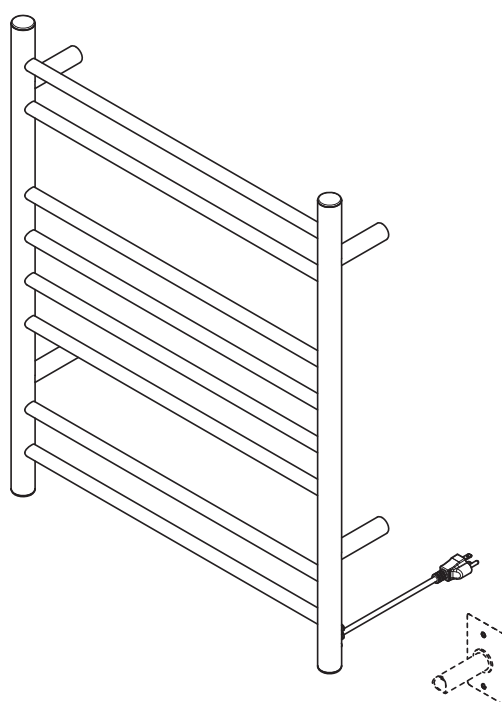


Installation Guide

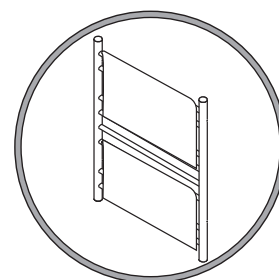
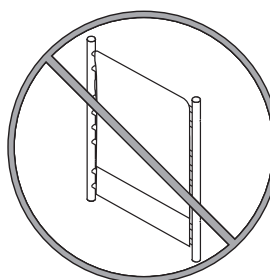


Stainless Steel Towel Warmer



Caution - Overlapping towels may increase towel warmer temperatures.

- **PROPERLY HANG TOWELS.**
- **DO NOT OVERLAP TOWELS.**



Stainless Steel Towel Warmer

Installation Instructions

⚠ READ ALL INSTRUCTIONS BEFORE UNPACKING THE PRODUCT ⚠

I. Important

INSTALLATION & WIRING

ALL WIRING MUST BE COMPLETED BY A QUALIFIED, LICENSED ELECTRICIAN.

WARNING: Shut off power at the circuit breaker before installation or wiring.

CAUTION: Requires 120V AC, 20 Amp GFCI-protected circuit.

GROUNDING INSTRUCTIONS

This product must be connected to a grounded, metal, permanent wiring system, or an equipment-grounding conductor must be run with the circuit conductors and connected to the equipment grounding terminal or lead on the product.

USE IN BATHROOMS

An electric towel warmer must be wired to a 20 Amp GFCI (Ground Fault Circuit Interrupter) protected circuit when installed in bathrooms or any location required by the NEC.

HEATING SAFETY INSTRUCTIONS

DO NOT cover the towel warmer with towels or fabrics for extended periods.

DO NOT use the towel warmer to dry clothes, shoes, or non-towel items.

DO NOT use the product if the heating element, switch, or cord is damaged.

DO NOT allow children to play near the heated unit.

INSTALLATION NOTES

This product is designed for fixed wall-mount installation only.

Install at a suitable height to avoid accidental contact.

Ensure clear space around the unit for proper heat dissipation.

OPERATING TEMPERATURE & SAFETY

Surface can become hot during use. Avoid prolonged skin contact.

Allow the unit to cool completely before cleaning or maintenance.

CLEANING & MAINTENANCE

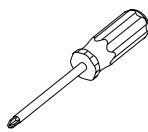
Turn off power and let the unit cool down before cleaning.

Wipe with a soft cloth only. Do not use abrasive or chemical cleaners.

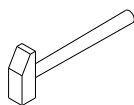
II. Tools you may need



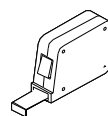
1. Drill



2. Screwdriver



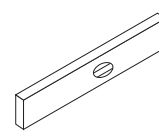
3. Hammer



4. Tape Measure

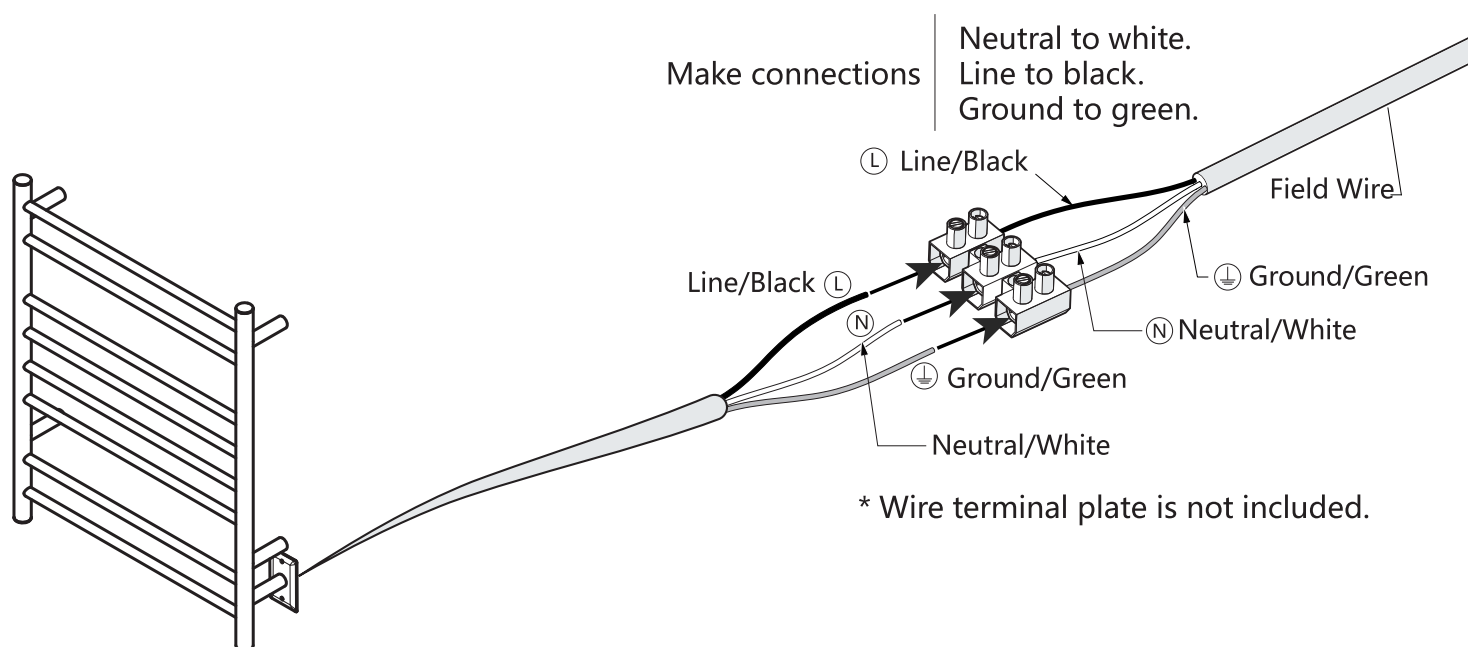


5. Pencil

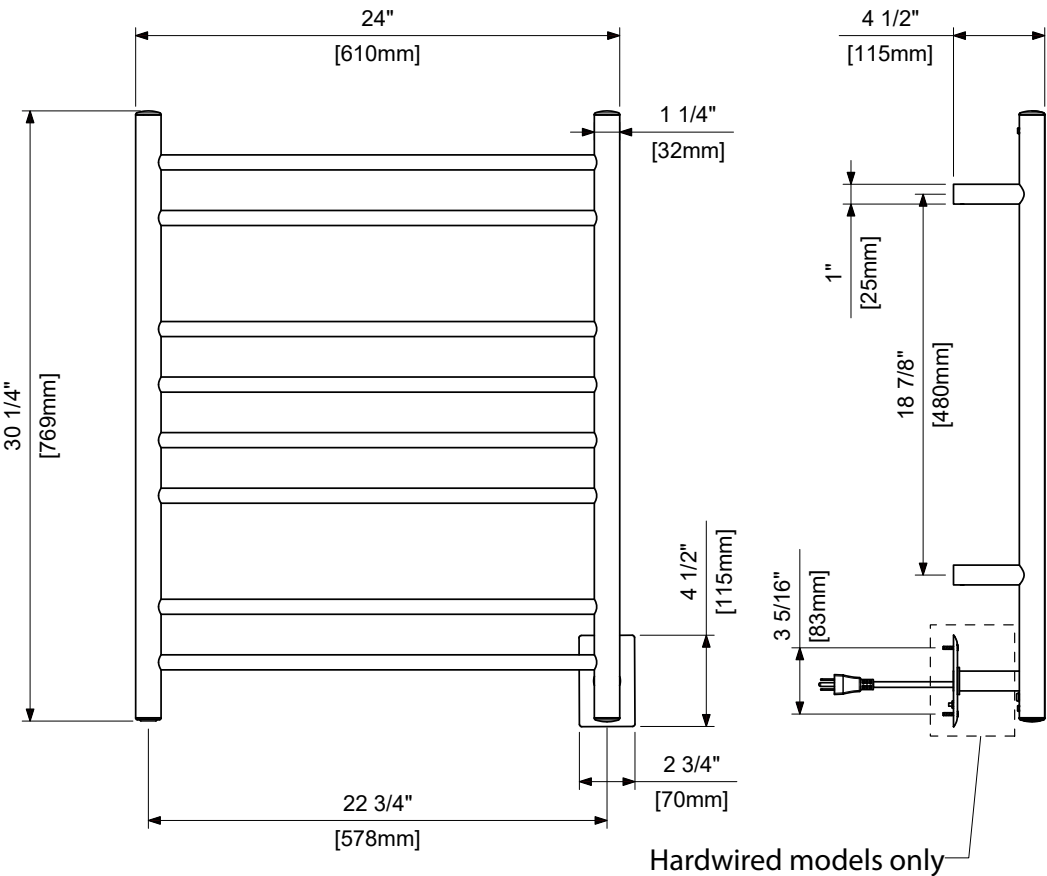
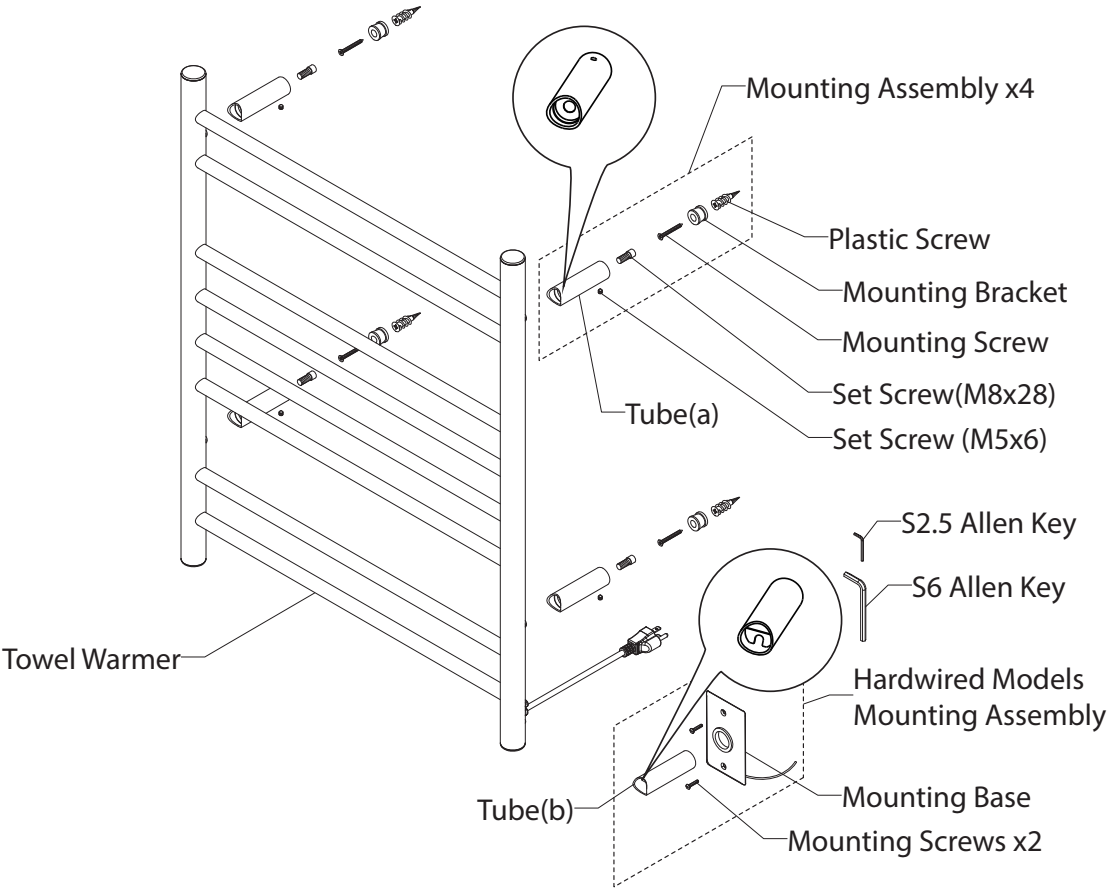


6. Level

III. Wiring Diagram (hardwired models only)

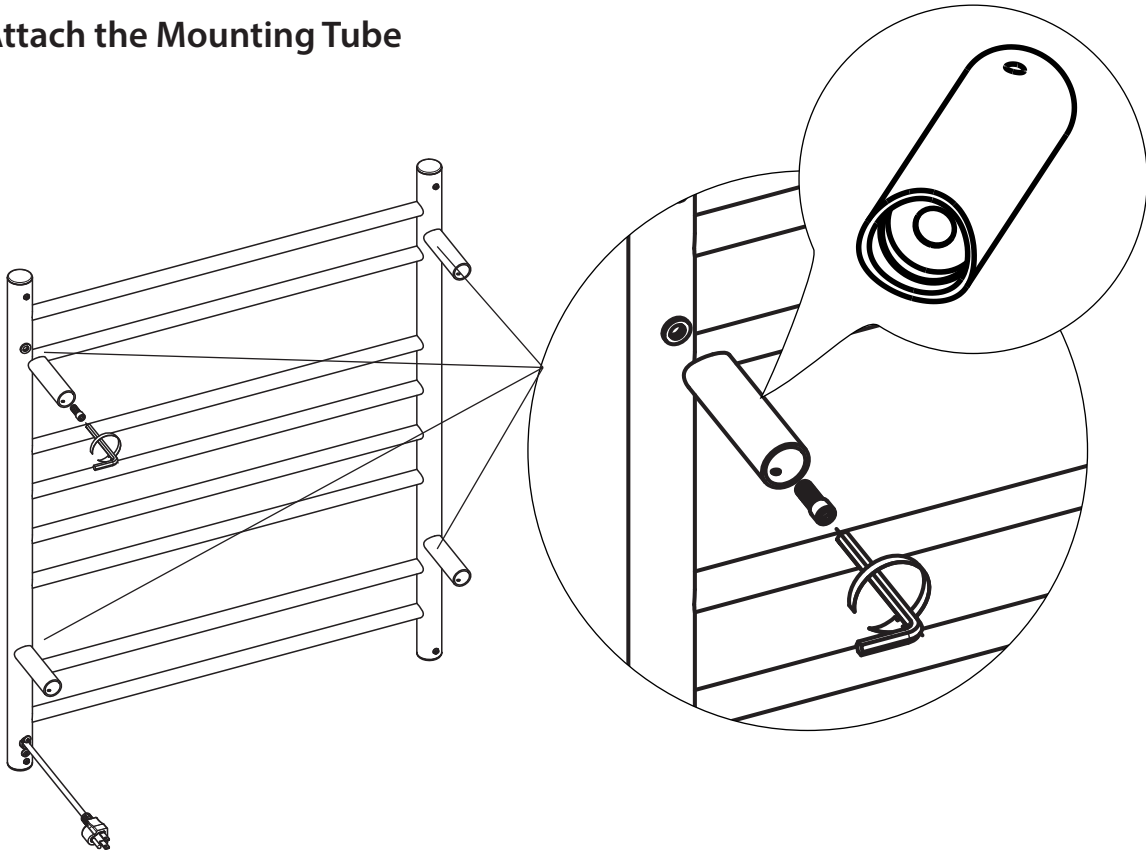


IV. Part list and Drawing



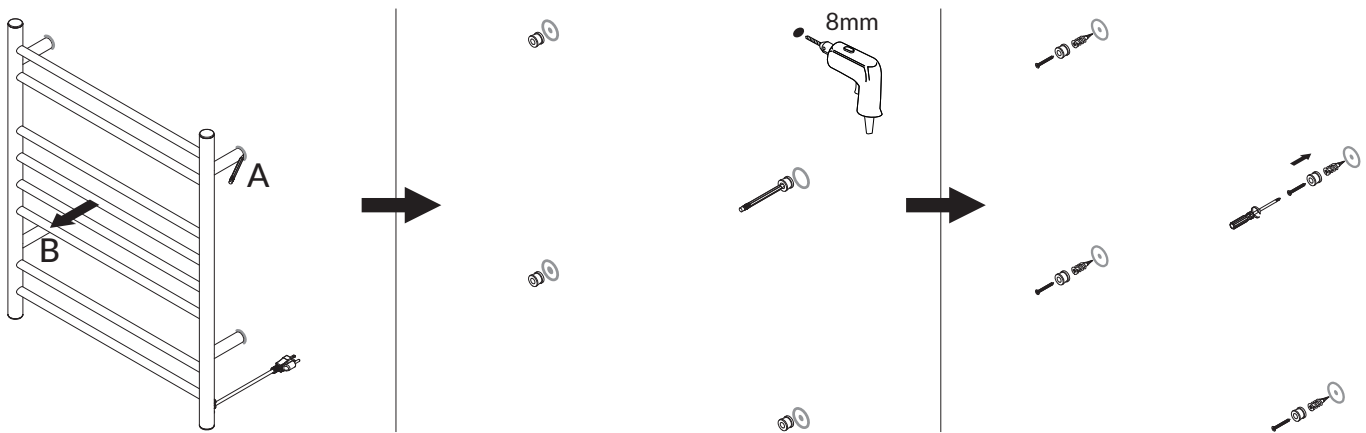
V. Plug-in installation

Step 1: Attach the Mounting Tube



Insert the **M8x28 screw** through the hole in the center of the **mounting tube (a)**. Secure the **mounting tube (a)** to the threaded vertical bar on the back of the towel warmer using the **S6 Allen key**.

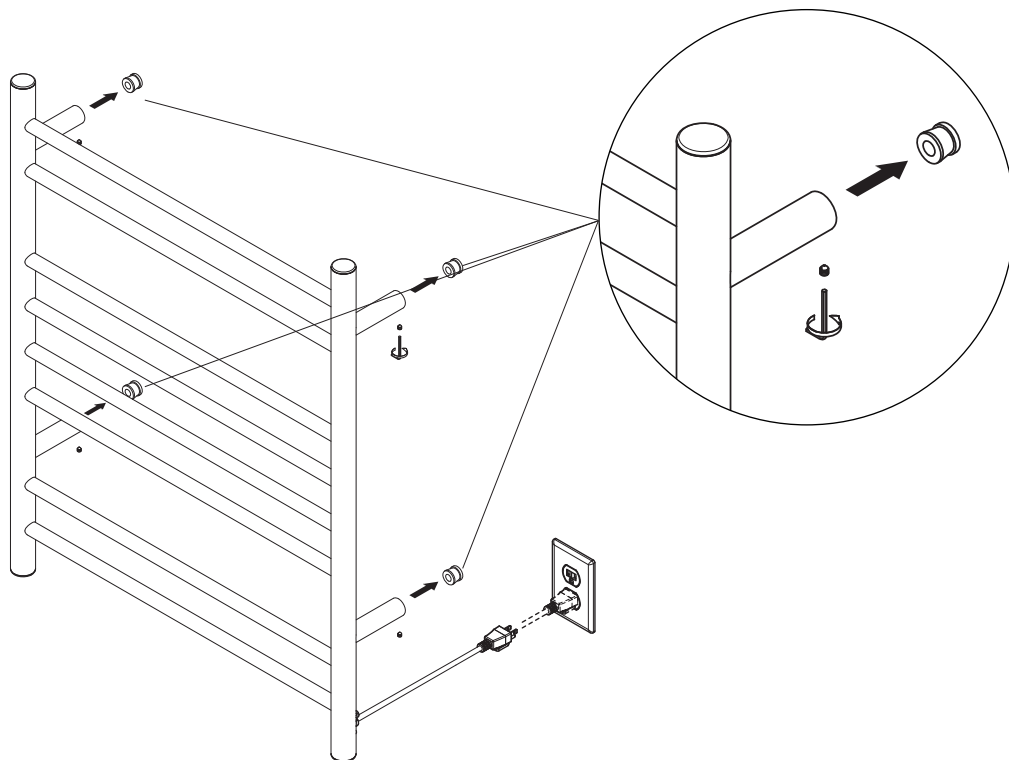
Step 2: Mark Mounting Positions on Wall



Place the towel warmer against the wall and level it. Use it as a template to mark the positions of the four mounting tubes with a pencil.

Align each mounting bracket at the center of the marked circles. Mark the pilot holes through the center of each bracket. Drill holes, insert the plastic anchors, and secure the brackets with screws. **(Use hollow wall anchors if there are no studs or backing boards.)**

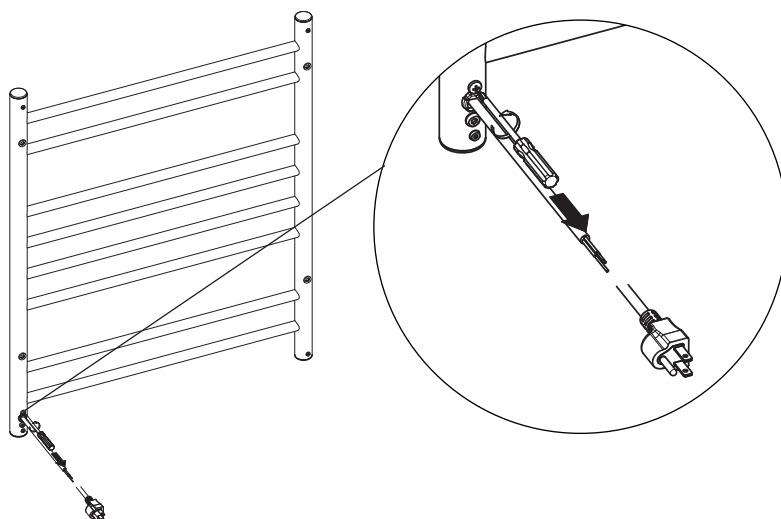
Step 3: Mount and Connect



Mount the towel warmer onto the brackets. Use the S2.5 Allen key to tighten all set screws (M5x6) into the mounting tubes. Finally, plug in the power cord.

VI. Hardwired models installation

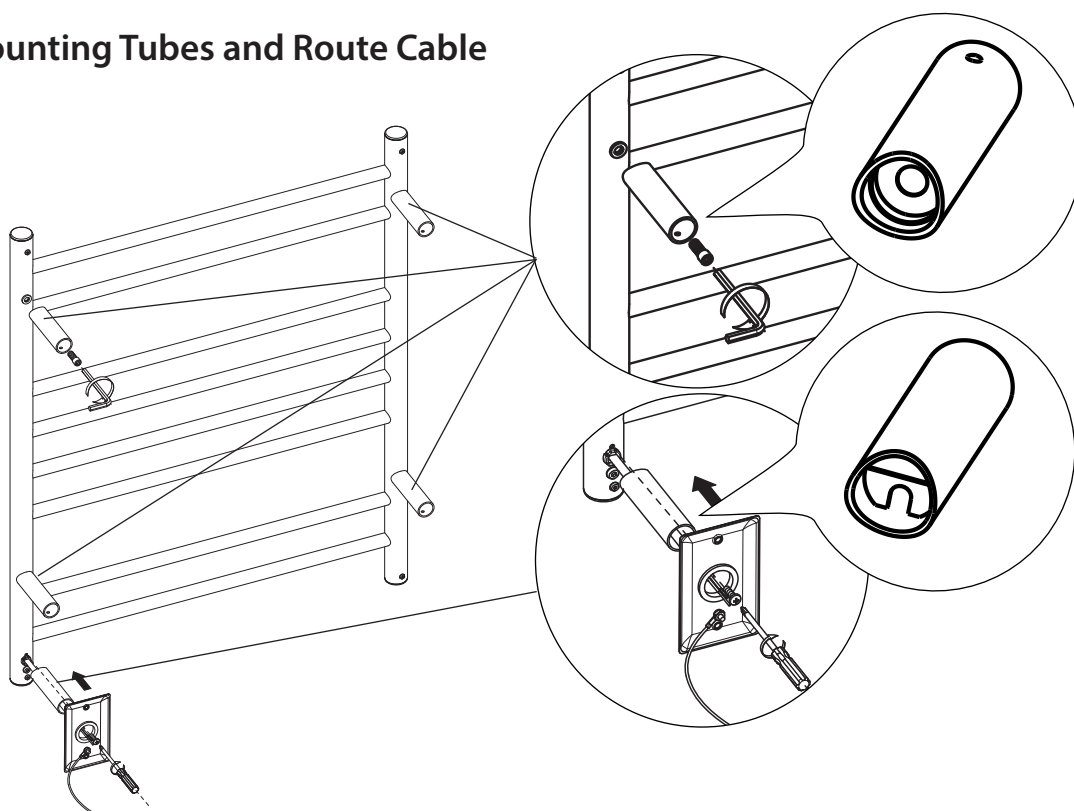
Step 1: Prepare the Power Cable



WARNING:
The electrical
connection should
avoid all water.

Cut the power cable to 250mm. Use a screwdriver to remove the **M5x15 screw** above the cable outlet and keep it for later use.

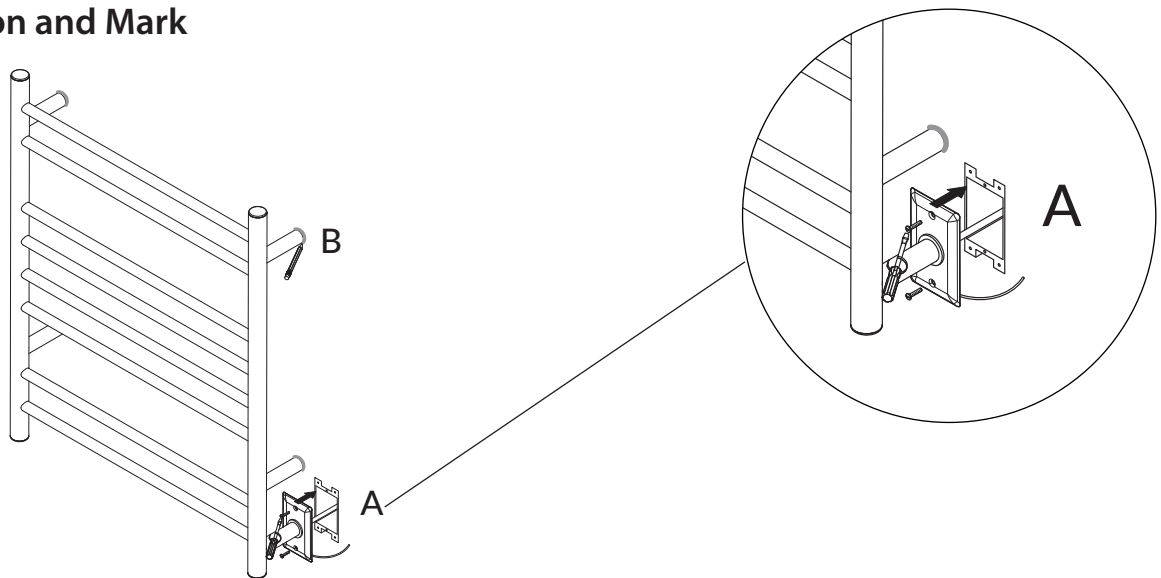
Step 2: Install Mounting Tubes and Route Cable



Insert the **M8x28 screw** through the hole in the center of **mounting tube (a)**. Use the **S6 Allen key** to secure it to the threaded vertical bar.

Guide the electrical cable through the **electrical connection mounting tube (b)** and the **mounting base**. Use the previously removed **M5x15 screw** to attach them to the vertical bar.

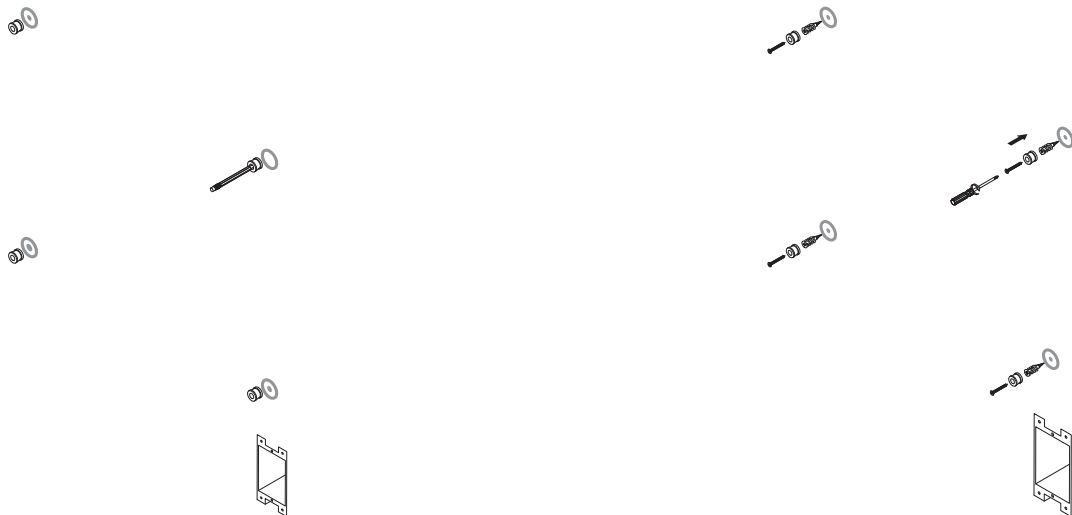
Step 3: Position and Mark



Temporarily attach the mounting base to a 2" x 4" electrical box using the provided screws to determine placement. Level the unit (**DO NOT connect wiring yet**).

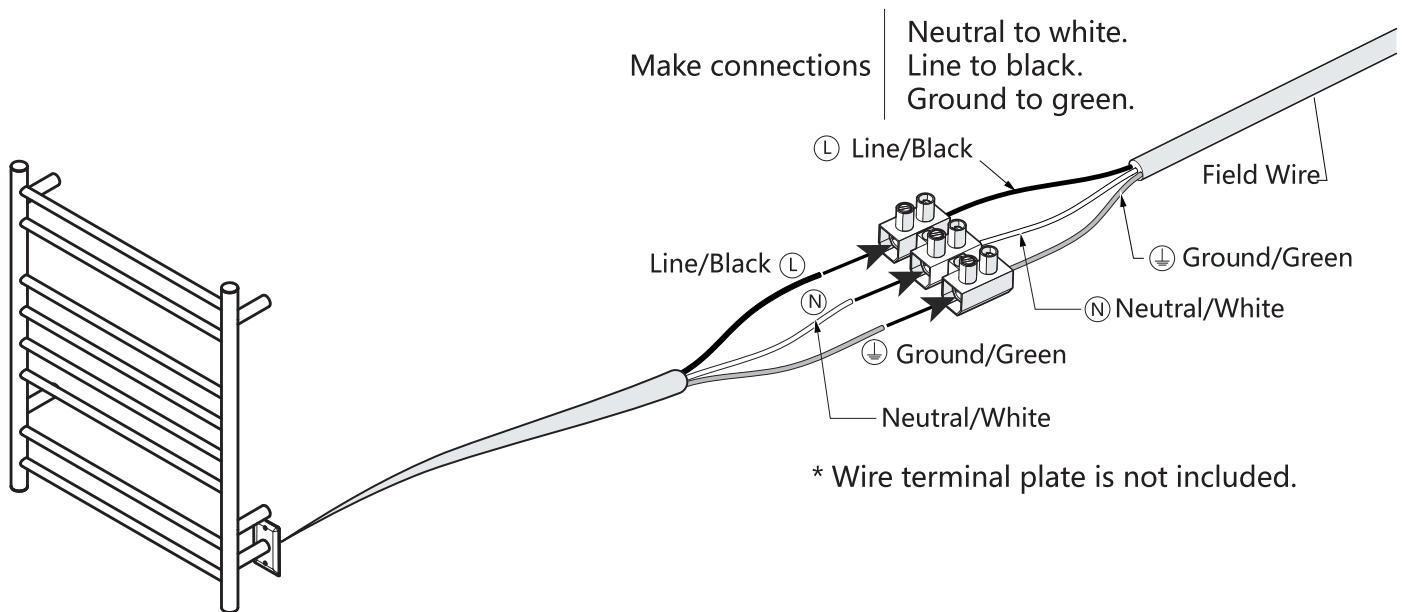
Use the towel warmer as a template to mark the positions of the four mounting tubes with a pencil. Then remove the towel warmer.

Step 4: Install Wall Brackets



Place each mounting bracket at the center of the marked circles. Mark pilot holes through the center of the brackets. Drill holes, insert plastic anchors, and secure the brackets with screws. (**Use hollow wall anchors for hollow walls.**)

Step 5: Connect Electrical Wiring



Connect the wiring according to the wiring diagram.

WARNING:

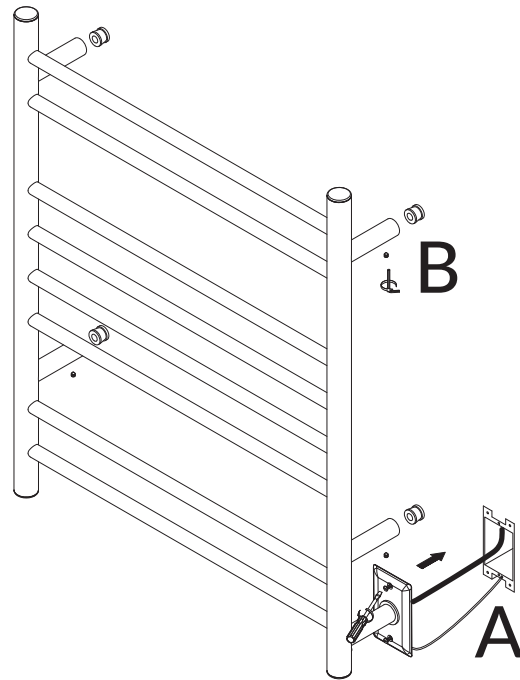
To avoid electric shock, connect only to properly grounded circuits.

ALL WIRING MUST BE DONE BY A QUALIFIED, LICENSED ELECTRICIAN.

Turn off the power at the circuit breaker before wiring.

Requires a 120V AC, 20 Amp GFCI-protected circuit.

Step 6: Final Mounting and Connection



Mount the towel warmer onto the brackets. Tighten all set screws (M5x6) using the S2.5 Allen key. Finally, secure the electrical mounting base to the electrical box with the provided screws.

VII. Products Care and Maintenance

Your towel warmer is made from high-quality stainless steel and finished with a durable surface treatment. With proper care, it will maintain its appearance and function for many years.

Regular Cleaning

Wipe the surface regularly with a soft, damp cloth to remove dust, moisture, and fingerprints.

For general cleaning, use mild soap and water or a gentle, non-abrasive cleaner.

Always dry the surface thoroughly with a soft cloth to prevent water spots and mineral buildup.

Avoid Using

Abrasive cleaners, scouring pads, steel wool, or rough cloths.

Harsh chemicals such as bleach, ammonia, or acid-based products.

High-pressure water or steam cleaning tools.

Using inappropriate cleaning methods may damage the surface finish or reduce the product's lifespan.

Usage Tips

Do not cover the towel warmer with thick or wet towels for extended periods.

Avoid exposing the unit to excessive moisture or high humidity when not in use.

Use only in indoor environments as specified in the installation instructions.

Ensure the power cord and electrical parts remain dry at all times.

Maintenance Advice

Periodically inspect the towel warmer for signs of wear or loosened parts.

If necessary, re-tighten mounting hardware using the appropriate tools.

Disconnect power before performing any maintenance or cleaning.

By following these care guidelines, you can preserve the look and performance of your towel warmer over time.

VIII. Limited Warranty

1. What This Warranty Covers

This warranty applies to towel warmers purchased from authorized sellers. It warrants that all parts and finishes will be free from defects in material and workmanship under normal residential use and maintenance.

2. Warranty Duration

This limited warranty is valid for 2 years from the original date of purchase.

Coverage begins on the date the product is received by the original purchaser or their authorized installer.

3. What Will Be Done

If a covered defect is found during the warranty period, the manufacturer or seller will, at their sole discretion:

- Repair the defective part or product, or
- Replace the product with a new, refurbished, or recertified one, or
- Refund the original purchase price upon return of the defective product.

Replacements may include new, refurbished, or recertified components.

4. How to Obtain Warranty Service or Replacement Parts

Please contact the seller to obtain warranty service or replacement parts.

Provide your model number, a description of the issue, and proof of delivery or receipt by the original purchaser or authorized installer.

5. What Is Not Covered

This limited warranty does not cover:

- Products purchased from unauthorized resellers
- Labor costs for removal, installation, repair, or replacement
- Damage caused by:
 - Misuse, abuse, or neglect
 - Improper installation or maintenance
 - Freezing, outdoor exposure, or accidents
 - Normal wear and tear
 - Use of harsh cleaning products or tools (e.g., abrasive cleaners, bleach, ammonia, alcohol, steel wool)
- Use of non-original replacement parts or accessories
- Use in violation of applicable codes or standards
- Shipping or freight charges related to warranty service after 1 year from purchase
- Products that were discontinued when purchased or were display models, purchased at discount outlets, unauthorized dealers, or on clearance

6. Transferability

This warranty is non-transferable and applies only to the original purchaser and installation location.

7. Dispute Resolution

If you have any questions or concerns about your towel warmer, please contact the seller or retailer from whom the product was purchased.

8. State Law Rights

This warranty gives you specific legal rights, and you may also have other rights that vary from state to state.

Some states do not allow limitations on implied warranties or the exclusion of incidental or consequential damages, so these limitations may not apply to you.

9. Legal Limitations

Limitation of Implied Warranties

To the maximum extent permitted by applicable law, any implied warranties, including warranties of merchantability or fitness for a particular purpose, are limited to the duration of this written warranty.

Exclusion of Damages

To the extent permitted by law, the manufacturer or seller shall not be liable for any special, incidental, or consequential damages, including but not limited to labor costs, water damage, or loss of use.