



THE STAIR BARRIER®
Keeping children and pets off the stairs

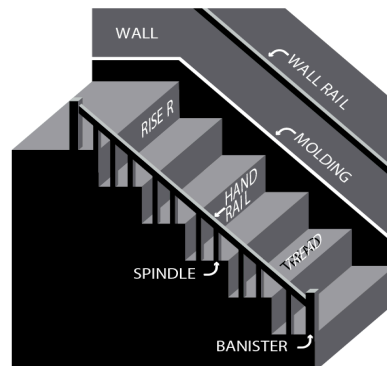
Installation Instructions Wall to Banister

before installation

To properly install, use and enjoy your Stair Barrier, you need to know the staircase terms shown in the diagram.

Before installation of your Stair Barrier, measure the distance between the wall and banister of your staircase and confirm that you have purchased the correct Stair Barrier model.

term glossary



wall to banister



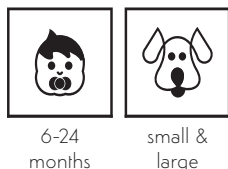
stair width compatibility

Regular

Height: 32"
Width: 36" – 43"

Wide

Height: 32"
Width: 43+
– 52"



what's in the box

1 Stair Barrier 1 Installation Kit*

*Parts Included:

1 rod, already installed | 2 brackets | 2 spacers | 8 anchor bolts & 8 2" screws

Tools Needed:

Electric Drill | Level | Stud Finder | Pencil | Hammer

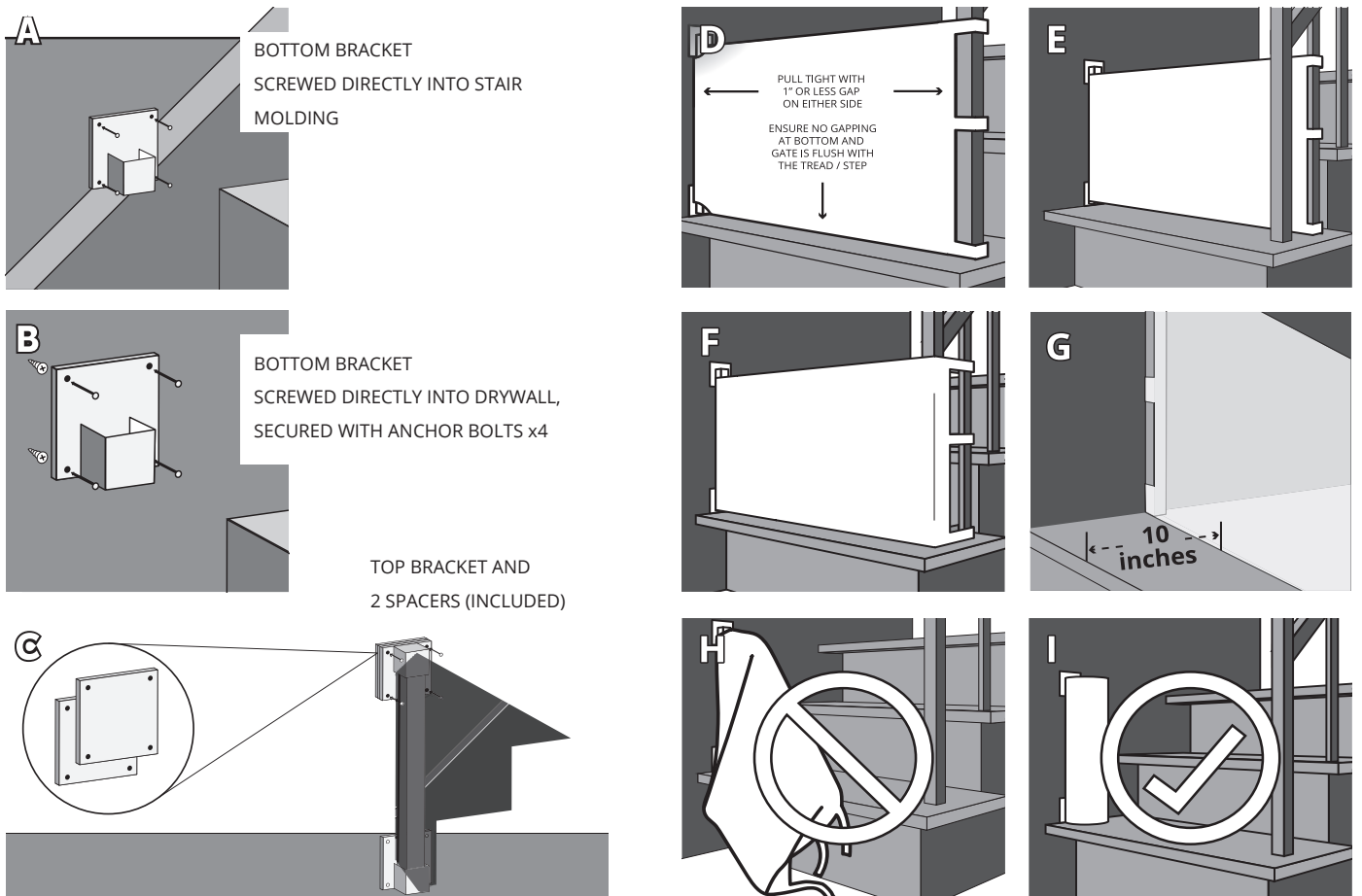
Additional spacers can be purchased through our website. Longer screws may be required to accommodate the depth, if additional spacers are purchased.

installation instructions

1. Pull your Stair Barrier across stairs with the rod in place. Slide one of the brackets onto the bottom of the rod, flat side to the wall and flush to the bottom of the step, or the floor if using at the top of the stairs. Mark the 4 bracket holes with a pencil. Roll TSB back to the banister side for the time being. If you have molding, install the 4 screws directly through the bracket into the wall without TSB inserted. **See Fig. A.** If you are drilling into wood or studs, you will not need the anchors. If you are attaching directly to drywall, use a hammer to gently tap anchor bolts halfway into the drywall at the 4 pencil marks. Use a screwdriver to tighten until flush with the wall. **See Fig B.**
2. Insert TSB with rod into the bottom bracket. Take the 2nd bracket and slide onto the top of the rod, flat side against the wall. Use a level to ensure the rod is as level as possible. Mark 4 holes with a pencil. Roll TSB back to the banister side.
3. If you are attaching to drywall, use a hammer to gently tap anchor bolts halfway into the drywall at the 4 pencil marks. Use a screwdriver to install the rest of the way (until flush with the wall).
4. Once you have determined how many spacers you need, slide the second bracket with screws and spacers onto TSB with rod. Line up screws to the pencil marks, or anchor bolts and tighten into place. **See Fig. C.**

The Stair Barrier is committed to providing parents a high quality, attractive and American-made solution for keeping children and pets off staircases. Our team takes pride in delivering exceptional products and customer service. If you have any questions or concerns about your Stair Barrier, please contact us. We are happy to help!
support@betteroptionsco.com | 1 (888) 752-8262 | betteroptionsco.com

installation instructions



Note: If you are attaching both brackets directly to a wall, then you will not need the spacers that are provided. If you have molding at the bottom, you will likely need spacers to bring the top bracket out from the wall. You will use spacers to match the thickness of your molding. Extra spacers can be purchased from our online store.

5. Wrap the top strap of TSB around the banister and latch the buckle. You may use the banister, spindles or both to attach the straps. In some cases, you may choose to use multiple spindles. **See Figs. D, E and F.**
6. Repeat this process for the middle and bottom straps.
7. Tighten all straps so that TSB is taut.
8. When properly installed, the bottom edge of TSB should be flush with the tread, and there should be little (maximum 1") to no gaps on the sides. **See Fig D.**
9. For use at the top of stairs: Install TSB a minimum of 10 inches back from the first tread/step. With all soft barrier gates there will be some give to the fabric and to ensure there are no entrapments, there must be ample distance between TSB and first step. **See Fig G.**
10. If TSB is unlatched to allow access to the staircase, completely roll TSB to the wall side. **See Fig I.** When not in use, TSB should not block the staircase. **See Fig H.**

cleaning & care

All indoor Stair Barriers are made of Class 1 Upholstery grade fabric. Cleaning code is "S". To clean, use a soft brush to loosen dirt and then vacuum TSB with an upholstery attachment. For tougher stains, use a mild, water-free solvent or dry cleaning product. **DO NOT MACHINE WASH**

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WARNING

Children have died or been seriously injured when gates are not securely installed

- ALWAYS install and use gate as directed using all required parts
- STOP using when a child can climb over or dislodge gate
- Use ONLY with the buckles latched and all straps tight and securely engaged
- NEVER use to keep child away from pool
- NEVER leave a child unattended. Adult supervision is required
- For use with children 6 months to 2 years of age and/or pets

Read all warnings and instructions before installation

- ALWAYS keep your instructions for reference
- NEVER attempt to step over The Stair Barrier
- NEVER use The Stair Barrier without its internal struts
- Misuse of The Stair Barrier may cause serious injury or death
- Periodically check all fasteners/straps to be sure they are tight and secure
- Stop using gate if any parts are missing or become damaged
- Hardware is included for use in solid materials only, such as wood or metal or drywall using the enclosed wall anchors
- The Stair Barrier will not prevent all accidents

CAUTION

Internal struts must be installed during use. Do not remove internal struts, except to clean.

Always latch buckles during use. Always adjust all straps to ensure tight fit.

When one side of The Stair Barrier is unbuckled to allow access to the staircase, completely roll The Stair Barrier to the other side of the staircase with straps and buckles rolled internally.

DO NOT MACHINE WASH.

limited warranty

The Better Options Company Inc.

The Better Options Company Inc. will activate this limited warranty upon receipt of your Warranty Registration Card. Alternatively, to register online, visit: www.betteroptionsco.com.

After activation, The Better Options Company Inc warrants The Stair Barrier to be free from defects in material and workmanship for a period of 1 year from the date of original retail sale. This limited warranty is valid only for the first retail consumer. Proof of purchase is required.

If The Better Options Company Inc. determines that the Stair Barrier is defective in material or workmanship during the warranty period, The Better Options Company Inc. shall, at its sole option, repair or replace The Stair Barrier with a similar product or replacement part(s) (collectively, "replacement unit"). This is the sole remedy. Any replacement unit shall be covered by the balance of any time remaining under this limited warranty.

The limited warranty does not cover deterioration or malfunction resulting from normal wear and tear, improper maintenance, misuse, modification, neglect, abuse, and/or repairs, or attempted repairs, made by anyone not authorized by The Better Options Company Inc.

To obtain warranty service, you must contact The Better Options Company Inc. to make a claim within thirty (30) days after you discover a problem. Please call The Better Options Company Inc. at **1 (888) 752-8262** or send an email to support@betteroptionsco.com. To fully evaluate your claim, Better Options may ask that you send pictures and/or (at your expense) the product itself.

This limited warranty disclaims any special, incidental or consequential damages, including indirect damage, loss of use, cost, and expense.

THIS LIMITED WARRANTY IS EXCLUSIVE AND IN LIEU OF, AND THE BETTER OPTIONS COMPANY INC EXPRESSLY DISCLAIMS, ANY OTHER WARRANTY, EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY AND/OR FITNESS FOR A PARTICULAR PURPOSE

This limited warranty gives your specific legal rights, and you may also have other rights which vary from state to state. Some states do not allow limitations on implied warranties and/or do not allow the exclusion of incidental or consequential damages, so the above limitation may not apply to you.

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