Tudaloo Bidet Attachment Warranty

One Year Limited Warranty

We stand behind the quality and craftsmanship of our products and offer this One Year Limited Warranty to ensure your peace of mind.

Warranty Coverage

Our bidet attachment has undergone meticulous testing before leaving the manufacturing facility. We warrant this product to be free from defects in materials and workmanship for a period of one (1) year from the date of purchase, as indicated on the distributor's invoice.

What This Warranty Does Not Cover

- 1. **Discoloured or Used Parts:** This warranty does not cover the replacement of discoloured or used parts resulting from chemical cleaning or water discoloration.
- 2. **Improper Installation and Misuse:** The warranty does not cover damage or malfunctions caused by improper installation, negligence, misuse, abuse, or tampering by unauthorised repair personnel.
- Exclusion of Liability: Under no circumstances shall we be liable for any direct, consequential, or incidental loss or damage arising out of the use or inability to use this product.
- 4. Age of the Bidet and Plumbing Breakage: It is essential to ensure proper installation of the bidet, as improper installation may lead to plumbing breakage and water flooding in the bathroom or home. The use of this product is at the owner's risk. Consequently, the owner releases the manufacturer and distributor from any and all claims for damages where the aforementioned conditions exist.
- 5. **Installation Responsibility:** The owner acknowledges and releases the bidet from any and all claims related to the installation process and any misreading or misinterpretation of the installation instructions provided. To ensure optimal functionality and to prevent plumbing-related issues, we strongly recommend engaging a certified plumber

Our Commitment to Quality

At Tudaloo, we take pride in our products and strive for customer satisfaction. If you encounter any issues covered by this warranty, please reach out to our customer support team promptly, and we will be happy to assist you.

Thank you for choosing Tudaloo. Enjoy the comfort and hygiene our products bring to your daily life.

TUDALOO

Tudaloo - Enhancing Your Bathroom Experience www.tudaloo.com.au | support@tudaloo.com.au