

journey perfect sleep chair®

PRODUCT MANUAL



 **journey**
HEALTH & LIFESTYLE®

www.shopjourney.com

The symbols below are used in the owner’s manual and/or on the product to identify warnings and notify you of important safety information. Make sure you read and understand them completely.



WARNING! Indicate(s) a hazardous situation which, if not avoided, could result in death or serious injury. This icon is represented as a black symbol on a yellow triangle with a black border.



MANDATORY! Failure to perform mandatory actions could cause personal injury and/or equipment damage. This icon is represented as a white symbol on a blue dot with a white border.



PROHIBITED! Indicate(s) an action(s) that should not be performed under any circumstance. Failure to adhere could cause personal injury and/or equipment damage. This icon is represented as a black symbol with a red circle and red slash.

Safety Symbols

The symbols below identify warnings, mandatory actions, and prohibited actions. They can be found in the owner’s manual and/or on the product. Make sure you understand all safety labels before operating the product. **Do not** remove safety labels from your product.



Read and follow owner’s manual!



Pinch/Crush Point Hazard!



Transformer Crush Hazard!



Fire Hazard!

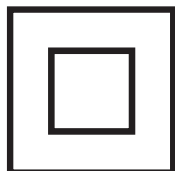


Child and/or Pet Crush Hazard!

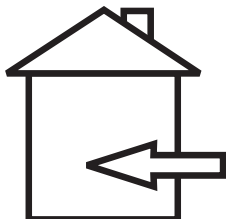


Adult, Child and/or Pet Tip Over Hazard!





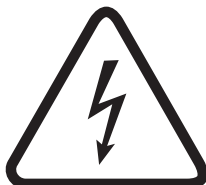
Class II Device!



Indoor use only!



Do Not Smoke!



Electrical hazard!



Do not dispose in trash!



Batteries required!



MANDATORY

READ THIS MANUAL FIRST BEFORE INSTALLING OR OPERATING YOUR PERFECT SLEEP CHAIR.

Your chair has been engineered from the leg levelers up to provide the ultimate in strength and reliability. Great care has been taken to provide you with total comfort and safety. Journey Health & Lifestyle thoroughly inspects and tests each unit prior to shipment.

⚠ WARNING



Your Perfect Sleep Chair is a medical device. Therefore, you are required to exercise caution when operating it to ensure your personal safety and that of others around you. The following are rules for the safe operation of your Perfect Sleep Chair.



Care should be taken in the unpacking of this unit, so as not to cause injury to persons or damage to the unit. Dispose of all plastic bags and covers, as they can be a smothering hazard to small children.



Do not allow children or pets near the chair while the chair is operating.



Do not allow children to play with or operate the chair at any time.



Hand control should be unplugged and placed out of the reach of children when the chair is not in use.



Do not flop down into the chair when getting into it, or while it is in its lift position. Flopping down into the chair will damage it and could cause personal injury.



Do not allow anyone to sit on your lap, or on the arm of the chair, or on the footrest while in or operating the chair, as it may cause tipping and could result in personal injury.



Do not place fingers or hands between the seat cushion and the inside arm of the chair while sitting in the chair or when the chair is in operation or plugged into a power source.



Do not retrieve fallen objects from inside or under the chair while the chair is plugged into a power source.



Do not operate the chair if there are any persons, pets or other obstructions under or in front of the footrest, under the chair or behind the chair.



Do not position yourself, child and/or pet too high on the chair while the chair back is reclined. This can cause a tip over hazard. Make sure you are properly fitted for the lift chair prior to operating the chair.



Do not smoke while operating, sitting or resting in the chair.



To reduce risk of electrical shock, do not immerse any of the electrical components into a liquid, or spill any liquids onto electrical components. Do not open any of the electrical components. There are no serviceable parts.



Warranty will be void if any of the electrical components are opened by other than a qualified service person.



Make sure the chair is placed at the specified distance from a wall/corner (page 7). Failure to do so can damage the chair and will void the warranty.



Do not use any type of electrical extension cord to plug your chair into an electrical outlet. Make sure that all electrical products and their wires are positioned away from your chair as the metal lift frame mechanism could crush them and create a fire hazard and/or may cause personal injury.



Do not operate your lift chair while intoxicated or taking medications that impair your mental or physical abilities to operate the chair safely. Consult with your doctor about any medications you are taking that may affect the safe operation of the chair.



Do not operate this product if you have any medical conditions that result in limited, debilitating mental or physical capacity. You should consult your doctor before using this product.



Consult with your physician regarding using the Trendelenburg position.



Placing the lift chair in the center of a room or too far away from a wall will create a tripping hazard, because the power wires for the lift chair will be crossing main traffic areas in the residence.



Leakage from the 9 VDC backup batteries can result in property damage. Periodically inspect and replace the batteries. Read the “Battery Back Up System” and “Care and Maintenance” sections in this manual.



If the lift chair user is unconscious or sleeping, the hand control may inadvertently become activated in a way that may force the user out of the chair.



Should you ever encounter a problem with the operation of your Perfect Sleep Chair, discontinue all use of the product upon discovery of the problem. Contact Journey Customer Service to arrange service.



Exceeding the stated weight limit listed in this manual can result in instability of the chair, causing a potential tip over hazard.



Consult the owner's manual of the chair and a physician to determine if you are capable of moving or lifting the chair, as this will cause serious injury if not done properly.



Verify that all objects including hands and fingers are not between the arm of the chair and the open compartment before closing the compartment as this will result in property damage or serious injury.



This is an electrical device and will be impacted by any power failure.

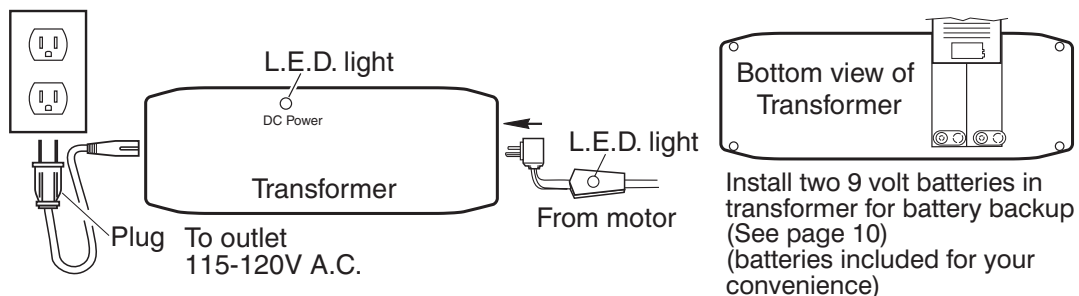


To operate this chair properly, you must read and understand the intended use of the product, and overall operation of the chair as misuse, or lack of proper training may lead to serious injury.

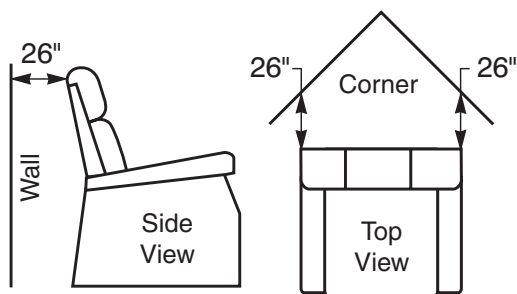


Use extreme care when unpacking, assembling, and disassembling of this unit, so as not to cause injury to persons or damage to the unit.

1. Remove the transformer from the transformer box (located behind the lower outside back) and install two 9 volt alkaline batteries into the sockets on the transformer. Place transformer on the floor behind the chair.
2. Plug the transformer into a 115-120V 60Hz A.C. outlet and connect the power cable from the chair into the transformer as shown. Power cable is located under the chair attached to the motor shaft with white zip tie. Remove zip tie, extend cable under and out behind the chair.



3. Place the chair in the desired position in the room, keeping it 26" away from the wall. If placing the chair into a corner, keep it 26" from the wall as shown.



Distance required from the wall when reclined:

Wall: 26 inches - Corner: 26 inches

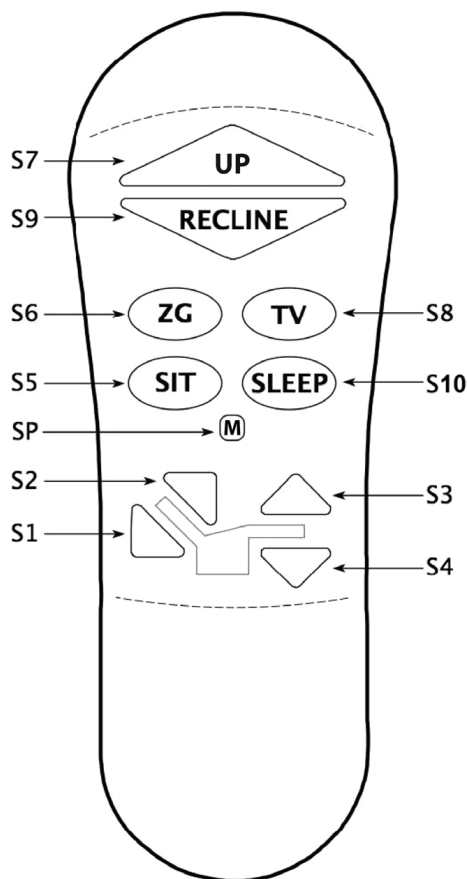
4. Adjust the leg levelers on the bottom of the chair if necessary to level the chair. Some high pile carpets can obstruct the footrest operation by rubbing against it. Raise the levelers to a height above the pile.

1. **Getting into your chair.** While standing next to your chair, press button (S7) and raise the chair to a height you can sit against. This height will vary from person to person depending on the individual's needs. Raise the chair high enough so you do not have to flop down into the chair. **Flopping down into the chair will damage it and could cause personal injury.** Press button (S5). As the chair continues downward, adjust yourself into a position that is comfortable to you. Continue holding button until chair is in the seated position (chair firmly on the floor), then release the button. You can also press buttons (S6, S8, S9, S10) and the chair will move to those positions.
2. **Getting out of your chair.** Press button (S7) and raise the chair to a height that enables you to easily stand. Release the button. Return the chair to the seated position (S5) (chair firmly on the floor) after getting out of the chair, so children, pets or obstructions do not get under the chair. Repeat no. 1 when you want to sit down.

MICRO ADJUSTMENTS

1. **To recline the back of the chair,** press button (S1) and hold until the back reaches the desired position. Then release the button.
2. **To bring the back of the chair to an upright position,** press button (S2) and hold until the back reaches the desired position. Then release the button.
3. **To raise the foot rest and seat,** press button (S3) and hold until the foot rest reaches the desired position. Then release the button.
4. **To lower the foot rest and seat,** press button (S4) and hold until the footrest closes. Then release the button.

Note: The motors are set to shut off when they reach their fully extended or fully retracted position if the selected button is not released. If you should go past your desired position, select the button to bring you back to your desired position. You can repeat the process as often as you like.



PROGRAMMING THE MEMORY BUTTONS S5, S6, S8 AND S10

Press one of the preprogrammed buttons (S5, S6, S8, S10) and hold until the chair stops. Press buttons (S1 thru S4) to micro adjust those positions to suit your needs. Use the following procedure to reprogram (S5, S6, S8, S10) buttons after you have the chair in your desired position.

1. Press and hold program button (SP). The back light goes off while pressed.
2. In about 3 seconds the backlight will start flashing (one flash)
3. Within 5 seconds, press one of the memory buttons (S5, S6, S8, S10) to save the position to the button pressed. The back light will return to non-flashing position indicating that the new position is stored.

If a programmable memory button is not pressed within 5 seconds, or a non-programmable button is pressed, then the programming sequence is aborted and you will need to repeat steps 1 to 3 above. You may reprogram the memory buttons as often as you like.

FACTORY RESET

Resets all the programmed buttons (S5, S6, S8 and S10) back to the factory settings.

1. Press and hold program button (SP). The backlight goes off while button is pressed.
2. In about 4 seconds the backlight will start flashing.
3. Within 5 seconds, press button (S1). The backlight will change to non-flashing.
4. Within another 5 seconds, press button (S4). Factory reset is done.

If button (S1) is not pressed within 5 seconds, or a different button is pressed, then the programming sequence is aborted and you'll need to repeat steps 1 to 4 above.

HAND CONTROL DISABLE

Hand control disable, disables all functions on the hand control.

1. To disable, press and hold the program button (SP) for 4 seconds until the backlight starts flashing. Then press button (S7).
2. To enable, press and hold the program button (SP) for 4 seconds until the backlight starts flashing. Then press button (S7).

FUNCTION LOCK

Should you ever want to limit the button function of your hand control, you can use the function lock feature to disable all button function except for buttons (S7 and S9).

1. To lock function, press and hold the program button (SP) for 4 seconds until the backlight starts flashing.
2. Press button (S1), press button (S2), press button (S3), press button (S6).
3. To unlock function, press and hold the program button (SP) for 4 seconds until the backlight starts flashing.
4. Press button (S1), press button (S2), press button (S3), press button (S6).

Battery Back Up System

Your Perfect Sleep Chair comes with a battery back up system so the chair can return to the seated position in the event of a household power failure. A fresh set of standard 9V batteries have enough energy to bring the chair to a seated position from the recline position. *The batteries do not have enough energy nor are they intended to operate the chair for a prolonged period of time in the absence of standard household voltage (120 volt, 60 Hz).* **Batteries should be replaced after a single use.** Batteries should be changed semi-annually (such as with smoke alarm batteries). For your convenience, an initial set of batteries is provided for your use. It is the user's responsibility to ensure that fresh batteries are used in the battery back up system. To help ensure the longest life of the batteries, users are encouraged to not allow the remotes to become wedged in between the seat cushions and the chair as this may activate the backlights on the remote and create a slow drain of the batteries. (See installation page 7.)

Power Indication

Your Perfect Sleep Chair is equipped with a back lit hand control. This light illuminates green when any button on the hand control is pressed indicating power to the hand control.

Your Perfect Sleep Chair also comes with a power indicator light on the transformer and on the power cord connecting the motor to the transformer. The lights illuminate green constantly, indicating power from the outlet to the transformer and the motor. The lights have been provided to help you identify electrical disconnects, should they occur, and to help your provider to diagnose electrical problems, should they occur.

Should the chair not operate and the lights are out, check all electrical connections to the chair. Make sure everything is plugged in properly and there is power to the outlet into which the chair is plugged (see installation on page 7 for electrical connections). **Should you ever encounter a problem with the operation of your Perfect Sleep Chair and the lights are on, such as mechanical problems or one light is out, discontinue all use of the product upon discovery of the problem and contact Journey Customer Service.** They will be able to resolve problems and take care of proper factory service if needed. You will need to be prepared to answer some basic questions about your chair, such as model and serial number. The model and serial number are located on the back of the hand control and the rear of the lift frame. Customer service will ask you questions about your power indicator lights, such as which one is out. Prior to calling customer service, check all the electrical connections to the chair. Make sure everything is plugged in properly and there is power to the outlet into which the chair is plugged (see installation on page 7 for electrical connections).

CONSUMER LIMITED LIFETIME AND SEVEN YEAR WARRANTY PERFECT SLEEP CHAIR MODELS

Journey Health & Lifestyle warrants this chair to original consumer only, against defects in material or workmanship as follows:

LIFETIME WARRANTY

Journey Health & Lifestyle warrants for the lifetime of the chair by the original consumer to repair or replace at their option the Lift Mechanism, Chair Frame and Recline Mechanism. Labor to replace these parts is subsidized on all models for three years.

Journey Health & Lifestyle, shall not be responsible or obligated to pay for any cost or expense for examination of any warranted parts nor is Journey Health to pay for costs for transportation, handling and packaging of the parts or components.

THREE YEAR PARTS WARRANTY

Journey Health & Lifestyle warrants the electrical parts of this chair against defects to original consumer only, for a period of three years from the date of original purchase by a consumer. Labor to replace these parts is subsidized for one year on all models.

We shall not be responsible or obligated to pay for any costs or expenses for examination of any warranted parts nor is Journey Health & Lifestyle to pay cost for transportation, handling and packaging of the parts or components.

LIMITED WARRANTY FOURTH THROUGH SEVENTH YEAR

During the period beginning with the expiration of the full three year parts warranty offered above and continuing through the seventh year after date of original purchase by a consumer, we will warrant the electrical parts on the following pro-rated basis. Year 4 earns a 35% discount off suggested retail price. Year 5 earns a 25% discount, year 6 a 15% discount and year 7 a 5% discount. By way of example, a part costing \$100.00 that needs replacement in year 4 would cost \$65.00. Journey Health & Lifestyle shall not be responsible or obligated to pay for any costs or expense for examination and/or service of any warranted part or to pay for costs of transportation, handling and packaging of the chair and/or parts or components.

TERMS APPLICABLE TO WARRANTY

We will, at our option, repair and/or replace the defective parts and/or components provided that the warranty parts have not been subject to misuse, abuse or improper service by the consumer, have not been damaged in transit or handling and/or have not been altered or repaired by unauthorized representatives. This warranty does not include costs for unnecessary service calls, i. e., in-home service calls solely for the purpose of educating the consumer about the product, or finding an unsatisfactory power connection, etc. Exceeding the weight capacity of the chair will void the warranty. Fabric shading cannot be guaranteed for replacement parts or replacement chairs.

The Perfect Sleep Chair weight capacity is 375 lbs.

WARRANTY EXCLUSION

Journey Health & Lifestyle does not provide warranty for the batteries. Batteries are a consumable item that can drain, even without use, over time.

In the event that the product does not conform to this warranty at any time while this warranty is in effect, we will correct the defect in conformity with the Consumer Limited Lifetime and Seven Year Warranty. THE LIMITED LIFETIME AND SEVEN YEAR WARRANTY SET FORTH ABOVE IS THE SOLE AND ENTIRE WARRANTY PERTAINING TO THE PRODUCT AND IS IN LIEU OF AND EXCLUDES ALL OTHER WARRANTIES OF ANY NATURE WHATSOEVER, WHETHER EXPRESSED, IMPLIED, OR ARISING BY OPERATION OF LAW INCLUDING, BUT NOT LIMITED TO ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. THIS WARRANTY DOES NOT COVER OR PROVIDE FOR THE REIMBURSEMENT OR PAYMENT OF INCIDENTAL OR CONSEQUENTIAL DAMAGES.

Some states do not allow this exclusion or limitation of incidental damages so the above limitation or exclusion may not apply to you.

Journey Health & Lifestyle shall not be liable for any incidental or consequential damage or loss not contained in this Warranty.

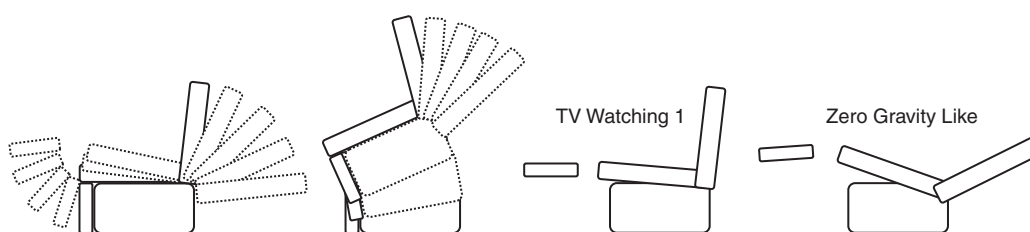
This warranty gives you specific legal rights, and you may also have other rights, which may vary from state to state.

All warranty claims must be approved by Journey Health & Lifestyle before any service is performed.

Warranty is valid in all 50 states, Canadian Provinces and Puerto Rico.

PERFECT SLEEP CHAIR POSITIONS

Your Perfect Sleep Chair offers a wide range of body positioning, so you can choose the position that best suits your needs. The Perfect Sleep Chair accomplishes this by providing four primary motions: three recline, one lift and combinations of those motions, allowing you to settle into your favorite comfort position. Shown below are some of the positions. There are many to choose from. You may stop your Perfect Sleep Chair at one of the positions shown or anywhere in between just by releasing the buttons on the hand control when the chair reaches the position you desire



Drawings are for illustration purpose only

CARE AND MAINTENANCE

Your Perfect Sleep Chair will require routine maintenance checks. By following these maintenance checks, you can make sure your chair gives you years of trouble-free operation. If you have any questions or concerns regarding your chair's care and maintenance, contact your provider.

- ✓ Before cleaning your chair, consult customer service for the proper types of cleaner and cleaning methods.
- ✓ Keep all electrical components free from moisture and liquid spills. **Intended for indoor use only.**
- ✓ Periodically inspect all wiring harnesses to make sure they are not cut, damaged, frayed, or disconnected. If damage of any type is present, unplug the chair and contact your provider.
- ✓ Periodically check all fasteners for tightness, wear, and corrosion. If any of these are present, unplug the chair and contact your provider.



Warning: Be careful of pinch points and sharp metal parts (wear gloves).

- ✓ Replace the batteries after one use. Replace the batteries yearly, even if they were not used. **Batteries are intended for one use only!**

Please fill in your Perfect Sleep Chair information below. This information will be useful in the event that you should ever need to contact customer service concerning your chair.

Date of Purchase _____

Model _____

Serial Number _____



6800 Paragon Place, Ste. 520
Richmond, VA 23230
1-800-958-8324
www.shopjourney.com



CAUTION



Do not allow children to play on this mechanized furniture or operate the mechanism.

Leg rest folds down on closing so that a child could possibly be injured.

Always leave chair in a sitting position. Keep hands and feet clear of mechanism. Only the occupant should operate it.



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If you have any questions, call us at our toll free number:

1-800-958-8324

or visit www.shopjourney.com