



Extended warranty

# 5 year warranty

## Terms and conditions

- This warranty covers the defects resulting from defective parts, materials or manufacturing, if such defects are revealed during the period of 60 months since the date of purchase
- The device is considered defective if it fails to perform the functions as indicated in the operation manuals, technical specifications or any other similar documents supplied with the equipment, and the failure is due to internal device characteristics
- The serial number of the delivered defective device must match the serial number sold to customer
- The customer shall provide a reasonable, sufficient and safe working space to access the appliances for service. The customer is liable to move away all blocking objects or move the appliance to an appropriate location with electricity for testing of the appliance
- This warranty assumes that the products will be operated for an average of twelve (12) hours per day. Operation of the products in excess of 12 hours per day will shorten the warranty coverage period to a maximum of 30,000 operating hours (or 5 years from the date of purchase, whichever is reached first)
- We guarantee that if any manufacturing defects become apparent or if the product suffers structural damage caused by common species of termites/white ants within the warranty period, the faulty products will be replaced with an equal quantity of like material

- This warranty covers 5 years if the product is not being used for commercial purposes. For commercial purposes the warranty is reduced to 2 years.
- The warranty covers all defects in product material and workmanship. It is limited to repair of the defect or replacement the defective part or at Glazonoid's discretion replacement of the product itself. To the extent permitted by law, Glazonoid explicitly rejects any liability for costs of product fitting and removal, vehicle or product down time, replacement costs, transport or import costs, loss of earnings or profit, any damages caused by Glazonoid products, excessive or unreasonable labor costs
- All Glazonoid products must be installed, operated, maintained and repaired in accordance with the relevant Glazonoid instructions. Otherwise, these warranty terms shall be void.
- This warranty is applicable in the same state as mentioned in the bill of purchase. For other states, applicable charges will be levied while availing warranties.
- Damage as a result of any testing, adjustments or modification or improper installation or assembly contrary to any written installation instruction will not be covered in the warranty
- If any Glazonoid product has been modified by any third party component that is not sold or manufactured by Glazonoid or used in combination with third party components will not be covered in warranty
- The warranty does not cover:
  - A. Mechanical, physical or electric damages resulting from incorrect installation, configuration, usage or other activities inconsistent with the operation manual or contradictory to technical specifications attached to the device
  - B. The device that has been tampered with by the warranty beneficiary or any other person in any way, including reconfiguration, repair, wilful constructional variations, modifications and adjustments
  - C. The device with serial numbers and/or the guarantor seals damaged or illegible
  - D. Damages caused by inappropriate voltage, defective supply materials or other external factors
  - E. The warranty does not cover any consequential or resulting liability, damage or loss to property or life arising directly or indirectly as a result of appliance failure, breakdown, or accident or usage of the appliance not in accordance with the operating manual
  - F. The warranty does not include weathering of glass due to harsh weather condition or use of abrasive materials on the front surface
  - G. Major color change, discolouration or fading of wood plastic composite is not associated with the normal weathering process