



FINISH AND COLOR VARIATIONS

The colors represented in our catalog give you a range of what our finishes look like. They will never be exactly like shown because photography, lighting, and the printing process, changes the tone of the colors. We know from experience the impossibility to guarantee the homogeneity of the finish of our product. Through the manufacturing process, our garden ornaments are treated in a way that give them certain unique characteristics. All of our garden ornaments are hand-poured and finished manually, therefore they vary according to many factors: how long the piece has been cured, the weather on the day it was finished, who is doing the finishing, and the texture of the piece. All these factors add to the uniqueness and authenticity of our garden ornaments.

No two items look alike. Variations are completely normal. Our finishes are made to look like they have always been in your garden or that you found them on an antiquing trip. The finish will also be enhanced with the passage of time and weather exposure, and will pick up their own natural patina.

THE AGING PROCESS

We are often asked how to speed up the normal aging process of our garden ornaments. It is best to start with a natural cement ornament that has not been treated, painted, or sealed. Through research and experience we have come up with the following methods: you can encourage the growth of moss by wetting the piece thoroughly and brushing it with either plain yogurt with active culture, beer, buttermilk, or sour milk. If possible, place your ornament in a shady place. You may need to repeat the process. You can also age our ornaments by using diluted water based paint. Brush your ornament with the paint and wipe off the excess with a rag or sponge. Use a dark green to obtain a mossy look or a dark brown to obtain an old stone look. You can also use a combination of colors depending on the look you want to achieve.

PREPARING FOR THE ARRIVAL OF YOUR FOUNTAIN

You need to prepare a concrete pad or another solid surface for your fountain in a size appropriate for the fountain you choose. You need an outdoor grounded outlet ready to plug into your electric pump. You can fill your fountain with buckets or a garden hose. You do not need to have a water source attached to your fountain as the pump recirculates the water. Most fountains have no interlocking component parts. The parts are held together by gravity only. Gluing or cementing the component parts is not usually recommended. The fountain may need to be dismantled to replace the pump, hardware, or to move the fountain to another location. Excessive weight or pressure on the fountain may cause it to fall. Keep children, pets, and others from climbing, sitting, or leaning on the fountain and its components.

MAINTAINING YOUR FOUNTAIN

All Giannini Garden Ornaments should be handled with care. Keep the water level in your fountain filled to the rim or your fountain could crack. Do not fill your fountain with cold water when the fountain is hot to the touch. Cold water in a hot fountain can shock the concrete and make it crack. Fill the fountain bowls in the early morning or in the evening when your fountain has cooled down. Never let your fountain run dry or the pump will be ruined. During the winter months, protect your fountain from harsh or freezing weather by draining the fountain and covering it with a weather proof tarp or dismantle it and store indoors. This will also help protect your fountain from cracks.

WARRANTY

After delivery or pickup, Giannini will not be responsible for any broken or damaged items. Make sure that you or the people handling the products are careful with all the merchandise. If there is a manufacturers defect, we will replace the defective item. Giannini guarantees the items for six months on your floor for retailers, or six months after you or your customer purchases the item. Giannini will not be responsible for any mishandling of our merchandise.

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