these simple steps:

1. Contact our customer support team at info@zetsuco.com within 30 days of receiving your order.
2. Provide your order number, the item(s) you wish to return, and the reason for the return.
3. Our customer support team will guide you through the return process, including providing you with a return authorization and shipping instructions.

Conditions for Return:

- The item(s) must be in new and unused condition, with all original packaging and tags.
- Returns must be initiated within 30 days of the delivery date.
- Items damaged due to customer misuse, negligence, or improper handling will not be accepted for return.

Refund Process: Upon receiving and inspecting the returned item(s), we will process your refund within 7 business days. Refunds will be issued to the original payment method used for the purchase.

Exchanges: If you received a defective or damaged item, we will gladly replace it. Please contact our customer support team to arrange an exchange.

Contact Us: If you have any questions or concerns regarding our return policy, feel free to reach out to our customer support team at info@zetsuco.com. Your satisfaction is our priority, and we are here to assist you.

Thank you for choosing Zetsuco. We appreciate your trust in our products.