

Dear Customer,

You don't like an item and want to return it? No problem. Send the item back to us within 30 days in new condition and in its original packaging, with pre-paid postage.

Please fill out this form and slip it into your return. The return address is: **KANOA Surfboards, Johannstraße 45, DE-66131 Saarbrücken**. Keep the proof of posting of your package. For the return of bulky packages such as surfboards, please contact our service team.

If you have any questions, please call our customer service team via chat from Monday to Friday from 9 a.m. to 6 p.m. or send an e-mail to aloha@kanoa-surfboards.com

Reasons for return:

1. TOO SMALL / TOO TIGHT 2. TOO BIG / TOO WIDE 2. WRONG ARTICLE(S) DELIVERED
4. DEFECTIVE ITEM 5. ITEM DOES NOT MATCH THE DESCRIPTION 6. I HAVE CHANGED MY MIND

I return:	No. Return reason
-----	<input type="checkbox"/>
-----	<input type="checkbox"/>
-----	<input type="checkbox"/>
-----	<input type="checkbox"/>

I wish:

☐

AN EXCHANGE OF ARTICLE (Please specify the size or model required):

☐

A REFUND ON THE ORIGINAL PAYMENT METHOD

My contact details:

ORDER OR INVOICE NUMBER:

FIRSTNAME:

SURNAME:

FULL ADDRESS:

PHONE NUMBER:

E-MAIL:

DATE: