

CLA FREIGHT CHARGES

From **1ST OCTOBER 2022**, due to the complex structure of the current business environment and the changing needs of our varied customer base, CLA will enforce the following:



Orders for dispatch to: **YOUR STORE / BRANCH (Address advised to & recorded by CLA for Delivery of Goods)**

- Orders valued at **\$130 ex.GST and above** will be FREE IN STORE (FIS)
- Orders valued **below \$130 ex.GST** will attract a **\$12.95 ex.GST** Freight Charge

Orders for dispatch to: **3RD PARTY / DROP SHIPPED (DROP SHIPPED – within Australia only)**

- Will all attract a freight Charge (POA)
- CLA will calculate and quote the freight charge and dispatch once authorized by you
- To avoid delays in dispatch, please advise if freight can be automatically added at time of placing your order
- Couriers are not able to deliver to a post box or call on approach
- If it is likely that no one will be on hand to accept delivery, please give authority for goods to be left and provide a safe location. When these instructions are given, CLA will not be responsible for missing/lost items
- CLA will pass on any fees incurred for the 2nd and additional delivery attempts made by a courier company (as per the Terms and Conditions (6.3) previously provided)

Should you wish to use your own Courier Service OR pick up goods from our warehouse (Orders must be received before 3.00pm EST)

- Please clearly mark your purchase order with instructions for goods to be Picked Up
- CLA will advise your office when the goods are ready for Pick Up
- Advise will include the number of boxes, total weight, collection address and Pick Up Number
- Pick Up Number must be quoted by whoever collects the goods (If positive identification of the goods cannot be made, the collector may leave empty handed)
- You will be responsible for booking and tracking of this dispatch