



DUCKHOOK CUSTOMS

(262) 515-1817

DUCKHOOKCUSTOMS.COM

CONTACT@DUCKHOOKCUSTOMS.COM

INSTRUCTIONS

DESIGNING YOUR PUTTER

1. FILL OUT ORDER FORM ON THE WEBSITE
2. BE SURE TO BE AS SPECIFIC AS POSSIBLE WITH PAINT COLOR AND LOCATION. IF CHOOSING MULTIPLE COLORS, USE THIS SHEET TO DRAW IMAGES, WRITE NUMBERS AND LETTERS TO SPECIFY COLORS OF EACH. LIMIT 4 COLORS PER ORDER.
3. CONFIRMATION EMAIL WILL BE SENT ONCE PROPER SUBMISSION IS REVIEWED. WE WILL ASK YOU TO SEND US PHOTOS OF YOUR PUTTER IN ITS CURRENT STATE TO VERIFY ALL THE INFORMATION IS CORRECT AND UNDERSTOOD. REVIEW WILL INCLUDE VERIFICATION THAT FINISHING CHOICES MATCH WITH MAKE AND MODEL, PRESENCE OF INSERTS/WEIGHTS, AND OVERALL CONDITION OF CLUB.
4. WHEN PUTTER IS RECEIVED, OUR SHOP WILL SET UP A SHORT CALL TO MAKE SURE EVERYTHING IS UNDERSTOOD AS SUBMITTED PRIOR TO WORK BEING DONE.

NOTE: FAILURE TO SET UP A MEETING MAY RESULT IN LONGER LEAD TIMES

SUBMITTING YOUR PUTTER

1. SHIP OR ARRANGE DROP OFF ONCE CONFIRMATION EMAIL IS RECEIVED. PLACE HAND-DRAWN ORDER FORM OR A COPY OF YOUR CONFIRMATION EMAIL IS IN THE BOX WITH PUTTER. PLEASE MAKE SURE ALL CONTACT INFORMATION AND ORDER NUMBER IS ON THE DOCUMENTATION, AS THIS WILL STAY WITH YOUR PUTTER THROUGHOUT THE PROCESS. THE SUBMITTER IS RESPONSIBLE FOR PROPER PACKAGING AND DUCKHOOK IS NOT RESPONSIBLE FOR ANY DAMAGES INCURRED DURING SHIPMENT.
2. **DO NOT SHIP WITH HEADCOVER.** IF SHIPPED WITH HEADCOVER, IT WILL NOT BE RETURNED.
3. AFTER RECEIPT OF PUTTER IN OUR SHOP, A BRIEF CONSULTATION WILL BE SETUP TO MAKE SURE DUCKHOOK UNDERSTANDS EVERYTHING YOU WANT.
4. WORK WILL BEGIN AFTER BOTH PARTIES AGREE ON WORK ORDER AFTER THE PHONE REVIEW. LEAD-TIMES TO BE AGREED UPON AFTER REVIEW, BUT TYPICAL TIMES RANGE FROM 3-6 WEEKS DEPENDING ON TYPE OF WORK.
5. PHOTOS TO BE SENT TO CONTACT@DUCKHOOKCUSTOMS.COM PRIOR TO CONSULTATION. SUBMITTER IS RESPONSIBLE FOR SHIPPING AND HANDLING COSTS.

CARING FOR YOUR PUTTER

REFER TO CARE CARD PROVIDED IN SHIPMENT OR LOCATED ON DUCKHOOKCUSTOMS.COM

NAME:
EMAIL:
PHONE:



DUCKHOOK CUSTOMS

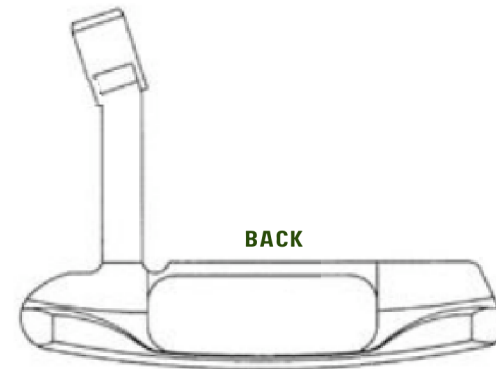
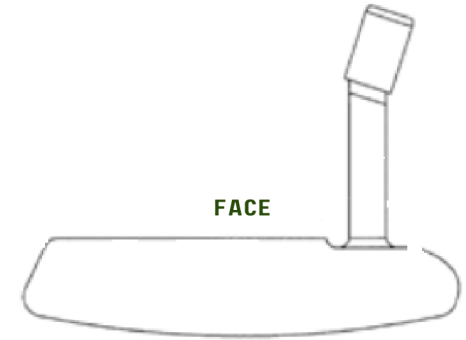
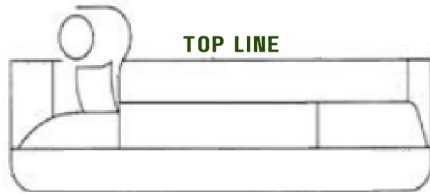
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ORDER #:

SELECTED FINISH _____

FACE MILL (Y/N) _____

SIGHT LINE (Y/N) _____



PLEASE HAND DRAW ALL MARKINGS AND STAMPINGS WITH SPECIFIED COLOR(S)