



sin duda..
handmade with love

Van den Hoven & Gutierrez Gutierrez GbR • Wilhelminenstrasse 30 • DE 65193 Wiesbaden

Return Receipt

Name:

Address:

Order No:

Order Date:

Bank Account / PayPal ID:

Please tick off, why you would like to return the product:

- ☐ (1) Invocation of the legal Cancellation Right
- ☐ (2) Deficiency or Defect
- ☐ (3) Misdelivery
- ☐ (4) Damage or Loss during Transport

If you would like to return more than one product and the reason for the return for these products is each different, (e.g. product 1 due to cancellation right, product 2 due to misdellivery) please tick off all applicable reasons and state the reason for return for each different product in the tables below.

POS.	AMOUNT	PRODUCT NAME	ORDER NO	PRICE	REASON

If you have selected return reasons 2 or 4 for one or more articles, kindly provide additional information in field „problem description“ in the table below: For return reason 2, kindly state if you would like a repair or a replacement. For return reason 4, kindly state details about the damage of the packaging, the product, and/or missing products and/or pieces.

POS.	AMOUNT	REASON	PROBLEM DESCRIPTION

For the refund, we will use the same payment method which you have used during the original purchase. If you would like to receive the refund in a different manner, please tick off here:

- ☐ Bank Transfer (Please state bank account details above on page 1)
- ☐ Refund on my credit card account (only if purchase paid by credit card)
- ☐ Refund of my PayPal account (only if purchase paid by PayPal)

Kindly send us your return shipment to the following address:

Van den Hoven & Gutierrez Gutierrez GbR
Daniel Gutierrez
Wilhelminenstrasse 30
DE 65193 Wiesbaden

Place, Date

Signature