

RETURN MERCHANDISE FORM

To return your item(s) please fill out the following form & include it with your return and we will gladly exchange, refund or credit your purchase based on our policy listed below.

- 14 days for Refund OR Exchange from the day goods were received.
- 30 days for Exchange OR Online Credit only from the day goods were received.
- Merchandise must be returned in the original condition. Only unworn items with original tag will be accepted.
- Returned merchandise will be refunded or exchanged/credited upon receipt in our warehouse.
- · Shipping and handling fees are non-refundable.
- Shipping fees on Returns/Exchanges are the responsibility of the customer.
- No refunds or exchanges on Final Sale items or merchandise discounted 50% or more.

Step 1. Contact Information:

Name:	Email:					
Order#	t:	Phone#:				
Step 2.	. Return Information: Pleas	se list item((s) you are re	eturning.		
Qty	Item Name/Description	Size	Colour	Refund/Exchange/Credit	Reason for Return	

Step 3. Exchange Information: Please list the Exchange item(s)

Qty	Item Name/Description	Colour	Size
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Step 4. Please enclose this Return Merchandise Form and Packing slip, along with your item(s). We highly recommend sending your return package with tracking, as we are not responsible for lost or stolen goods, as outlined on our Return Policy web page.

Send your return package to:
Anna Kosturova
Distribution Center - RETURNS
19531 Pauling, Suite #100
Foothill Ranch, CA 92610

Please contact Customer Service with any questions or concerns info@annakosturova.com