

## WARRANTY

Amp Urban X5 Wireless earphones is backed by a 6 months performance warranty against any manufacturing defects in material or workmanship from the date of original purchase. This warranty entitles the purchaser to get the product repair or replaced under the following conditions:

- The warranty applies to the original purchaser. Proof of original purchase is required.
- The warranty does not cover the damage caused by misuse, abuse or improper storage.
- In no event shall Amkette be responsible for any direct, incidental, consequential or other damages of any kind.

Please contact our Customer Support Line and/or send the defective product, together with the proof of purchase to our Customer Care Service Center to avail warranty service. Return charges will be paid by us.

## CUSTOMER CARE

Amkette House, C-64/4, Okhla, Phase-II, New Delhi-110020

1800-11-9090 (Toll Free) (9:30 AM - 6:00 PM) | +91 9312691448 (9:30 AM - 6:00 PM)

techsupport@amkette.in

**Thank you for purchasing this Amp product.**  
To receive hassle-free service, please register your product at [www.amkette.com/register](http://www.amkette.com/register)

### URBAN X5 Bluetooth Earphones

## QUICK START GUIDE

## PRECAUTIONS

In order to have proper and safe use of the earphones, please read this user manual in detail and save it.

Be aware of the following guidelines when using your Earphones:

- You should adjust the volume carefully when using the earphones to prevent hearing damage.
- Please stop using the earphones in potentially hazardous situations to ensure your safety.
- Please avoid using the earphones to listen to music, make or receive calls which may cause a distraction while driving.
- You should avoid turning the volume so high that you can't hear anything around you. If you feel tinnitus or the volume is too high, please reduce the volume.
- You should keep water from entering the earphones, which may cause damage to the sound quality or the Earphones.
- Stop using the earphones if you feel obvious discomfort, irritation or have other adverse reactions.
- The earphones should not be stored or used at temperatures below -10 degrees or above **50 degrees** which may shorten earphones or battery life.

## TROUBLESHOOTING

**The Amp Urban X5 Earphones are not connecting with my Device. What should I do?**

- Make sure that Earphones are well charged.
- Are the Earphones already connected to some other device? If so, please disconnect them from the device first.
- When turning the Earphones ON check if they are in Pairing Mode - the LED will blink Red + Blue.
- Check the already paired devices on your Phones or PC, and if required Un-Pair and Re-Pair the Urban X5 Earphones.
- If none of this works - Please Call the Technical Support number listed on the back.

**The X5 Earphones cannot be switched ON?**  
Please charge the earphones for at least 6-8 hours and try again.

**Can I change the battery for the Earphones?**  
No, this earphones uses a built-in non-detachable Li-Polymer battery, it cannot be removed.

## SPECIFICATIONS

<b>Bluetooth</b>	: v5.0
<b>Frequency Response</b>	: 20-22kHz
<b>Frequency Range</b>	: 2.4GHz - 2.48GHz
<b>Operating Range</b>	: Up to 10m
<b>Charging Time</b>	: Up to 1 Hour
<b>Playback Time Music and Calls</b>	: Up to 8 Hours
<b>Standby Time</b>	: 250+ Hours
<b>Battery</b>	: 110mAh
<b>Microphone</b>	: YES
<b>Driver Size</b>	: 10mm
<b>Operating Temperature</b>	: -10°C~50°C
<b>Weight</b>	: 21g

## WHAT'S IN THE BOX

**S/M/L Earbuds**  
Use the correct size Earbud, for the best experience and comfort. The fit should feel tight and secure in your ear.

**Earhooks**

**Quick Start Guide**

**USB Charging Cable**

## KNOW YOUR EARPHONES

### POWER ON / OFF

- When OFF, Long Press "MFB" for 2 sec to Power ON the Earphones.
- When ON, Long Press "MFB" for 4 sec to Power OFF the Earphones.

## VOICE ASSISTANT

You can use "MFB" on your earphones to access the Google Assistant (Android) or Siri (iOS) on your device.

Press "MFB" for 2 seconds and release to activate **Siri / Goggle Voice Assistant**

You hear a tone that indicates Voice Assistant is active.

**Things to try!**

What's the weather?

Call Sneha

Set an Alarm for 05:30 AM

Set a timer for 5 minutes

**Note:** The earphones must be connected to your smartphone via Bluetooth for Voice Assistant Activation

## MAKE CALLS

	<b>Answer End Calls</b>	Single Press "MFB"
	<b>Call Reject</b>	Double Press the "MFB" button during an incoming call
	<b>Redial the last number</b>	Double Press "MFB" when phone is idle
	<b>Volume</b>	Press Vol (-) / (+) to adjust the volume

**Note:** The functionality of the above features may vary depending upon your mobile device.

## CHARGING YOUR EARPHONES

**Charge the earphones before use and keep the earphones OFF for faster charging.**

- Plug the small end of the Micro USB cable into the Micro USB charging port.
- Plug the other end into a USB wall charger

or computer that is powered ON.

LED Status Indicator	While Charging	Fully Charged	Low Battery
	Solid RED	Glow BLUE	Blinks RED

**Note:** Some phones may display the battery percentage when connected.

## HOW TO CONNECT

Bluetooth pairing with Smartphone or Laptop for the first time.

- In OFF mode, long press **MFB** for 2 seconds until the LED status indicator flashes BLUE / RED.

- Turn ON your device Bluetooth, search and connect to the "Amp Urban X5"

Once paired, you hear **Connected** and the LED Status indicator starts flashing blue slowly

**Note:** When the earphones is in Bluetooth mode, it will be connected to the last connected device automatically. If you want to connect the earphones to another device, you need to disconnect from the original device.

## MUSIC PLAYBACK

	<b>Volume</b>	Single Press Vol (+) to increase the Volume Single Press Vol (-) to decrease the Volume
	<b>Play / Pause</b>	Single press "MFB" to Play / Pause the music
	<b>Previous Track</b>	Long Press Volume (-) for previous track
	<b>Next Track</b>	Long Press Volume (+) for next track

**Note:** The functionality of the above features may vary depending upon your mobile device.