



Return Policy

Last updated May 2,2023

Thank you for your purchase. We hope you are happy with your MLX. However, if you are not completely satisfied for any reason, you may return it to us for a full refund only. Please see below for more information on our return policy.

RETURNS

All returns must be postmarked within ten (10) days of the purchase date. All returned items must be in new and unused condition, with all original hardware included.

RETURN PROCESS

To return an item, please fill out our **Return Authorization (RA)** form. After receiving an RA number from Modular Lift Accessories, LLC, place the item securely in its original packaging with the return form provided, then ship your return item to the following address.

Modular Lift Accessories

Attn: Returns

RA # _____

3480 Kelly Grade

Perry FL, 32348

United States of America

Please note, you will be responsible for all return shipping charges. We strongly recommend that you use a trackable method to ship your return. Modular Lift Accessories, LLC, is not responsible for lost items in shipping.

REFUNDS

After receiving your return and inspecting the condition of your item, we will process your return. Please allow at least five (5) days from the receipt of your item to process your return. Refunds may take 1-2 billing cycles to appear on your credit card statement, depending on your credit card company. We will notify you by email when your return has been processed.

EXCEPTIONS

The following items cannot be returned:

- Discontinued Items

For defective or damaged product, please use our **Return Authorization (RA)** form.

Please Note

- A \$35.00 restocking fee will be charged for all returns.
- Sale items are FINAL SALE, and cannot be returned.

QUESTIONS

If you have any question concerning our return policy, please contact us at:

850-316-4639

service@modliftx.com