

# Cleaning & maintenance advice

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For optimal preservation of your furniture and to promote its service life, the cleaning recommendations below should be followed. When in doubt about the desired cleaning method, the customer should contact Occony. Occony is never responsible for damage caused by incorrect cleaning.

## 1. Natural materials

The Customer is aware that the products are made of natural materials. Products may only be cleaned with PH-neutral agents and may never be cleaned with acidic, caustic or alkaline agents.

## 2. Entry cleaning agents

To prevent penetration of water and other suitable cleaning agents into the natural materials, these should be removed with a dry cloth immediately after cleaning the surface.

## 3. Maintaining a laminate finish (HPL)

Laminate and Nano laminate surfaces are best kept clean with warm water and a non-abrasive detergent. After cleaning, remove soap residues well and rub with a dry cloth to avoid streaks.

For stubborn stains, allow the cleaning agent to take effect for a longer period of time. Under no circumstances should scouring pads or aggressive scouring agents be used on laminate. Long-term contact with aggressive cleaning agents can cause permanent stains. In case of spills or splashes with these products, wipe off immediately with a wet cloth.



## 4. Maintaining a veneer finish

Veneer is a natural product. It gives a warm and natural look to your table or cabinet. Veneer therefore has all the properties of wood. Depending on the wood species, the top layer is harder or softer. Even within the same type of wood there can be a diversity of pattern and colour.

Over time, a veneer top layer may start to look used. Sunlight will change the colour of the veneer. Use of the furniture will cause small scratches to appear. Veneer is sensitive to heat, so be careful with hot liquids, for instance, and always use a coaster when having a cup of tea or coffee.

Treat greasy stains with a damp cloth and undiluted washing-up liquid. Then treat with a damp cloth and clean water and wipe dry. Furniture polishes are not recommended, as they cause an accumulation of wax and silicone. Touching up damages then becomes impossible. Under no circumstances should ammonia, scouring pads or aggressive abrasives be used.

## 5. Maintaining lacquered parts

Lacquered furniture is easy to maintain, gives a sleek character. A lacquer finish is durable but not scratch-proof. A lacquered tabletop will take on a "lived-in" appearance with use due to tiny scratches. This is part of the choice of a lacquered tabletop.

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## 6. Maintaining oiled parts

Parts made of oak or oak veneer are in certain cases treated with a (coloured) oil. This allows different looks to be achieved, while the structure of the oak base material remains visible. The oil used by Ocoony forms a molecular bond with the base material, resulting in very good durability and wear resistance.

Daily cleaning with soap and water is not possible. We recommend cleaning with water and RMC Soap (Rubio monocoat) at most once a month and dry cleaning (Swiffer, microfibre cloth, etc.) on the other days. Use as little water as possible. Certainly do not let water stand still on the surface. Ensure adequate ventilation during drying. It is not possible to clean mechanically with water. Then too much water will pass over the surface.

## 7. Maintaining Forbo Furniture linoleum

Forbo Furniture Linoleum is a natural product and deserves preventive maintenance. Due to Forbo's natural composition, discolouration caused by sunlight and air cannot be avoided. Preventive maintenance keeps the top layer in optimal conditions (also aesthetically).

### **Daily maintenance**

Wipe the table with a damp cloth and pH neutral detergent (e.g. Forbo Cleaner). In any case, do not use a degreaser such as Dreft. If the furniture cannot be easily cleaned with a cloth, soak the top layer in water with a pH-neutral cleaning agent (e.g. Forbo Cleaner in the ratio of 5% to 100% water) for a few minutes. Gently scrub the surface with a white pad or equivalent product. Then remove the dirty water with a cloth. When doing this, always pay attention to the edge finish, if this is an open or oiled finish, it should always be kept free of moisture.



## **Preventive measures and stain removal**

- Sharp products can cause scratches. If in doubt, use soft protection around the product.
- Remove spillages immediately (e.g. ink, coffee, tea, red wine).
- Avoid stubborn stains caused by circles; use coasters for flower pots, vases, cups, etc.
- Use a clean cloth and a pH-neutral detergent to remove stubborn stains caused by, for example, ink and markers.

## **Maintenance**

First clean the table with water and a pH-neutral universal detergent (e.g. Forbo Cleaner in the ratio of 5% to 100% water). Gently scrub the surface with a white pad or equivalent product. Then remove the dirty water with a cloth. Let the surface dry. Then apply a solution of water and natural soap or wax (e.g. Forbo Monel in the ratio of 0.5 cl to 10 litres of water) and rub the surface firmly with a (new/clean) cotton pad or cloth. If the surface is neglected or very worn, a solution of water and natural soap or wax (Monel in the ratio 1:10) can be used.

## **Scratches**

Very small scratches can be touched up with a fresh walnut. The nut (the fruit, not the shell) contains oil. If you rub over a scratch with the nut and then rub the scratch with a soft cotton cloth, the scratch will be less visible or even disappear completely.

If several scratches are present in the top layer of the finish, they can be treated with Forbo polish, follow the instructions on the leaflet. The polish leaves a silk-matt protective layer and makes small scratches disappear. As a result, the gloss level of a piece of furniture may differ from the rest (that has not been treated).

## **Enquiries**

If you have any questions about cleaning your furniture, always consult Ocoony, please contact [info@occony.com](mailto:info@occony.com).





## Contact

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