

Joe's Diabetes Survey Results

02.08.2014

1 Are you happy with your Small-in-One?

Yes

79

N/A

102

No

8

2 What do you like about it?

Compact/ small/ easy to carry/ takes all you need/ practical

There are not many products dedicated to carrying diabetes stuff around so it's nice to have something that has been thought through and is not a re-purposed pencil case!

Compact, easy to carry.

Big enough to fit equipment without being bulky

That we could get everything in one case.

I can get everything inside 1 handy pack that I can put in my pocket.

It's small and compact and we can take everything we need for the day with no hassle.

Allows me to carry everything that I need in one container. I don't need to worry about forgetting anything.

Compact and yet lets me carry most things I need day to day.

It is compact, but still has loads of pockets to put bits in. It is also very flexible.

I can get a pump meter, ketone meter and everything in one case

Keeps everything together in a neat package as opposed to an insulin pack and meter pack

Compact and practical

All my daily requirements for insulin and testing in one place. It's small and discreet.

Keeps almost everything in the one place = ALMOST

The fact that I can store everything I need for each day inside it and it is not too bulky. Very practical.

It's a practical small size that fits easily into my handbag and contains what I need for going out during the day.

Best product available to carry 2x insulin pens and testing kit. Small size is a great selling point.

I like the compact size and how I can fit all my supplies in it well.

Small, compact and carried all I need for a day

It contains everything in a small space.

Small and very convenient for one or two day trips

Allows me to carry my full diabetes kit with me in a convenient small pack.

The size, and the fact that I can carry all my Diabetes equipment that I need for testing with me. That's the reason I've got 2 of them. Plus the fact that they're also cheap to buy.

Compact and space in the centre isle to take a day's needles.

Handy size to carry everything and it's discreet

I like that everything I need fits in

The ability to hold everything I need in such a small package

Everything is in one place

Just the right size for daily use, fits everything in

It's compact, small and robust.

Small as practicably could be for what I need to carry.

It is small and compact yet holds everything I need

Compact size

I like the fact that it is compact and can carry all my needs, 2 pens, meter, finger pricker test strips and glucose tabs.

The size is just perfect, I use two types of insulin, so I need to accommodate two different pens, if you are trying to make it better think about two insulin pens.

I can finally carry everything I need in a small convenient package!

It is small but still fits everything (including insulin pens).

Great size yet fits everything in

It fits in my handbag and is not too heavy.

Flexible. Handy size. Not heavy. Easy to keep clean. Unobtrusive.

Easy to get all kit in one place.

Nice and compact

Size and convenience.

Size

The elastic straps for the diabetic components, e.g., meter, test strip container, lancing instrument and the mesh pockets.

The size

It is neat and compact, but I do get everything in it

Gets most of my equipment in it, small as it is. Everything handy to get at. I like it.

Just the right size, the pockets and pouches, loops etc. are perfectly placed

Good size - for one day, nothing more, can be worn on a belt and be fairly inconspicuous under a shirt.

The most compact case I have found. Carries all of my daughter's necessary diabetic supplies all in one place so less chance of forgetting anything. Very easy to fit in your handbag. Have recommended it to other parents.

It is sort of small

This is my second bag and I will probably buy a third in time. It enables me to carry my small meter, insulin pen, bits and pieces, phone and cards and is small enough to put in my pocket.

Small and compact, good quality and nothing else on the market like it for the price.

That it is small, holds the larger items firmly.

I know where I am, with my injections, and am pleased to be able to carry a spare needle, "in case"

Size, versatility

Manages to keep everything I need in one place.

Compact, yet room for all I need

It's got man appeal, sexy small great for inside pockets

Convenient size, takes both my types of insulin, needles etc.

It's compact and reduces the need to take copious containers out with you.

Small enough to not take up too much space, big enough to contain my meter and 2 pens. V hard wearing fabric.

Everything fits in and it keeps everything together

It's large enough to carry everything I need for an entire day. It took me a few weeks to customize it, but now it is perfect. I'd like to send you photos of my customization.

Fits everything

It's the first case that fits all my equipment in one place and takes up very little room. It has been well thought through.

I can carry all I need in a small container.

Love all the compartments and elastic holders... Loved the two way zip... liked the size how it was still quite compact! :)

Everything, there is not another case like it for all my Diabetic Stuff.

It stores everything I need in one

It's small, compact, light and goes in my handbag. The leather ones are too big, too heavy and too bulky.

It has space to put things

The size and flexibility

Size but able to hold all my stuff

That it is neat and compact and still takes all the kit I need it to.

Travelling

Holds more so better for traveling

I can fit everything in this pouch great for travelling with

Not quite big enough

It's as small as it can to hold most of my needs during typical day. However it could do with a small increase in length to comfortably accommodate my Sanofi Solostar pens which are slightly longer than my Humalog ones, especially when fitted with time insulin caps. It will fit but it's tight, putting a strain on the zip when closed

It is great that it is compact, but therein also lies the problem for me. My requirements mean I need to carry more disposables and this just isn't big enough for that.

Have you considered refining the small in one and then doing a 'more in one'?"

Small enough to carry around in your pocket. Contains most things that you need for a day out except (see below)

3 If you are not happy with it, what annoys you about the Small-in-One, and how would you improve it?

Quality of the pockets/ fastening/ general workmanship

The only complaint I have is that the elastic loops are slowly coming off - specifically the small ones on the spine that hold my insulin pen.

The only thing I don't like about it, is the pocket on the outside. The opening on mine has become worn and it sticks out, making it look untidy.

Could it be made of a better material? Being picky here mind as I really like it and of all diabetic products out there it's great!

The ID holder on the outside catches and rips too easily. A full-width pocket in the canvas material would be much better. The small net pockets inside come unstitched at the closed ends when used for needles

The card slot on the front came un-stitched after about a fortnight of owning.

The card holder ripped off, looks a bit tacky now - especially for the price.

Indeed I already put both pens inside but doesn't fit well.

Would have liked it to have lasted a little longer for the price paid :(

It's low cost and not very elegant. The better bag is a Porsche design man bag - I have two, one in fabric and one in leather. The reason that I like them is that they do not look like a medical bag - they look like a man bag but very small.

Always a problem with what to do about old test strips when on the go. I carry an old test strip holder in my small in one to put them in.

While I get everything in I find its slightly too big for the Accucheck mobile - it could be a little more configurable perhaps - some of the little pouches have no use for me now.

There needs to be more versions to accommodate different meters, as they vary greatly in size. My meter - AccuChek Mobile, is larger, does not need test strips, but sometimes I need to carry a spare cassette. This does not fit in the elastic loop, so has to go in the large net pocket which means there is no space for glucose tablets/choc bar etc. The net pockets for needles are not strong enough - the net has torn on mine, and because the outer case is not rigid the needles fall out of the net - I rectified this by gluing part of a credit card inside the net. The full-length net pocket toward the outside of the case is useless - this could be better used to store needles and allow the large pocket to be made full-length.

The alcohol wipes don't fit in the pocket. There seems to be a lot of extra space.

It would be nice if I could load my Innolet from the Small-in-One

Zip

Weak elastic over time, zip is dodgy

The zip sticks a bit - other than that, nothing.

Replace metal zip pullers with soft nylon or silicone - reduces wear on pockets or clothing.

Poor build quality (e.g. the nets on the inside rip very easily and the zip and outer stitching fray badly).

Loved the two way zip... (Till it broke!)

Interior mesh

The 2 net pockets at the top could have better elastic to hold needles in place.

The pocket on the outside of the Sin1 has started to rip - the one where you put your contact details card.

Could use something to fasten down the mesh pockets as items tend to fall out.

Too left net pocket rips very easily. Velcro straps to hold meter on right also detaches easily.

My only criticism would be the mesh inside, which splits after a while, leaving needles loose in the case.

The netting which holds needles etc. came away from stitching within days of using! Netting still intact - stitching of very poor quality & workmanship!

I am happy with it, but I had to repair the netting that holds my Bayer Contour Next USB meter and the netting that holds spare needles. That could perhaps be made out of stronger material.

Poor build quality (e.g. the nets on the inside rip very easily and the zip and outer stitching fray badly).

Only small niggle, my needles don't stay in their intended pocket.

The interior holder for needles has come undone (stitching)

The ID card holder gets caught on things and eventually tears. Could be inside the case or if that's too awkward keep on outside but stitch all round and have a slot for a smaller card.

Wear and tear, gets lots of use and looks worn.

The elastic that holds your blood strips was a bit tight I found that they keep popping out a lot

The only minor niggle I have with it are the needle compartments. When zipping the case up they tend to fall out of the compartments. I use a Glucomen LX Plus meter which is quite large and rests on top of the needle compartment, which may be contributing to this. One improvement may be to make them just a little bit taller (not a lot, say half a cm) or use a tighter elastic at the top. The little pockets that hold the lancets for testing opening too easy allowing them to fall out into the pack. I would suggest that the pocket is secured with better tape.

I keep having to replace my small-in-one as the net pockets can perish and the stitching on the outer pocket can come adrift. I would love a leather version that would be more resilient and appropriate for smarter occasions as my case can become a little scruffy. Must be a lifestyle problem!

If you can make the edges of the pockets holding small items firmer it might help - sometimes they drop out, but no complaints really.

The net pockets have disintegrated! No longer do I carry spare batteries or needles - they just fall out. Inner pockets need to be MUCH more hard wearing. I still love it though.

The zip broke soon after use. The tag bit fell off & the zip teeth wouldn't stay closed. It wasn't due to over filling as never had to stretch or force it to close. As was just right size for all my son needed!

The mesh seems to be very fragile and every part of it has broken. The card holder on the outside is hanging off. I would also like a smaller case as I don't carry spare lancets or hypo treatment in there so a lot of space is wasted.

The elastic pockets for the needles are not stitched as firmly as they should be

The netting design inside could be much improved as the smaller sections don't really fit in micro-fine needles and I use Multiclix lancets so they don't fit those either. A better solution may be finer, elasticated mesh over larger sections and no Velcro

No issues/ NA

It's perfect for what I needed it for

It's ok

Use a pump now so rarely use it

We now have a pump so have not used it for nearly 3 years, but I can't think of anything that did "annoy" us at the time.

Want a broader range/ colours

I would like to see a broader range, perhaps harder-wearing leather versions in tan/dark brown/black.

Wish it was in another colour - red so I could see it easily in my handbag

Different designs and colours

More funky colours

I have 2 children with diabetes and it would be good to have different colour cases.

Want a bigger case/ more capacity

Whilst the concept is good and holds my machine, I also have to use an insulin pen, which can be stored. It's the needles, the pockets are not big enough, so you have to use the pocket which would otherwise hold glucose tablets!

Enlarge the mesh pockets so they can hold a daily supply of insulin pen needles; a separate mesh for tester batteries; another for alcohol swab packets.

I find it a bit too small so I have put it inside a larger make-up bag that I can then put my extra bits in.

The current one is fine, but a capacity increased by 10% might be a touch better. The more in one could be 50% bigger happily. That would let me carry hypo kit as well as additional disposables for work trips etc.

Could do with a larger compartment to store screw-in needles for pen injectors.

Depending on what kit you have it can be a tight squeeze to get everything in. My needles tend to work free of the pockets and fall out when I open the kit. If the holders in the kit could be

rearranged so it isn't such a tight squeeze that would be good. It would be helpful to have more space for additional needles and some sort of fastener so they don't work free.

General suggestions

Added improvement: maybe the case could feature some kind of "compartment" for used strips that was made of some kind of wipeable fabric... Or a pocket that contains a removable "tub"... We use empty tic tac containers for used strips but find the cases we have, don't have a "place" to keep it secure. Just a thought! :)

All I carry is meter, Multiclix pen, two spare refills, strips and alcohol wipes. This is for the day.

I changed my meter to an AccuChek mobile which fits in my pocket so bulky bag not required

4 Would you like to buy covers for the Small-in-One so that you can personalise it? If so, would you like the covers to be made of washable cotton, wipeable cotton or something more funky?

Yes

Yes

As a child I think he would have liked colours, and yes washable would be good as it did get grubby

Yes, washable and wipeable cotton

Yes, any material that is bright so that I can find it more quickly in my black handbag!

Yes, Yes, YES!! Washable or wipeable cotton. Very jazzy covers, covers that can be ordered with photos/club badges etc. Would love to have a few different covers so I can change them with my mood.

Yes!

Yes and washable might be good

Yes or other colours. Bright colours

Yes I am sure my daughter would like something a little more eye catching.

Washable / wipeable / other colours than black would be good.

Maybe if I was younger I'd like a cover, I find plain and simple a lot better

Different covers would be fun but not essential to me.

I doubt I'd buy a cover just for fashion, but it might be cool if it came in a colour besides black (like blue or purple).

I most certainly would like to buy covers for my machine so that I could personalise it. I will go with whatever comes up best, just let me know when they're ready.

Nice selection of different colours

Different covers would be useful, we have 2 small in ones in the family and have different Lego key-rings to tell them apart. Not sure what would be best just the ability to clean would be handy.

Not covers just a couple of different versions in colours / patterns

Yeah, that might be fun.

Perhaps. I really don't see the kit as a fashion statement. Maybe women and children would value that.

Would be cool. Made of whatever.

Funky

Something funky is appealing

Jazzy/funky covers might brighten up the day!!

Covers would be good, something funky like the iPad covers

Yes, I would buy covers - something funky would be great! As long as the covers aren't all aimed at children.

Yes I would. Something funky. Print your own cover on Cotton?!

I think the case would be fab in more funky designs and made from a fabric that was washable and strong. Wipeable is good but not always as strong or great with continued washing! The inside of my 7yr old sons case gets quite covered with (as gross as it sounds!) blood spots from off the used strips & fingertips! So needs washing quite often.

No - 23

My son just likes things plain. No logo

No happy with it as is.

Not fussed

NO - idea is to minimise the size - not add to it!

No thank you

I'm not particularly interested in customisable covers, I favour the simple black case. I can see how for younger people this option might be favourable.

Would not. Bland and inconspicuous is preferred.

Not my style!

No. Prefer discreet look.

Covers? No thanks, keeping it discrete is the best for me.

Not really.

I would not buy a cover.

Never bought a cover

Not bothered about a cover to be honest.

No, quiet happy with the case colour. But do realize other people have preferences. No to covers, it doesn't bother me.

Black is fine. No print on the outside please.

I prefer Black

It doesn't matter to me really what it looks like. I like the idea of personalising it but to be honest I probably wouldn't bother.

Not interested

No don't think I would use covers.

Possibly of interest to young people - not to me!

Not needed

A range would be good. From boring to funky. I'm 61. So Mickey Mouse might not be my first choice, but if I were 6.....

Washable

Washable would be good - but not to add too much bulk. Something a different colour to distinguish between my 2 sons bags!

Washable

Sounds great especially the washable part

As a child I think he would have liked colours, and yes washable would be good as it did get grubby

Washable would be good or something like leather as it gets a lot of wear.

Washable cotton :-)

Yes, washable and wipeable cotton

Yes, any material that is bright so that I can find it more quickly in my black handbag!

Yes!

Yes and washable might be good

Wipeable

Wipeable cotton would be my choice

Best safe than funky or you might find folk like the funky but only buy safe. Wipeable is fine and a colour that is easily seen. Black kits hide in dark places!

Wipeable cotton.

Don't especially want to make it more bulky with an extra cover but happy if it just had a wipeable cover.

Washable / wipeable / other colours than black would be good.

Wipeable cotton

Yes wipeable cotton ones would be good.

Would prefer a water resistant version and/or a heat resistant version rather than a fashionable or coloured cover. Black or grey is preferable to my taste as one of the things I like about the small in one is that it is quite discrete

I'd consider it however, the material should be sturdy, stain resistant and have some water repellent.

Don't mind

Don't really mind as it stays in a bag

Leather

I really like the current finish. Soft leather would be cool though, as long as it didn't increase the size.

I would not be interested in personalised covers but I would be keen to buy a leather version of the product.

General Suggestions

The small in one case is not quite convenient for him on a daily basis no more as he now wears a pump! So smaller case needed... But still great for holidays or days out when we take pens as back up! :)

I think heat resistance, and colours would be better if they were integrated directly into the design, not as an additional cover as this will make the case slower to open more bulky

5 Would you like to see covers for children, or toys into which the Small-in-One could be put? If so, what designs or toys do you think would appeal to young children (aged eight and under)?

No - 13

Yes - 2

See above! Bright colours. I appreciate registered patterns and logos would be expensive.

Bright covers for kids yes, but toys are a bad idea

My daughter would go for anything princess or sparkly (unfortunately) super heroes are always good too.

Football or pirates is popular. Though plain colours would be as good!

Yes just general colour and patterns

Good idea. Perhaps a teddy, which wouldn't go out of fashion for a small child?

Peppa Pig is a huge favourite with under 5s at the moment

Is that a worry? What about child's friends 'exploring' fun looking things? Scary.

If you're marketing to kids, it might be cool if you had a cover they could draw on/colour/customize themselves.

I think it would be nice to have options for children, with regards to toys I don't know if that is necessary and you would ultimately have to make the small-in-one larger to accommodate this or compromise on space. Children tend to carry toys separately anyway.

Yes I would. Try Teddy Bears, and Dolls.

Not relevant to me, but a good idea for kids

Yes a teddy, cat or dog. If the teddy was like the JDRF Rufus teddy with injection sites etc. that would be great

Cartoons

My kids are older than that but it sounds like a nice idea.

Could be a good idea, but I'm not acquainted with any children who have diabetes so can't really answer this.

I'm sure that would be great, just not something I need.

No

Cats, Dogs (maybe like the Vans ASPCA cat & dog designs), zoo/farm animals.

I would be a little concerned about toys but a child friendly cover would be good.

Yes it would help them to be at home with the equipment.

Thomas the tank engine, Buzz light year

Covers for children sounds good. Maybe something popular brand cover like Angry Birds

I think those are good ideas - as a diabetic child (diagnosed aged 11, now nearly 40) I think being able to personalise my kit into something funky and cool and 'just for me' I would have perhaps engaged more with the hideous 'regime'. Everyone likes a special bag or pouch or toy or 'thing' that is theirs alone, I would have perhaps taken 'ownership' of my condition if I'd had special 'non-

medical' diabetes accessories! Having said all that, being allergic to children (!) I have no suggestions as to what might appeal!

Well, if you're thinking of making covers, I think children would be one of your target audiences. As far as putting it into toys, I personally don't think it would be helpful.

Yes colourful and fun

Yes anything bright & bold I personally don't like the ""character"" fabric... But my son would love them! Or anything with sharks would be his fave!

Not sure about the "toy" with compartment, don't see the point myself?? But kids would probably love it!

Maybe something like a removable strap of sorts so the case can be carried as a bag if wish??

Yes that would be a good idea, difficult to pick a design youngsters like whatever is in fashion at the moment.

But I think small animals would always be popular.

Space theme

Jungle theme

6 Would you like to see pump accessories sold on the site, including pump garters, belts, holsters, and cooling pouches? If so, what would be the most useful supplement to your pump?

Yes. Plus just come back from abroad and my son's pump over-heated in his pocket so some form of heat resistant pump cover?

He is now 15, boy, so not that fussed about extras.

We are just about to get a pump, so need a modified Joe bag please still have to take a pen and finger pricker, plus a spare cannula thingy, small bottle of insulin... Not sure how you will get all that in? I've not worked out which accessories we will need yet...

This would be useful, something to clip on your waist band would be great, but the clip has to be springy otherwise it will just be another waste of time and money.

Lycra pump holders which can be worn around the tummy for children would be a benefit. A larger bag which can hold spare supplies with cooling pack would also help.

Yes

Yes all of the above would be really useful

Cooling pouches

I do not use a pump. I would like to see travel versions of the small-in-one and cooling pouches for insulin pens when visiting hot countries.

Personally I like the basic small-in-one, I don't need additional holsters etc. but for some people these options would be much appreciated. The one exception for me would be the cooling pouch, which would be useful if it could be combined into the small-in-one. With other pouches the cool bag element needs to be removed and cooled separately and often don't last very long.

Don't use a pump. I only use cooling pouches occasionally and think they are best used separately rather than incorporated.

I use a pen, and sometimes I'm unsure whether I have used it. I believe there is a pen top which shows when it was last used. My insulin lasts up to a month outside the fridge - so I don't need any special cooling pouches etc.

Cooling pouches would be Fab

Yes

Insulin cooling stuff

Belts

Lycra belts are great for pumps. Medium belts 27"-30" seem to be limited.

Yes, as I hope one day to qualify for pump therapy. Pie in the sky at the moment, sadly. When I one day GET a tubeless pump I would like to see a wide adjustable band to help keep the pod secure - like the tourniquet they use when taking blood - that sort of fastening design but obviously much broader. You heard it here first....! ;-)

Yes... though I have now resorted to making my son and myself (recently moved to pump therapy myself!) Lycra waist bands as I found it was a cheaper option and this way they were made how I wanted them! In the designs I wanted! :)

7 Would you like to be able to buy a heat-resistant or cooling cover for the Small-in-One?

YES **61**

NO **10**

N/A **117**

8 Do you think any of the following would be useful - (diabetes cookbooks/recipe cards)?

YES 24

NO 60

N/A 85

9 Do you think any of the following would be useful - (a guide to nutritional information)?

YES 29

NO 64

N/A 95

10 Do you think any of the following would be useful- [a glucose diary]

YES 27

NO 63

N/A 98

11 Do you think any of the following would be useful - (diabetes apps)?

YES 43

NO 49

N/A 97

12 Do you think any of the following would be useful- [glucose gels]

YES 24

NO 68

N/A 97

13 Do you think any of the following would be useful- (dextrose tablets)?

YES 38

NO 54

N/A 97

14 Do you think any of the following would be useful- (identity cards)?

YES 47

NO 45

N/A 87

15 Do you think any of the following would be useful - (diabetic jewellery)?

YES 43

NO 49

N/A 97

16 Are there any other products you would like to see for sale at www.joes-diabetes.com?

YES 20

NO 17

17 Are there any other products you would like to see for sale at www.joes-diabetes.com - comment

Cook books

Carbs and Cals book - having done DAFNE this is superb! There is an app version too.

Different sizes of bags

A small bag (boys) would be good for when they are on their own. Small enough to hold Joes small kit and some glucojuice. Most offerings are not suited for boys.

A bigger Joes small in one would also be useful, made out of the same material, to carry one glucojuice, a diary, pen, more spare needles as well. Desang only seem to make really expensive leather ones, but I think there would be a market for using cheaper than leather material.

Smaller pens and therefore a smaller case.

Please see comments above re leather small-in-one, protective covers and cooling pouches.

A more refined premium version of the small in one (appreciate this would cost more for the customer as it will cost Joes more to make!)

Case made of leather as it is more durable.

Porsche design bags and Glucogel

Services like customization for individual meters and their holders (rather than a Velcro strap for one-size-fits-all), the number of pens, Multiclix cartridges, pill box, etc. I am already enrolled with MedicAlert, and wear a bracelet for emergency medical people to know about the diabetes, lens implants, liver transplant, and kidney transplant.

Storage units for additional insulin and needles etc.

Jewellery

Diabetic ID Jewellery at a reasonable price so we could afford to buy several different styles.

Stainless steel necklace with small engraved pendent that is somewhat masculine would be nice. I'd definitely order one.

Frio products and alternatives to MedicAlert bracelets

I would definitely buy diabetic bracelet and identity card

Miscellaneous

Depends how big you want to get. Things such as recipes and information are easily available to download, whereas products have to be ordered and so would appeal to your clients.

Anything diabetes-related will appeal

Items that make travelling easier, e.g. compact needle bins or needle clipper

Blood glucose monitoring software

Nothing more than above.

2 many to mention. Glucagon kit in its own non-bulky cooling device.

Perhaps a simple card for others to read if you have a hypo etc. that fitted in the outside pocket - so they know how to help - with space to say where spare sugar supplies are.

I can't think of anything at the moment

18 What features do you think should be added to the site: e.g. a blog, a review of diabetes apps/books/products, a forum, an opportunity to seek medical advice?

POSITIVE

All of them

Could be any of these. As I said, depends on the direction YOU feel you want to go. Do something you can do with enthusiasm

Reviews are always useful plus tips

A forum.

Reviews would be great

Reviews would be useful

Any of those could potentially be useful.

Reviews of diabetes apps would be useful. Medical advice would be unwise, as that should be managed by diabetes specialist staff for Type 1 diabetes.

Reviews/comments/blog might be useful

Possibly a forum

I'd be interested in both a review of diabetes apps/books/products, and a forum.

Blogs are ok but there are a number available already. Product reviews are always appreciated as are forums and links to other advice sites.

A list of products is always a good idea along with a forum so people can discuss different ideas.

See question 8

A forum

There are not many slick carb counting apps so that could be good.

You could do a cooking with Joe deal. Maybe make it man friendly for us Dads out there that cook for our children with diabetes.

User reviews of diabetes products of all kinds plus reviews of diabetes related kit/tips.

I only used the site to purchase the case.

Forum - blog & reviews

App review

Reviews of new diabetic equipment/tech

An update on new developments e.g. contact lens meters, pump developments etc.

Medical advice would be great - but it might be difficult to provide - and quite a responsibility for yourselves. Perhaps just a suggestion to see GP or nurse or contact details for Diabetes UK.

Medical advice.

Blog, reviews, forum

A blog yes

Forum so diabetics could swap experiences

Maybe. The problem, as you are aware, is educating newly diagnosed people on diet and nutrition, portion control, sensitivity to foods that greatly affect their personal glucose levels.

Blog

All of the above is always helpful!

A blog would be nice

Reviews of books/articles would be useful - more products I suppose, Nothing else.

None

Latest apps

Possibly a forum

Latest apps

Possibly a forum

NEGATIVE

Community feel - we all feel alone with this bloody affliction! Oh dear, NOT the attitude, eh?

Sorry, will need to use the site a bit more before I can answer this.

No longer look at site

None, these are available elsewhere

Probably wouldn't use

Unsure

None, stick to what you are good at and let the charities do the rest

Sorry haven't used your site

Cannot really comment, only looked at the site once to buy the Small-in-One.

Not looked at the site for years, if ever...

Blog

None

19 When you, or the person for whom you bought one of our products, was diagnosed, would you or they have liked to have received more support. If so, what support would you have liked? Do you think a combination of the Rough Guide, the Small-in-One, recipe cards, nutritional guidance, glucose gels, glucagon, and diabetic ID would provide a good start for newly diagnosed diabetics? Is there anything else you would add?

POSITIVE

Newly diagnosed should be getting all their info from medical services, and other info is easily available. I would concentrate on stuff, rather than info

Yes maybe an essentials pack with personal support

There is a lot to take in at first, maybe a "pack" after 6 months would be good

Yes I would have liked more support. I think the rough guide would be good for newly diagnosed people.

Yes, more support would have been useful. Especially guidance on tailoring insulin to carbohydrate intake. Was sent home with set amounts of insulin to take & was desperately eating to try and keep blood sugar at normal levels.

I think that the set mentioned above would be useful, with the exception of the glucagon. Even newly diagnosed diabetics shouldn't be getting it that wrong, should they?

Yes. A very good start.

Yes, this would be an excellent idea.

I received a good amount of support when I was diagnosed. Others may find it beneficial though.

A list of online diabetes support sites and forums would be helpful too e.g. diabetessupport.co.uk

I was diagnosed back in 1964 age 14, not much of today's modern kit was available then and i have no experience of recently diagnosed youngsters to find out what's missing currently in help and support. It's a very difficult time for teenagers, socially isolating and full of pitfalls, there's a lot to take in and remember and most of it isn't wasn't written down anywhere when I was diagnosed, in fact I'm still learning! There are still many doctors and health professionals who still haven't got a clue what's it's like to live with diabetes on a day to day basis, on the other hand there are some very good ones, you just have to be lucky to find them! Maybe we should have a medics review forum!!

Explanation of the mood, mental and subsequent weight of the long term implications. Also some honest advice on ED and the mood/relationship implications of me finding help.

Yes. All diabetics should go on an NHS course on how to manage the condition. For insulin dependent diabetics I recommend the DAFNE course.

I think that would be good, but a guide to WHY they are diabetic, a physiological explanation, would be helpful to the new diabetic (e.g., if you're type 1, here's what that means your body is doing, etc.).

Any information would have been good

A diabetic ID would've been useful. Instead we signed up to Medic Alert.

Yes I think that would be a good idea. As a newly diagnosed type 1 I was happy enough with the small-in-one and the Rough Guide but glucose tabs/gels and nutritional guidance would be helpful as these tend to be the first things you look for anyway.

Do you think you could get a book small enough with all that lot added together? If you can then I will buy the first copy no matter what the price of the book is.

Quick, simple guide to make Diabetes the quickest process.

An excellent idea, all of the above

A starter pack like that would be a great idea.

You can never have too much info - so the more the better!

At the time of diagnosis I felt we had enough support, now I feel more would have been useful. It's the thing that you don't know what you don't know. Your starter pack sounds good and maybe an introduction to carb counting for when it's needed.

For newly diagnosed diabetics all listed item are useful, but it's not my case.

Diabetes ID cards all seem to lack the vital instruction to "please check my airway is open before you call the ambulance"

I like the idea above, almost like a starter combo package. Reassure these parents that the world hasn't collapsed on them and there is life with type 1.

Yes

Deffo

Yes that would have been nice, but the internet with regards to diabetic UK, answered a lot of questions.

Diabetic ID.

Help is available through the diabetes magazine but you only find this out later. Immediate help from diagnosis would have been useful. I was told I had diabetes, given a restricted diet sheet, then discharged from hospital. Nobody told me that the diet sheet was advice and that I should vary my food.

That would be great. My support has always been fantastic from the hospital, but this kind of additional help would be wonderful. When I was first diagnosed blood sugar meters were the size of a brick, so a pouch would have been MUCH bigger!

I like the idea above, almost like a starter combo package. Reassure these parents that the world Sounds good.

Yes please especially as it's such a huge effect on lifestyle

I was never taught the warning signs for hypoglycaemia. For the first ten years after diagnosis, control was attempted with pills (no insulin) and hypoglycaemia never occurred. The first few hypoglycaemic events were very scary.

Sounds good

Yes I think a small combo pack of these products would be helpful.

Nutrition, Research info, Different products

I've had it for 50 years! I am sure it would be useful for newly diagnosed diabetics - although I expect they read Balance.

Everyone should be given the book think like a pancreas and the support to be able to use the info.

Yes it would.

NEGATIVE

No

No, plenty of support

Why not direct patients to Diabetes UK products and information - they're very useful, especially when first diagnosed.

I was very lucky and had good support from my G.P. surgery. They have 2 nurses who look after diabetic patients and even a receptionist who ensures that we are attending all necessary appointments.

No comment.

I can't really answer this as I received excellent support when diagnosed

Got lots of support from hospital I work out even organised DAFNE course for me

Local medical support was good.

No, we got that elsewhere from NHS or charities

No

I would urge them to get on a DAFNE course. Having completed the course, the DAFNE online site and app is a brilliant diary/dose calculator.

Support was good when I was diagnosed.

No

20 Would it have been useful to have received ongoing personal support from an older/more experienced diabetic from the time of your diagnosis? If so, how would you have liked to have communicated and over what period of time?

YES 32

NO 22

N/A 134

21 Do you contact your medical team by any method other than by phone? If so, why, and what form of communication do you use (text, email, Facebook, Twitter, instant messaging, another form of social media)

This is a great idea

EMAIL

Email

Email

Yes. Email.

Text, email

Email

Email

Email at times to improve response and understanding

I don't but I know someone recently diagnosed who can send a text or email to her Diabetes Specialist Nurse.

Email

Email. Online tracking they can access securely would be great - smartphone recording and cloud storage.

Text and email quite often.

No - would be good to use email/Facebook etc. but none offered.

Email on occasions

Face to face work at hospital can also e mail any problems

Email

Yes - email

We contact specialist nurses via e-mail for non-urgent queries. It means you can get in touch at any time and they can reply when they have the time.

My doctor is an old school guy, he even doesn't use emails... Affff. But that's ok for me."

E-mail

Email

Text and email, IM would be good though

Email

Email, sms

Email and text

Email

Have emailed my DSN twice in 30 years.

Email would be good.

No, but I do receive monthly test results by email as a pdf. Because I have transplants, I have to have monthly blood and urine tests to monitor the serum levels of the anti-rejection drugs I must take, as well as liver and kidney function tests.

TEXT

Text

Text, email

I don't but I know someone recently diagnosed who can send a text or email to her Diabetes Specialist Nurse.

Text

Txt

Text and email quite often.

Email

Email

Email and text

E-mail

No but no wish I could. Text or what's app.

Email and text

Email, SMS

Email

PHONE

I have little contact with them unless I have a major problem when I can get telephone support from my clinician or diabetic nurse or my GPs diabetic team, Clinic visits for me are once a year and have been for the last ten years - no major problems in that time

No just phone

Just phone

Phone and letter only, I don't use "modern" messaging methods.

My team are all based at GP's surgery - so only phone or in person contact possible. My nurse gave me her home phone number - just in case - which I thought was exceptional. Only used once when I could not get a new pen to work.

No, just phone

FACEBOOK

No - would be good to use email/Facebook etc. but none offered.

Facebook

LETTER

Phone and letter only, I don't use "modern" messaging methods.

IN PERSON

Just an appointment - face to face

PARENTS' SUPPORT GROUP

Call, Text & email my sons DSN. My area also has a parent's support group on Facebook that I find EXTREMELY helpful at times! We all try and get together, meet up from time to time throughout the year... With or without our children... Has been nice meeting other D mums and going for a meal... People on your wave length!

NEGATIVE

Not possible yet

No mobile signal at home, I am (mum)too old for social media!

No

No

No not contact them - manage my own insulin and dosages.

N/A

I don't but I know someone recently diagnosed who can send a text or email to her Diabetes Specialist Nurse.

No

No.

No see nurse every three months

No. Twice a year visit only

What medical team? I've not got one, and i don't need one.

No

No - would be good to use email/Facebook etc but none offered.

No

Visits

No

No

No

No

None of the above

No

No

No
No
No
No
No

22 Would it be useful to have meetings with other diabetics locally on a regular basis, say, once a week/ fortnight/ month/ quarter? If so, would you like the meeting to focus on diabetes/ diabetic education or on a social/ sporting event?

MISCELLANEOUS

Great product, if you can work out a pump one next that would be great. Thanks

The small in one is excellent, I cannot remember the Times I have recommended it.

POSITIVE

Yes.

Might be useful for some, but not for me.

A social every quarter, age related. I would love my son to have met an older type 1 man coping well

I can see how this could be useful if it focuses on all the above

I guess a quarterly meeting may be good, but we are 10 years in now so fairly robust, but with new cases it would have been good to talk to others.

Possibly

Yes, as a social event. Diabetics are always focusing on Diabetes. Something different would be great.

Already self-arrange this locally

Yes. I am helping to run a monthly daytime group in Carshalton (mostly attracting retired people) and a bi-monthly evening group in Sutton (attracting a wider range of ages.) The focus is diabetic education and socialising with other diabetic people. There is also a new Parents and Children's group starting in Sutton too. We're helping to promote that this Sunday (20/7) at Queen Mary's Hospital for Children's Fun Day from 2 to 5 pm. There is a need for young adults with diabetes to meet others socially, which we is hard to find in south London so far.

It would have been useful soon after diagnosis.

Yes, it would be great to meet up with other people to share our experiences, possibly on a monthly or quarterly basis

YES!

I did a quick check locally some time ago and got interest, but it needs a catalyst to start it.

I've been diabetic now for 12 years, so I wouldn't be interested. Others might though.

Quarterly

That would be good.

You can have a group meeting 1 a month, and it could focus on everything you've mentioned above. It doesn't all have to be about Diabetes every month.

Quarterly social get togethers

Monthly would be nice. Could do a lot there. Have the medical representatives demonstrate products one time, physicians talk about what they are seeing, exchange recipes, have group talks for adults and children, etc...

Monthly

That would have been nice when first diagnosed!

For many people regular meetings might be a good idea, but I find I'm ok by myself.

Something like that would be nice.

We already have a group locally known as SKYD, who are on Facebook but as they are based in central Cornwall & we live 30 miles away, we don't get involved in their activities very often.

Yes

I suppose education but once a month would be ample.

Maybe

Yes, monthly at first everything really

Quarter could be nice. First timers should meet firstly some more experienced people + professionals talking diabetes/diabetes education and if they need more info there should be meetings for that. And social (other events is good too

Yes

Yes, say every couple of months, in a social context. Diabetes should not be all about diabetes!

Yes

Occasional educational events would be good

Yes

Think quarterly meetings would be good.

Maybe Education/social

Education

This could be a useful forum for support

NEGATIVE

No

No

Not really, as an older diabetic I feel that younger diabetics would know the more recent techniques and technology so older is not always better

Probably not, I attended DAFNE and have follow up meetings for that already, I probably wouldn't attend anything else.

Not for me

Unsure

No

No, happy to just get on and manage my diabetes myself

DAFNE allows regular follow up and specialist sessions for sport etc

Not sure about this, group of diabetics talking about their problems could get quite boring and potentially inward looking!!

No

No.

It would be good but time is tight with work

Not really

No

Tried this, didn't work for me!

No thanks

No

No

No

Probably wouldn't be part of this.

No

Not really. I think I have always avoided becoming a 'full time' diabetic and prefer, without denial, to 'get on with it'.

No

No

No

Not really. I have taught my friends to help me make good choices when dining out, and how to notice signs of hypoglycaemia, and what to do about it. I am a retired educator, so like any other subject, I read and researched deeply about diabetes, and believe I understand what I read.

No

No

No

Diabetes is part of my life, but not the focus. As long as I deal with it. I don't want it to be my social life as well!

No comment

MISCELLANEOUS

I don't have any of your products, but would like to know more about them, my daughter is an insulin dependent diabetic and injects twice daily. Please let me know if there is something that can make diabetes easier.

Keep up the good work!

It's all above.

As an events volunteer with Diabetes UK I've found that most local groups sink or swim on the agenda that's set for monthly meetings so keep it varied is the best way to go about running a meeting, as well as finding somewhere easy to get to in order to hold the meeting.

Since turning type one diabetic 8 years ago (now aged 38) I'm surprised at the lack of good quality, aesthetically pleasing diabetic equipment there is. A smaller pen would be a massive help for days out when u r wearing jeans and there's no room for a massive pen. Your carry all is used daily and is very good. Keep the concept simple and improve the size. I want to be discreet and not shout about my invisible disease. I spend money on a nice watch, nice phone, and nice suit and so I'd spend on a nice bit of diabetic kit for my health! I also think an good app like the DAFNE one and also please campaign to the food companies to show the carb content and size of the item you are about to eat. Keep up the good work and feel free to contact me.

The all-in-one is a great product. A tiny, picky point - the name is a bit strange in the UK market!

Keep up the good work!!

Thanks!

Encourage membership of Diabetes UK. Their magazine has been so helpful for me over the 34 years I have been on insulin.

I'm on my second small-in-one. I think it's great. Much better in so many ways than the alternatives on offer. Well done. And keep improving.

I have found the pouches for needles have lost some elasticity. Is there a way to increase the Velcro size such that it can hold more effectively? Also, just recently I had to switch insulin brands due to my health insurance (American health insurance companies do this all the time) and the new pen is larger than the old. It still fits in the kit but it is tight. The back has a loop type thing, and the other side a spot for identification. Can you think about a better way to identify the kit? Maybe include some clear view thing that allows the person to see the name on the card?

Good design on the original All-In-One. Just needs some slight changes as explained above.

Keep up the good work & good luck expanding

On the whole I am delighted with the pack and feel that altering this one thing would make a lot of difference.

The Small in one could be great for days out but is just too small for everyday use when you don't want to have to fit six needles into the fiddly net pockets. Most of the time I use a leather Filofax-sized case into which I can chuck a handful of needles at a time, cassette, batteries etc. I do appreciate the difficulty of getting the perfect case - I've tried loads!

A very useful bag and I look forward to seeing how you re-design it.

Keep up the good work

Your book is fantastic - but there is a shortage of small, elegant and high cost diabetes bags that are inconspicuous.

To keep on topic - I love my small in one and am thinking of getting another one as all my inner pockets have got holes in (own fault for using it to death!). Off topic: I've had enough of my diabetes. Have been undergoing a 'reboot' - had been so obsessively tightly controlled I was going hypo 3 or more times a day. Now I'm rather more out of control (under supervision) and although I feel much less vulnerable, my level of 'IM DOING THIS ALL WRONG' anxiety is through the roof! I know this isn't the sort of thing you're expecting survey subjects to be writing in this box, but hey, I hope you don't mind... Back to topic: great product - simple, does what it needs to. Perfect.

Thank you for your support

I really like my small-in-one as I have customized it. The outer dimensions allow it to fit the pockets of my clothing. I use the android app OnTrack to keep the data for my vital signs, glucose, and insulin. I export the data weekly to an Excel spreadsheet that reformats the data to what the transplant doctors like to see.

Hope some of my answers help?? :)