

LIMITED WARRANTY RESIDENTIAL OUTDOOR REFRIGERATORS

TWO-YEAR LIMITED WARRANTY (PARTS, LABOR, AND FREIGHT) FIVE-YEAR LIMITED WARRANTY (SEALED SYSTEM - PARTS, LABOR, AND FREIGHT)

- 1. This Warranty is made by Dometic Residential US to the purchaser who acquires and has the original purchase receipt from a Dometicauthorized seller for the Dometic Refrigeration Products ("Dometic Product") for installation and operation within the continental United States and Canada.
- 2. WARRANTY PERIODS (Purchaser should retain a copy of the dated purchase receipt as evidence of the date of purchase):

A. PERSONALUSE

- i. TWO-YEAR LIMITED WARRANTY (PARTS, LABOR, AND FREIGHT): This Limited Warranty covers flat-rate labor, specified parts, and freight for a period of two (2) years from the date of purchase by the Original Purchaser.
- ii. FIVE-YEAR LIMITED WARRANTY (SEALED SYSTEM): The Limited Warranty for the sealed system (compressor condenser, dryer, connecting tubing, evaporator) on the Dometic Product is five (5) years. This Limited Warranty covers flat-rate labor, specified parts, and freight for a period of five (5) years from the date of purchase by the Original Purchaser.

B. COMMERCIALUSE

- i. 60-DAY LIMITED WARRANTY (PARTS, LABOR, AND FREIGHT): This warranty applies to applications where use of the Dometic Product extends beyond normal residential use. Examples would include, but are not limited to, catering services, bed/breakfasts, and courtyard food/beverage establishments, where the products are warranted to be free from defects in materials and workmanship for 60 days from the date of purchase. Original dated purchase receipt and/or invoice is required.
- 3. WARRANTY: The Dometic Product shall be free from defects in material and workmanship at the time of sale and under normal use. All Dometic Products are warranted only when installed per the Seller's installation instructions. This Warranty does NOT cover conditions unrelated to the material and workmanship of the Dometic Product. Such unrelated conditions include, but are not limited to: (a) damage to the Dometic Product at the time of original receipt of the Dometic Product but not reported within 10 days of ownership; (b) failure or damage caused by storms, rain, lightning, or any acts of God; (c) faulty installation or installation that does not comply with the Seller's instructions and any damage resulting from such; (d) damage or failure caused by installation of accessories not manufactured and marketed by the Seller or any non-Dometic parts that are installed as replacement parts; (e) the need for normal maintenance and any damage resulting from the failure to provide such maintenance; (f) failure to follow Seller's instructions for use of this Dometic Product; (g) any accident to, or misuse of, any part of the Dometic Product and any alteration by anyone other than the Seller or its authorized representative; (h) cosmetic issues caused during installation; (i) normal wear, including scratches or dents; (j) radio frequency interference (RFI) or electromotive interference (EMI); (k) adjustments to controls, door reversal, cleaning the condenser or other routine maintenance; and (l) Dometic Product abuse.
- 4. WARRANTY COVERS DOMETIC COMPONENT PARTS: All Dometic component parts are covered under this Limited Warranty except consumable items such as, but not limited to, light bulbs.
- 5. WARRANTY REMEDY: In order to obtain the benefits of this Warranty, please call **1-800-789-2206** for additional Warranty assistance. You may also e-mail your service-related questions to <u>st.service@dometic.com</u>.
- 6. If it is found that the item is defective in material or workmanship, the Dometic Service Center will contact the service provider for warranty coverage. During the initial two (2)-year Warranty Period described in Paragraph 2 above, the manufacturer shall repair or replace the Dometic Product at our discretion. If the Dometic Service determines that repairs to the Dometic Product are to be made, then only authorized Dometic parts will be used.
- 7. Dometic does not authorize any person or company to create any Warranty obligations or liability on its behalf. This Warranty is not extended by the length of time which you are deprived of the use of the Dometic Product.

PROTECTION FOR YOUR NEW INVESTMENT

We appreciate that you have chosen to purchase a Dometic product, and we want to help you protect this wise investment. We at Dometic, back our products with one of the most comprehensive warranties in the industry.

Register your product online at: dometic.com/en-us/product-registration.

Dometic Residential US Customer Support Center 13259 166th Street Cerritos, CA 90703 1-800-789-2206 Register Your Product @ www.dometic.com



- 8. IN NO EVENT SHALL THE MANUFACTURER BE LIABLE FOR EITHER INCIDENTAL OR CONSEQUENTIAL DAMAGES. THIS INCLUDES ANY DAMAGE TO ANOTHER PRODUCT OR PRODUCTS RESULTING FROM SUCH A DEFECT. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATIONS MAY NOT APPLY TO YOU.
- 9. ANY IMPLIED WARRANTY, INCLUDING THE IMPLIED WARRANTY OF MERCHANTABILITY AND THE IMPLIED WARRANTY OF FITNESS FOR A PARTICULAR PURPOSE, IS LIMITED TO THE DURATION OF THIS LIMITED WARRANTY. SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU.
- 10. THIS WARRANTY GIVES SPECIFIC LEGAL RIGHTS, YOU MAY ALSO HAVE OTHER RIGHTS WHICH VARY FROM STATE TO STATE. No action to enforce this Warranty shall be commenced later than ninety (90) days after the expiration of the Warranty Periods. Claims that have been improperly denied or have been improperly performed must be submitted in writing to the Dometic Warranty Department at the address for Dometic Customer Support noted on this Limited Warranty.

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