

UGG AUSTRALIAN COLLECTION EXCHANGE FORM

Thank you for your purchase and we are sorry you have ordered the wrong size. That's not a problem we can fix this for you.

But before we start just a reminder that UGG boots are not like other shoes, they're meant to be a little snug when you first get them, and they will stretch about half a size.

If you still would like to go ahead with an exchange, all you need to do is send back the product to our return address provided below, make sure you fill this form out and put it in your return package. We need all these information to be able to process your request. Once we received the product in its original packaging with all the tag and labels still on, we will proceed with your exchange as requested.

Due to COVID-19 there is a shortage of stock and we cannot guarantee the size you require will still be available by the time we receive your item, so we highly recommend you to go ahead and purchase the size/colour you require first and then send back your unwanted item for a refund.

Reason for your exchange

Is the item in its original condition which was sent out to you? Yes No

Order number (starts UAC):

Name:

Mobile number:

Email:

Address:

	Name of Item returning	Size EUR	Colour
1			
2			
3			

	Name of Item requiring	Size EUR	Colour
1			
2			
3			

Please send your item with attached form (printed or written) within 30 days of order being dispatched as per our Return Policy listed on the website:

Our Return Address:

UGG Australian Collection
24 Chard road, Brookvale
Sydney NSW 2100

Attn: RETURNS

UGG
australian collection