EXCHANGE FORM

CALL US +39 353 39 880 77

INSTRUCTIONS

1. Email Customer Service with your Order # to request a **FREE** Return Label to print.

2. Fill out this form completely. Please mark if you wish for store credit or an exchange of item(s).
   STORE CREDIT - after verifying your return, a store credit will be granted in the form of an online gift card.
   EXCHANGE - please note the alternate size or color you would like to receive in exchange. If you would like to exchange for a different item, please provide the name, color and size of the item you wish to receive. The item must be of equal or lesser value in order to be processed for an exchange. If you would like an item of greater value, we recommend opting for store credit and completing a new order.

3. Print and tape the Return Label onto the closed package.

4. Drop off your package at an authorized USPS mailbox or visit www.usps.com/pickup to arrange for a free pickup.

5. We estimate to complete your store credit or exchange in about 7-10 days after we receive it. Please note that it could take as along as 14 days for your return to be delivered to us from USPS, accounting for high volume periods like holidays.

NOTE:

IT MAY TAKE UP TO 10-14 BUSINESS DAYS FOR YOUR ITEMS TO REACH OUR FACILITY. PLEASE TAKE A LOOK AT OUR RETURN POLICY ONLINE TO SEE IF YOUR PRODUCT IS ELIGIBLE FOR RETURN.

SEND THE RETURN TO
DPM69
VIA GAETANO NATALE 8
87062 CARIATI
ITALY

CUSTOMER NAME

ORDER # (XXX12345)

ITEM	QTY	CODE	STORE CREDIT / EXCHANGE / REFUND
CUSTOM T-SHIRT	*1*	*SIZ*	*EXCHANGE FOR SIZE M*
CUSTOM PANTS	*1*	*NTE*	*STORE CREDIT*

REASON:

NOT WHAT I EXPECTED
SIZING ISSUE (TOO BIG/TOO SMALL)
INCORRECT COLOR
INCORRECT SIZE SHIPPED
RECEIVED WRONG ITEM
DAMAGED ITEM
OTHER REASON

CODE:

NTE
SIZ
INC
INS
INI
DAM
OTH