

**POST TO: CLUES FASHION, 2 WESTGATE ARCADE, PETERBOROUGH, PE11PY**

**CLUES**  
FASHION

**PLEASE FILL THE BELOW IN AS BEST AS YOU CAN - THIS WILL HELP PROCESS YOUR REFUND AS FAST AS POSSIBLE**

<b>ORDER REFERENCE:</b> <b>( WEB )</b>	<b>CUSTOMER NAME:</b>	<b>DATE OF PURCHASE:</b>
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<b>CONTACT EMAIL:</b>	<b>CONTACT MOBILE:</b>
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QTY	PRODUCT	SIZE	COLOUR	REASON FOR RETURN <small>SEE KEY &gt;</small>

HOW MANY                          PRODUCT NAME / BARCODE NUMBER                          PRODUCT SIZE                          PRODUCT COLOUR                          USE THE KEY TO LET US KNOW WHY YOU RETURNED THIS ITEM

1. LOOKS DIFFERENT ON THE WEBSITE
2. ITEM FAULTY
3. WRONG ITEM ORDERED
4. INCORRECT SIZE DELIVERED
5. INCORRECT COLOUR DELIVERED
6. PARCEL DAMAGED ON ARRIVAL
7. ITEM TOO BIG
8. ITEM TOO SMALL
9. CHANGED MY MIND
10. REORDERED THE CORRECT SIZE/COLOUR

1. WITH ALL RETURNS, PLEASE INCLUDE THIS RETURNS FORM (FILLED IN COMPLETELY). PLEASE WRAP ITEMS APPROPRIATELY FOR TRANSIT TO AVOID DAMAGE TO GOODS OR BOXES.
2. PLEASE ENSURE THAT ALL ORIGINAL LABELS & SWING TAGS ARE STILL ATTACHED AS WE CANNOT ACCEPT ITEMS IF THESE HAVE BEEN REMOVED.
3. DO NOT STICK LABELS OR TAPE DIRECTLY TO THE PRODUCTS PACKAGING. IF YOU DO, WE CAN NO LONGER ACCEPT THE RETURN.
4. YOU HAVE 30 DAYS (14 FOR SALE ITEMS) TO RETURN FOR A REFUND. AFTER 30 DAYS, ITEMS MAY BE CREDITED OR REJECTED AND YOU WILL NEED TO PAY £5 TO HAVE THEM BACK.
5. IT WILL TAKE UP TO 3 WORKING DAYS TO PROCESS YOUR RETURN AFTER IT REACHES US.

**IF YOU HAVE ANY QUESTIONS, PLEASE DO NOT HESITATE TO CONTACT US AT [INFO@CLUESFASHION.CO.UK](mailto:INFO@CLUESFASHION.CO.UK)**

**ADDITIONAL NOTES**

**PLEASE INCLUDE THIS WITHIN YOUR RETURNED PACKAGE**