



**GutterGuard**  
DIRECT

## 20 YEAR PRODUCT WARRANTY

Gutter Guard Direct warrants that our 3.5mm Aluminium Gutter Mesh & 2mm Aluminium Ember Guard Mesh when installed properly and maintained to *Australian Standards AS 3715-2002* will not breakdown or fail to perform as a screen to prevent leaf debris from entering the gutter system for a minimum period of 20 years from the installation date.

**Please note the following causes for product failure are not covered by our warranty.**

- *Storm and Tempest i.e. falling trees, hail damage, or other physical damage.*
- *Areas in contact with, or water runoff from lead or copper or chemical agents.*
- *Industrial areas of extremely corrosive environment.*
- *Incorrect installation.*
- *When appropriate maintenance is not performed.*
- *Product not maintained to Australian Standard AS 3715-2002.*

Gutter Guard Direct's 3.5mm Aluminium Gutter Mesh & 2mm Aluminium Ember Guard Mesh are powder coated using AkzoNobel Interpon D1010 and meets Australian Standard 3715-2002. Testing by AkzoNobel indicates that the powder coating will fade at a similar rate to that of roofing material over a 30-year period.

Claims must be received by Gutter Guard Direct within 20 years from the date product was sold by Gutter Guard Direct.

Following receipt of purchase, and acceptance of a valid claim, Gutter Guard Direct may use its sole discretion to offer the following:

- 1) Replacement of the goods, or supply of similar goods.
- 2) Repair of goods.
- 3) Payment of the cost of replacing supply of goods.

In order to maintain Gutter Guard Direct's 3.5mm Aluminium Gutter Mesh & 2mm Aluminium Ember Guard Mesh we suggest the following be performed should any build up occur. Remove any dry build up by using an air blower through the mesh. If preferred, a garden hose may be used to spray through the mesh in the direction of the down pipe, washing away any fine debris. In the event of thicker build up that will not wash away, it is best practice to remove the trim from the gutter line and gently lift the mesh and clean out the area in question, carefully re-attaching the trim once completed.