

Run Into The Sky Inc

Paramotor Arkansas Flight School

Refund and Warranty Policy

Run Into The Sky Flight School 2024



Mission of Run into the Sky, Refund Policy and Warranty

Our nonprofit is dedicated to empowering disabled veterans by providing them with the opportunity to learn to fly and access adaptive flying gear, all at little or no cost to them thanks to our dedicated fabricators, donations, gifts, grants, importers, and resellers. Your support through learning with us directly contributes to helping these veterans achieve their dreams of flight.

All tuition, memberships, fees, donations, and sales of both new and used gear play a vital role in supporting our mission. As such, we regret to inform you that we are unable to offer refunds for any payments or donations made to our nonprofit. However, in the event of any damaged gear during transit, **we reserve the right to substitute damaged gear with new or used gear of equal or greater value** to ensure customer satisfaction.

If you cannot make it to your class and have paid in full for tuition, **you will have a period of 12 months to reschedule your classes without any penalty.** However, if the 12-month period elapses without rescheduling, the amount paid for tuition will be considered a charitable donation to our nonprofit. In such cases, you will receive a financial statement for the donated amount, which can be claimed as a tax deduction for the corresponding calendar year.

Furthermore, the decision to issue a refund, if deemed necessary by the board, will be carefully considered to ensure it does not compromise the financial stability of our nonprofit, as assessed by our treasurer. Therefore, any **refund requests must be submitted to the board for review, and processing may take up to a year to complete.** We appreciate your understanding and continued support as we strive to fulfill our mission and serve our veteran community.

Additionally, regarding **rental damage:**

- **You are responsible for damage to the equipment as follows:**
- Prop: \$300 or you fix and balance.
- Hoop damage: usually \$200 per quarter section plus netting repair.
- Netting damage: you repair or cost of new netting plus installation, about \$200.
- Cage damage: Actual cost of replacement or repairs by a certified welder.
- Wing damage: inspection fee of \$200 plus repair cost (Cloud9 repair shop cost).
- Line damage: \$25 per line plus \$50 an hour for repair.
- Other damage: you fix it or pay for it to be fixed.”

This nonprofit organization stands committed to supporting disabled veterans by providing access to flying education and adaptive gear. However, it's essential to understand the terms regarding gear purchases.

Firstly, we want to make it clear that **neither new nor used gear offered through our organization comes with a warranty.** For new gear, if a manufacturer provides a warranty, it's your responsibility to purchase or submit warranty cards directly to them. Any claims or inquiries regarding warranty coverage should be directed to the respective manufacturer.

Used gear, on the other hand, is sold on an as-is basis, without any guarantee of functionality or performance. While we strive to ensure the quality of the gear we provide, we recommend thorough inspections by certified mechanics or individuals with relevant certifications before

finalizing any purchase. By accepting possession of used gear, you acknowledge and accept any potential risks associated with its condition.

It's crucial to emphasize the importance of proper gear maintenance and inspection for your safety. Any damage or malfunction that occurs after you take possession of the used gear is your responsibility. Therefore, we strongly advise taking all necessary precautions to ensure the gear's integrity before using it for flight.

In summary, while our organization endeavors to support veterans through education and gear provision, it's essential for individuals to understand and accept the terms and conditions regarding gear purchases. Your safety and satisfaction are of paramount importance to us, and we appreciate your cooperation in adhering to these guidelines.

Helping you make a good choice when looking for used gear.

We are committed to ensuring that you have the best possible gear for your flying experience. To support this goal, we offer motor maintenance and wing inspection services at a club cost. Whether you're a new member joining with our free newbie membership or have opted for one of our paid memberships, we provide valuable services to enhance your flying gear. One of the key services we offer is the inspection of used gear. Understanding the importance of investing in reliable equipment, **we provide a comprehensive inspection service for used gear at a nominal fee of \$100.** During this inspection, our experienced technicians meticulously examine every aspect of the gear to assess its condition and performance. We go beyond a cursory glance, conducting thorough evaluations to identify any potential issues or areas needing attention.

It's essential to note that while we provide recommendations based on our assessment, we do not warranty or guarantee the gear's flight-worthiness. Our inspection aims to provide you with valuable insights into the gear's condition, helping you make informed decisions regarding its suitability for your needs. Additionally, this inspection does not include repairs or adjustments to carburetors.

As part of our inspection process, we start the motor to assess its functionality and run a series of checks to evaluate its airworthiness. Furthermore, we provide an estimation of the gear's trade-in value, assisting you in making decisions about potential upgrades or replacements. Our priority is your safety and satisfaction, and our inspection services are designed to support this. By investing in a thorough inspection of your gear, you can fly with confidence, knowing that your equipment has been meticulously evaluated by our team of experts. We encourage all members, especially those purchasing used gear, to take advantage of this valuable service. Your gear is the cornerstone of your flying experience, and our inspection services are here to ensure that you have the best possible gear for your adventures in the sky.

Maintenance Service and Wing Inspection we Provide with your Membership.

In addition to the valuable services offered with our club memberships, we are proud to provide comprehensive support for your paramotor and wing maintenance needs. Our memberships not only grant you access to exclusive benefits but also ensure that your gear receives the care and attention it deserves to keep you flying safely.

One of the significant advantages of our club memberships is the provision of scheduled maintenance for your paramotor and wing. We understand the importance of regular upkeep to maintain the performance and longevity of your equipment. That's why we offer maintenance services tailored to **various intervals, including 25, 50, 75, 100, and 200 hours.**

Our maintenance services are priced at **\$50 per hour, plus the cost of maintenance kits**. These kits contain all the essential components needed to perform thorough maintenance on your paramotor or wing. By adhering to a regular maintenance schedule, you can prevent potential issues and ensure that your gear operates at peak performance.

In addition to maintenance services, we also offer wing inspection services at a competitive rate. For **just \$175, plus shipping to a qualified wing inspector**, you can have your wing inspected to ensure its airworthiness and compliance with safety standards. It's worth noting that many other providers charge upwards of \$200 or more for yearly inspections, making our offering a cost-effective solution for maintaining your wing's integrity.

Furthermore, we provide access to quality non-ethanol gas, paired with Amsoil Saber 2-stroke oil, to fuel your paramotor. This **premium fuel option is available for as little as \$35 per 5 gallons**, ensuring optimal performance and reliability for your flights.

To ensure seamless service and timely maintenance, we encourage all members to schedule their maintenance appointments in advance. By doing so, we can procure maintenance kits at a discounted rate if ordered approximately 30 days before your scheduled maintenance appointment.

At our Paramotor Club, we are committed to providing comprehensive support to our members, ensuring that you can enjoy a safe and rewarding flying experience. With our maintenance services and fuel options, you can fly with confidence, knowing that your gear is in top condition and ready for adventure.

I, [Full Name _____], hereby acknowledge and agree to be solely responsible for any damage or loss incurred to school equipment during my use. I understand that this includes but is not limited to any paramotor equipment, accessories, or facilities provided by Paramotor Arkansas Flight School. I agree to exercise proper care and caution while utilizing the equipment and facilities and to promptly report any damage or issues to the appropriate personnel.

Furthermore, I acknowledge that Run Into The Sky Inc is a nonprofit organization recognized under section 501(c)(3) of the Internal Revenue Code. I understand that any donations or contributions made to Run Into The Sky Inc are tax-deductible to the extent allowed by law, and that the organization operates for charitable purposes, particularly in providing adaptive flying equipment and training for disabled veterans.

By signing below, I confirm that I have read, understood, and agree to the terms outlined above.

Printed Name: _____ Signature: _____

Date: _____