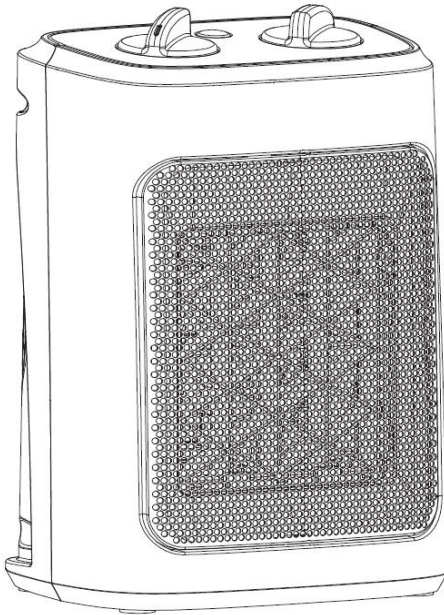


PTC FAN HEATER



**RATED
POWER
2000W**

**THREE
HEAT
SETTINGS**

**OVERHEAT
PROTECTION**

**TIP-OVER
PROTECTION**

This product is only suitable for well-insulated spaces or occasional use.

EN USER INSTRUCTION & OPERATION MANUAL

EN

Thank you for purchasing this NETTA product.

Please read the user manual carefully before operating this appliance.

We will update our instruction manuals if necessary.

For the most up-to-date user manual, please visit our official website: www.nettadirect.com.

You can download a copy of up to date user manuals at any time in electronic format. We do not supply you with a paper-based user manual after each revision.

Require a larger version of this Instruction Manual?

Please download electronically
from our website and use PDF
reader on your device to enlarge
the text if needed.

www.nettadirect.com

Safety and Warnings


Intended Use

NETTA Design is for domestic and indoor use only. This product is not intended for use by people who have lack of experience and knowledge or have reduced ability, or sensory and mental capabilities.

Regular Check-Ups

Ensure the power cable and plug are not damaged before plugging into a socket.

General Warnings

- In order to avoid overheating, do not cover the heater. A circular icon with a diagonal slash through it, containing a drawing of a heater being covered by a box.
- Ensure the plug is connected to the mains socket securely.
- If the supply cord is damaged, it must be replaced by the manufacturer or a qualified person in order to avoid a hazard.
- This product can be used by children aged 8+ if they have been instructed on how to use the product and are supervised.
- Do not locate this heater immediately below a socket-outlet.
- Do not use this heater in the immediate surroundings of a bath, shower or swimming pool.
- Children less than 3 should be kept away continuously unless supervised.
- Children aged between 3 and 8 should not plug in, regulate or clean the appliance.
- Some parts of this product can become very hot and cause burns. Particular attention has to be given where children and vulnerable people are present.

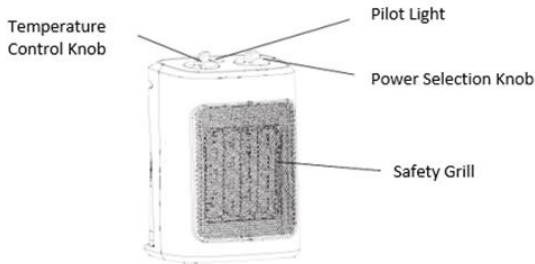
General Warnings

- To reduce the risk of fire, keep this product at least 1 metre clear of combustible materials such as curtains and textiles.
- Do not use this heater to dry or heat clothes.
- Never leave the heater unattended while in use. Always turn the heater off and unplug when not in use.
- Use the heater in a well-ventilated area.
- Do not use abrasive cleaners or solvents to clean this heater as you may damage it.
- Avoid placing the power cord in areas where it can become a trip hazard. Do not place the power cord under carpet or cover it with rugs.
- Do not use the heater whilst sleeping or place it near someone who is sleeping.
- Avoid using extension leads where possible as they may overheat and cause a fire risk.
- Never insert fingers or objects into the vents or openings of heaters as this may cause an electric shock, fire or damage.
- To avoid a circuit overload, do not operate another high-wattage product on the same electric surface.
- Do not use this appliance with an external timer.
- Do not wrap the power cord around the appliance.
- Never move, carry or hang the appliance by the power cord.
- This heater should not be used in rooms smaller than 5m².

General Warnings

- Do not operate the appliance with any safety guards removed.
- Do not operate the appliance if there are any signs of damage to the appliance or power cord.
- If the supply cord is damaged, please contact your supplier.
- Do not attempt to repair or adjust any electric or mechanical elements in the appliance. Doing so may be unsafe and will void your warranty.
- Do not use the appliance near petrol, paints, flammable gasses, ovens or other heating sources.
- Do not use this heater if it has been dropped.
- Do not allow water or other liquids to run into the interior of the heater as this could create a fire and/or an electrical hazard.
- Do not use if there are visible signs of damage to the heater.
- Use this heater on a horizontal and stable surface.
- **WARNING:** Do not use this heater in small rooms when they are occupied by persons not capable of leaving the room on their own, unless constant supervision is provided.

Operating the Product



Operating the Product

Checks before turning the product on:

1. Check if the power cable is in good condition.
2. This product has 220-240V AC power supply. Before use, ensure that your power socket matches this.

Put The Machine on a Flat Surface

Placing this product on an uneven surface may cause the tip-over protection switch to activate meaning that the heater will not work.

Temperature Control Knob

Insert the plug into the power socket, then turn the Temperature Control Knob clockwise. When you hear the 'beep', adjust the Temperature Control Knob to the desired temperature level.

Power Selection Knob

Turn the Power Selection Knob to choose between 4 functions: Fan Only, Low (900W), Medium (1300W) and High (2000W).

Turn off the Heater

1. Turn the Power Selection Knob to OFF position.
2. Turn the Temperature Control Knob anticlockwise to the initial position.
3. Remove the plug and store the heater once the machine has cooled down.

Safety Protection

1. **Overheat Protection:** When the temperature in the heater is too high due to abnormality, the thermostat device will automatically cut off the power and the heater will stop working. After the heater has cooled down, the heater can resume normal use.
2. **Tip Over Protection:** When the heater is inverted, the safety system will automatically cut off the power and the heater will stop working. The heater will resume working once the product is placed upright again.

Safety Control

Your heater is fitted with a safety 'double protector' device that switches off the heater by thermal cut-off in the event of heating or malfunction. It will reset while the temperature is reduced to a normal level. The heater will also shut off by thermal fuse in the event of overheating or malfunction. If overheating or malfunction continues, please contact our support team.

The most common cause of overheating is deposits of dust or fluff entering the heater. Ensure these deposits are removed regularly by unplugging the unit and vacuum cleaning the air vents and grilles.

This heater cannot achieve accurate temperature control of the environment and therefore cannot be used as an insulation device for storage, animals or plants.

Pilot Light

This fan heater is equipped with a pilot light that glows whenever the heater is plugged in and turned on. It will continue to glow even if the thermostat has cycled the heating elements off. This feature is to prevent you from being unaware that the heater is operating and maintaining the temperature of the room. When you do not wish the heater to control the room temperature, turn the control switch to OFF and remove the plug from the power socket.

Troubleshooting

If the product does not operate or does not operate properly, first consult the table below. If you cannot find your fault/solution in the below table, the product may have failed. At this time, we recommend contacting your supplier to arrange a repair/replacement.

Problem	Possible Cause	Solution
After the power is engaged, the pilot light does not illuminate and the machine does not work.	The plug may not be plugged in properly.	Check whether the plug is properly inserted into the socket.
	The Temperature Control Knob is not turned in place.	Check whether the Temperature Control Knob is turned to the ON position.
The machine suddenly stops during heating.	The temperature exceeds the threshold of the thermal cut-off.	Cool the machine down before use.

Product Specification

Heat Output	Symbol	Value	Unit
Nominal Heat Output	P nom	2	kW
Minimal Heat Output	P min	1	kW
Maximum Continuous Heat Output	P max	2	kW
Auxiliary Electricity Consumption			
At Nominal Heat Output	el max	N/A	kW
At Minimal Heat Output	el min	A	kW
In Standby Mode	el SB	0	kW
Type of Heat Output/Room Temperature Control			
Single stage heat output and no room temperature control			No
Two or more manual stages, no room temperature control			No
With mechanic thermostat room temperature control			Yes
With electronic room temperature control			No
Electronic room temperature control plus day timer			No
Electronic room temperature control plus weekly timer			No
Type of Heat Input for Electric Storage Local Space Heaters			
Manual heat charge control, with integrated thermostat			No
Manual heat charge control with room and/or outdoor temperature feedback			No
Electronic heat charge control with room and/or outdoor temperature feedback			No
Fan assisted heat output.			No
Other Control Options (multiple selections possible)			
Room temperature control, with presence detection.			No
Room temperature control, with open window detection.			No
With distance control option.			No
With adaptive start control.			No
With working time limitation.			No
With black bulb sensor.			No

Cleaning, Maintenance and Storage

- Remove dust from the heater with a soft cloth. Wipe the exterior surfaces of the heater with a slightly damp cloth. Dry the product thoroughly with a soft cloth before operating again.
- The fan motor is lubricated by the factory and requires no extra lubrication. No other user maintenance is required or recommended.
- Store the heater in a clean and dry place when not in use. Remember that portal electric heaters are designed for spot heating or as a supplementary heat source. They are not intended to be the main source of heat. Note: There may be a trace of smoke/odour when the unit is first operated. This is normal. It will fade quickly and should not re-occur.

Spare Parts and Repairs

To order replacement parts, please go to www.nettadirect.com/parts.

You will need PDC information from your product, user manual or carton box. Alternatively, go to our website and use search bar to find the parts available. You can also find this code on the [back of this user manual](#).

For our repair service, please contact our customer support with email on support@nettadirect.com they will provide with more details of repair service with NETTA.

Disposal of Product

IMPORTANT INFORMATION FOR THE CORRECT DISPOSAL OF THE PRODUCT IN ACCORDANCE WITH EC DIRECTIVE 2002/96/EC.

DISPOSAL:

Please dispose of this product responsibly. This item cannot be disposed of with general waste. Please contact your local council authority for more information on how to dispose this product. If this product is disposed of with general waste, it will end up in a landfill and will leak hazardous substances into the groundwater – effecting our food chain.



Your Warranty

If you purchased with NETTADIRECT, or one of our authorised resellers, you will automatically enrol your warranty for 1 (ONE) year. You do not need to register again for your warranty. All warranties will be carried out to our terms and conditions including warranty conditions you will find out from our website at www.nettadirect.com.

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Product Dependency Code (PDC)

Your PDC is below:

PDC: NT20-20A
SKU: 104042 / 104043

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